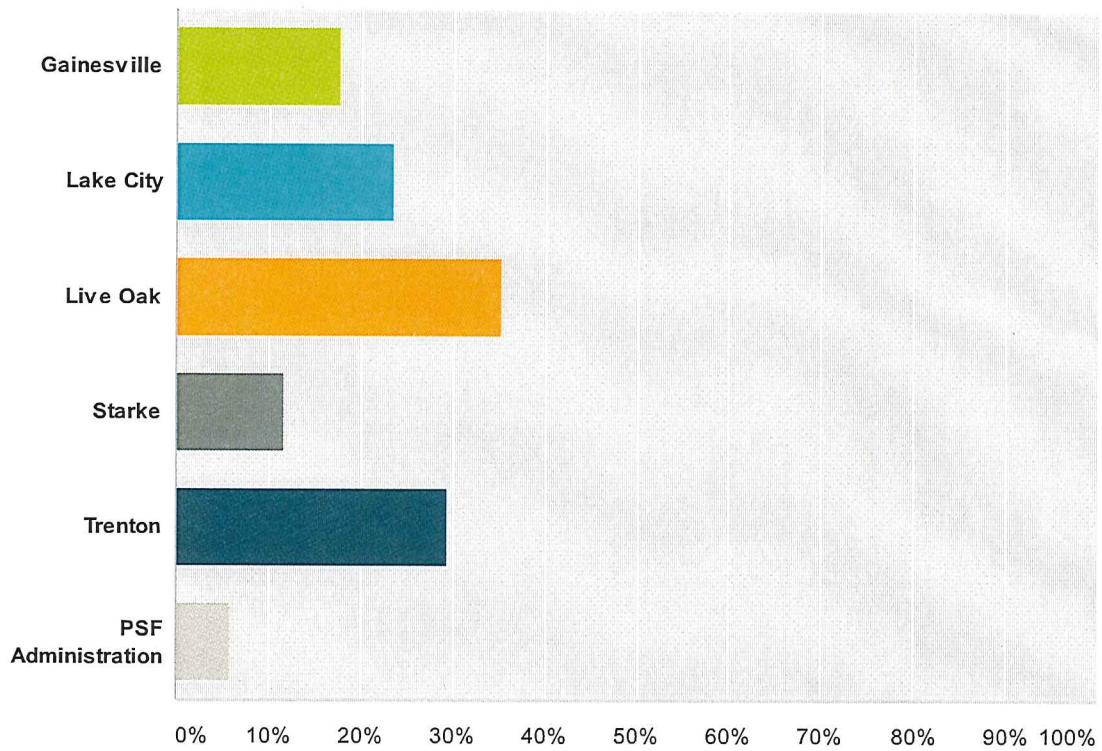


Q1 PSF office(s) that you work with:

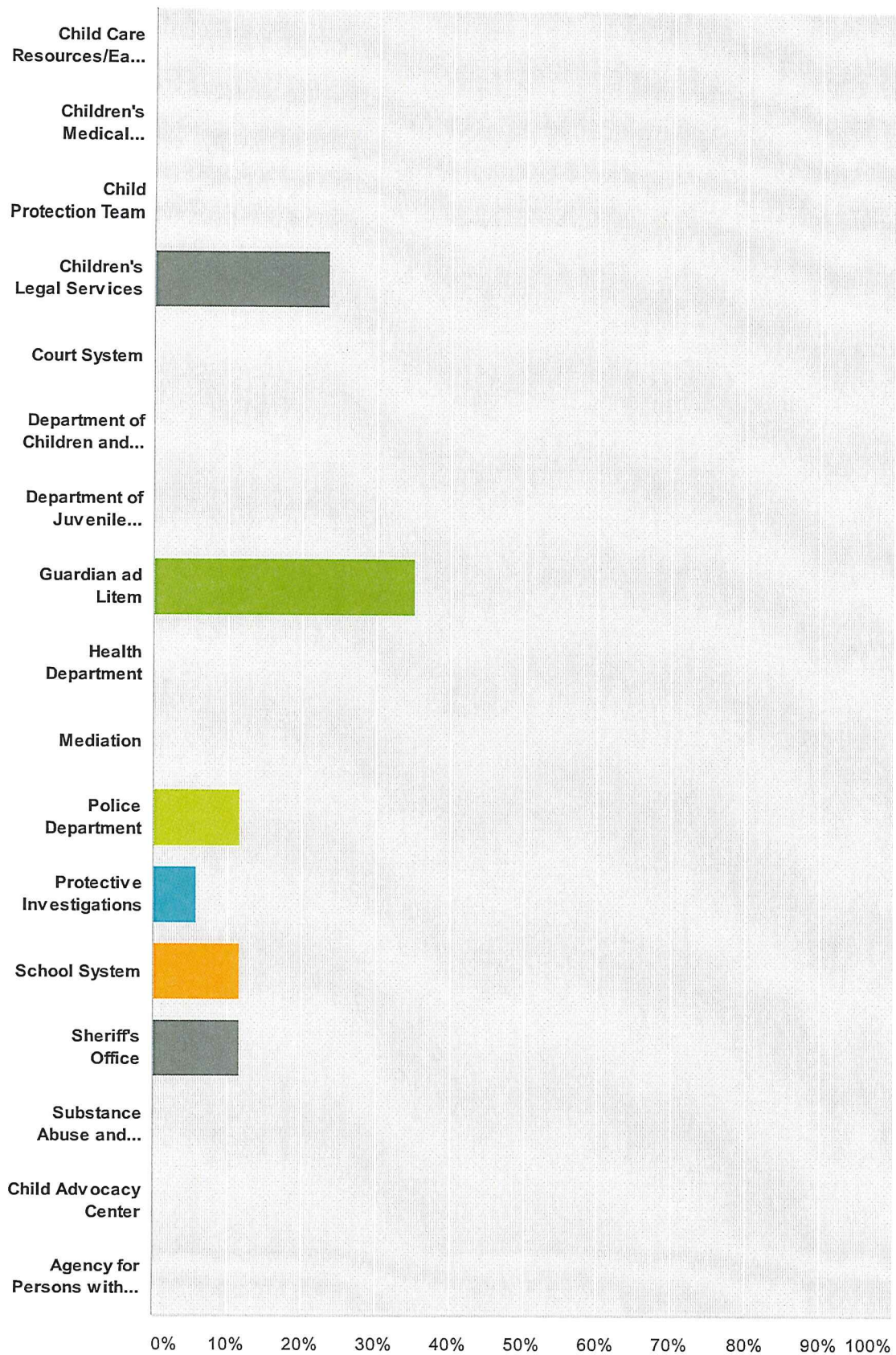
Answered: 17 Skipped: 0



Answer Choices	Responses	
Gainesville	17.65%	3
Lake City	23.53%	4
Live Oak	35.29%	6
Starke	11.76%	2
Trenton	29.41%	5
PSF Administration	5.88%	1
Total Respondents: 17		

Q2 Area in which I work:

Answered: 17 Skipped: 0

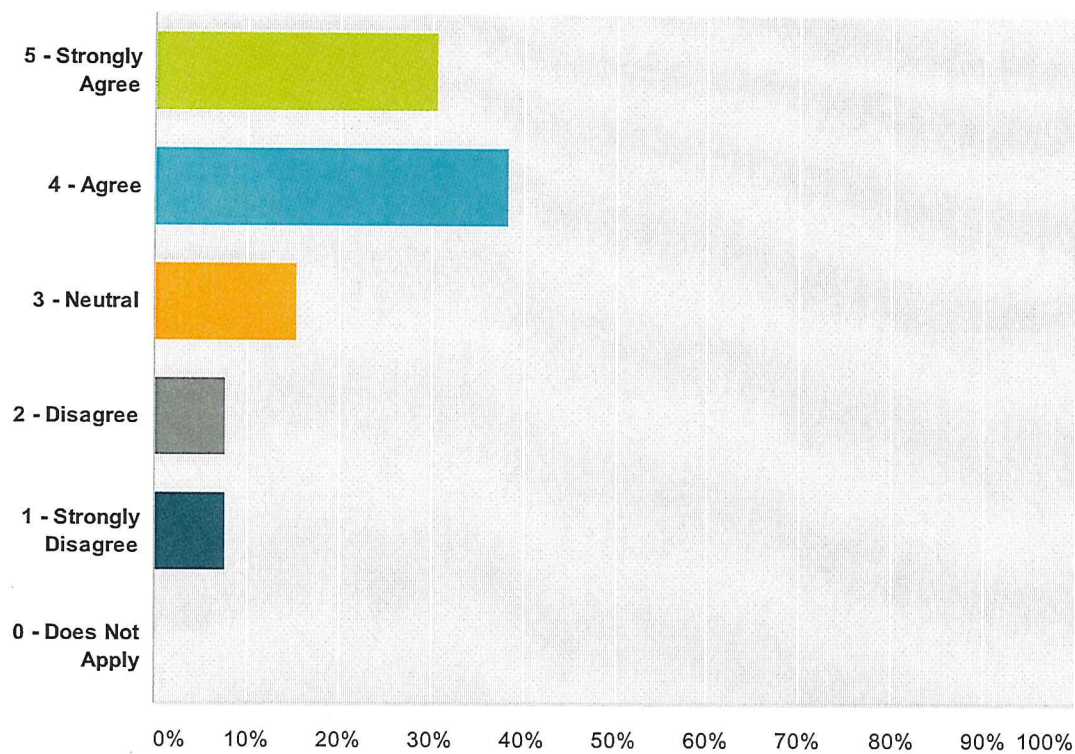


Stakeholder Satisfaction Survey 2014

Answer Choices	Responses	
Child Care Resources/Early Learning Coalition/Gateway Coalition/Episcopal Children's Services	0.00%	0
Children's Medical Services	0.00%	0
Child Protection Team	0.00%	0
Children's Legal Services	23.53%	4
Court System	0.00%	0
Department of Children and Families	0.00%	0
Department of Juvenile Justice	0.00%	0
Guardian ad Litem	35.29%	6
Health Department	0.00%	0
Mediation	0.00%	0
Police Department	11.76%	2
Protective Investigations	5.88%	1
School System	11.76%	2
Sheriff's Office	11.76%	2
Substance Abuse and Mental Health Program/Provider	0.00%	0
Child Advocacy Center	0.00%	0
Agency for Persons with Disabilities	0.00%	0
Total		17

Q3 PSF staff is easily accessible and respond to my telephone calls or letters in a timely manner.

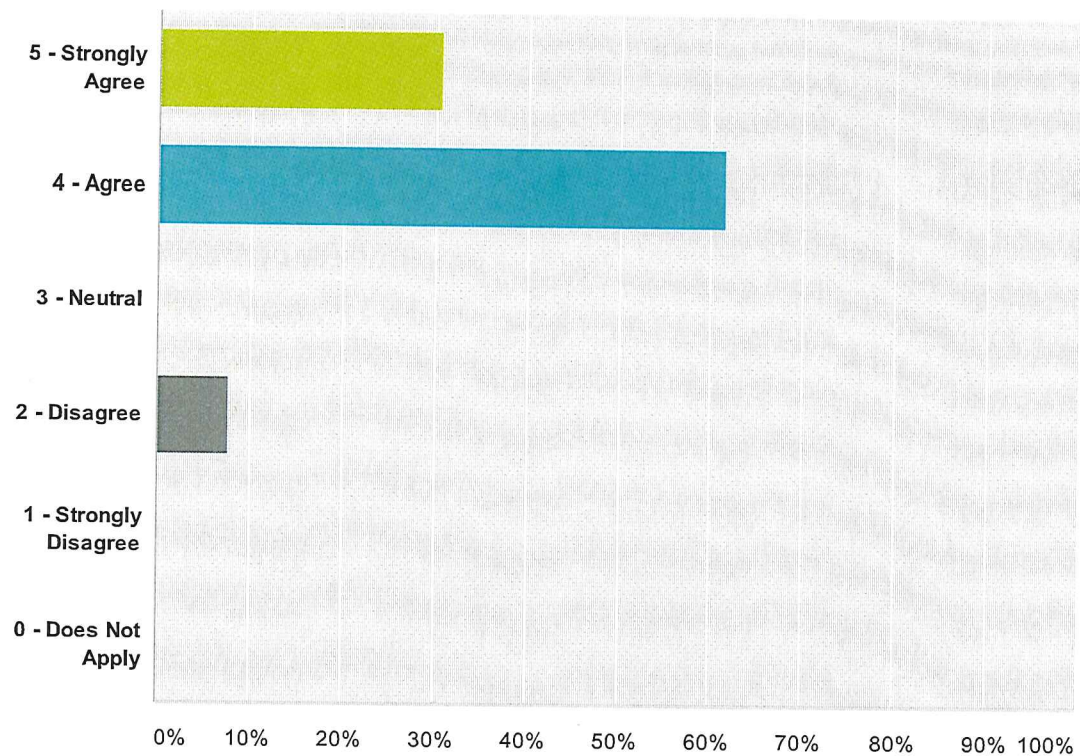
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	30.77%	4
4 - Agree	38.46%	5
3 - Neutral	15.38%	2
2 - Disagree	7.69%	1
1 - Strongly Disagree	7.69%	1
0 - Does Not Apply	0.00%	0
Total		13

Q4 PSF staff is courteous and knowledgeable in their interactions with me or my agency.

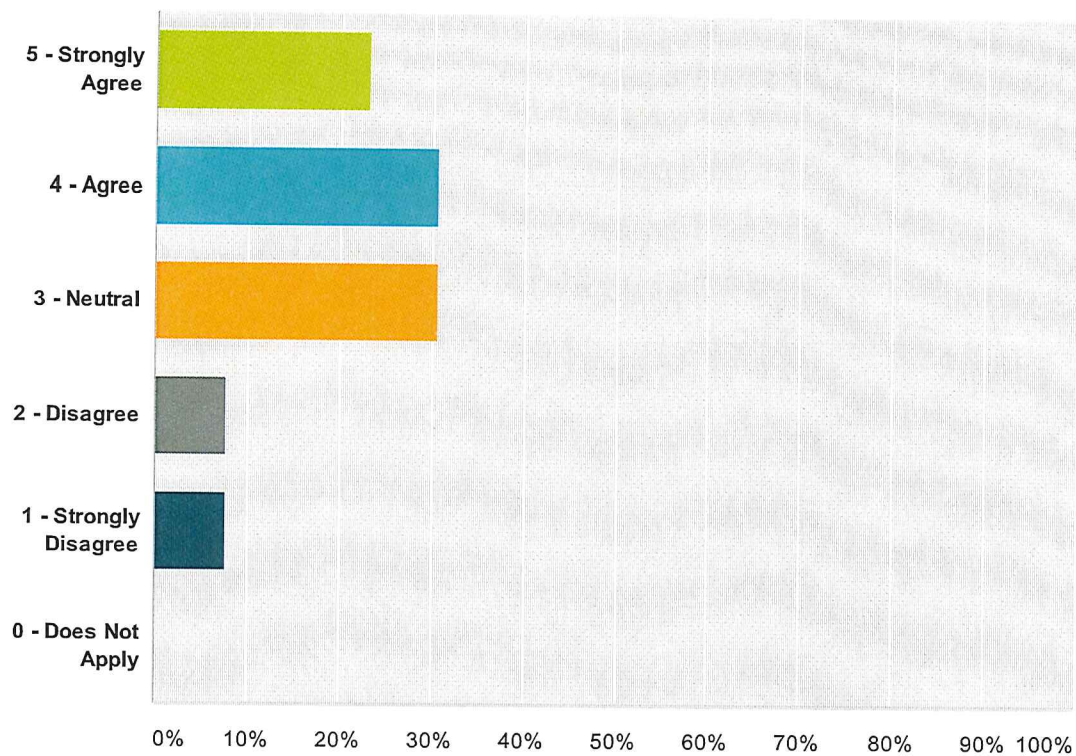
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	30.77%	4
4 - Agree	61.54%	8
3 - Neutral	0.00%	0
2 - Disagree	7.69%	1
1 - Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
Total		13

Q5 PSF staff notifies me in advance when they need reports, information, recommendations, or letters from me.

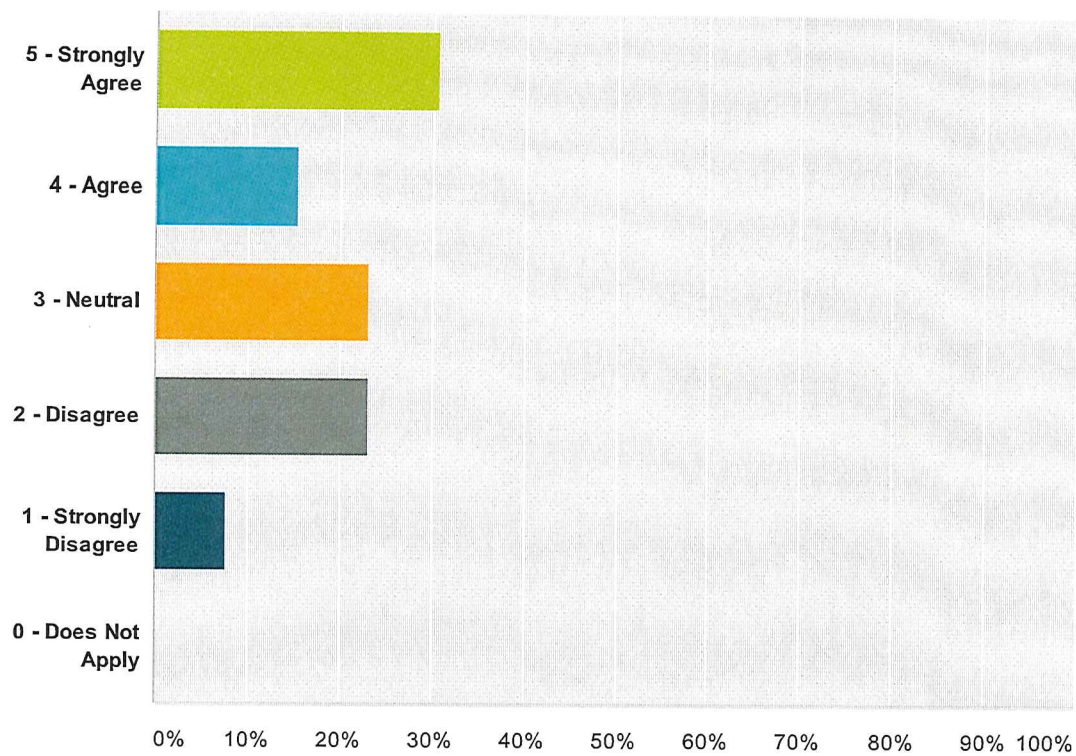
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	23.08%	3
4 - Agree	30.77%	4
3 - Neutral	30.77%	4
2 - Disagree	7.69%	1
1 - Strongly Disagree	7.69%	1
0 - Does Not Apply	0.00%	0
Total		13

**Q6 When requesting information from PSF,
I receive it in a timely manner and the
information is comprehensive and current.**

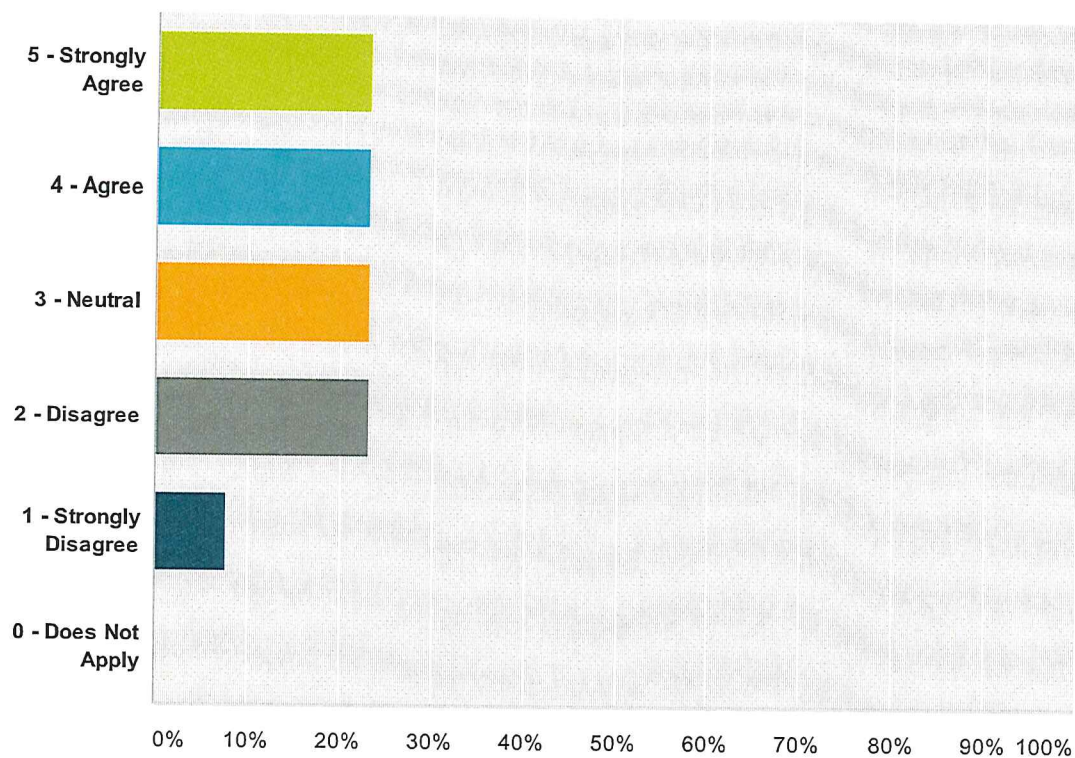
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	30.77%	4
4 - Agree	15.38%	2
3 - Neutral	23.08%	3
2 - Disagree	23.08%	3
1 - Strongly Disagree	7.69%	1
0 - Does Not Apply	0.00%	0
Total		13

**Q7 When requesting information from PSF,
I receive it in a timely manner and the
information is comprehensive and current.**

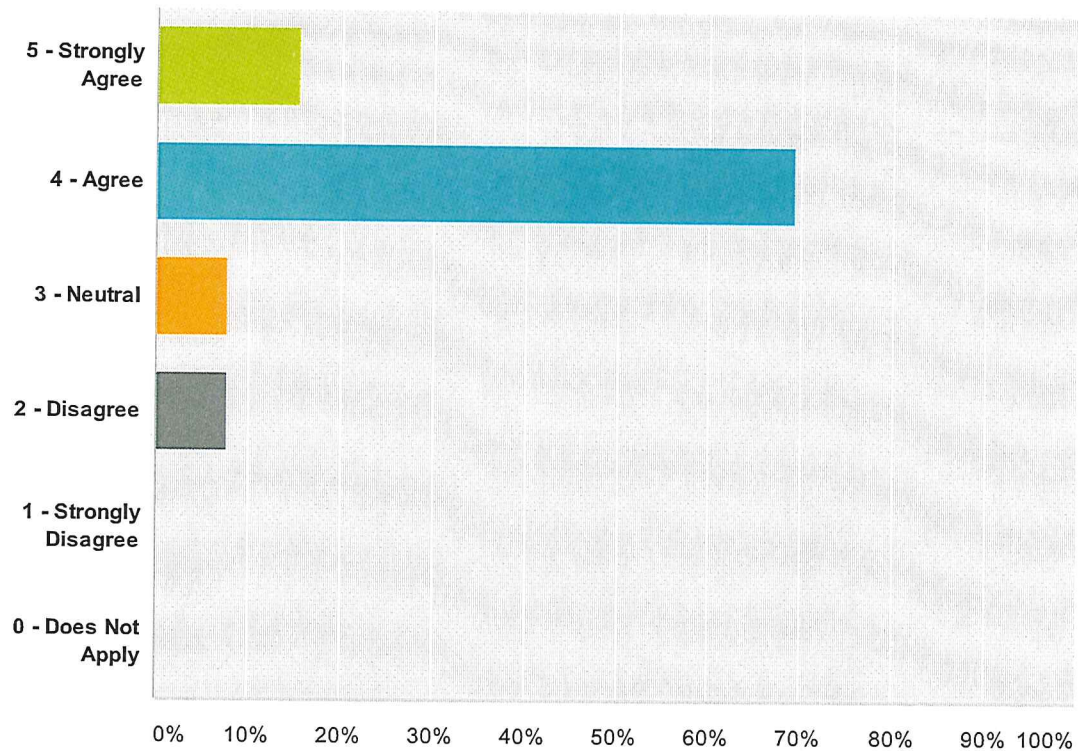
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	23.08%	3
4 - Agree	23.08%	3
3 - Neutral	23.08%	3
2 - Disagree	23.08%	3
1 - Strongly Disagree	7.69%	1
0 - Does Not Apply	0.00%	0
Total		13

Q8 PSF staff develops and involves community based resources/services to assist families in becoming safe, stable and sufficient.

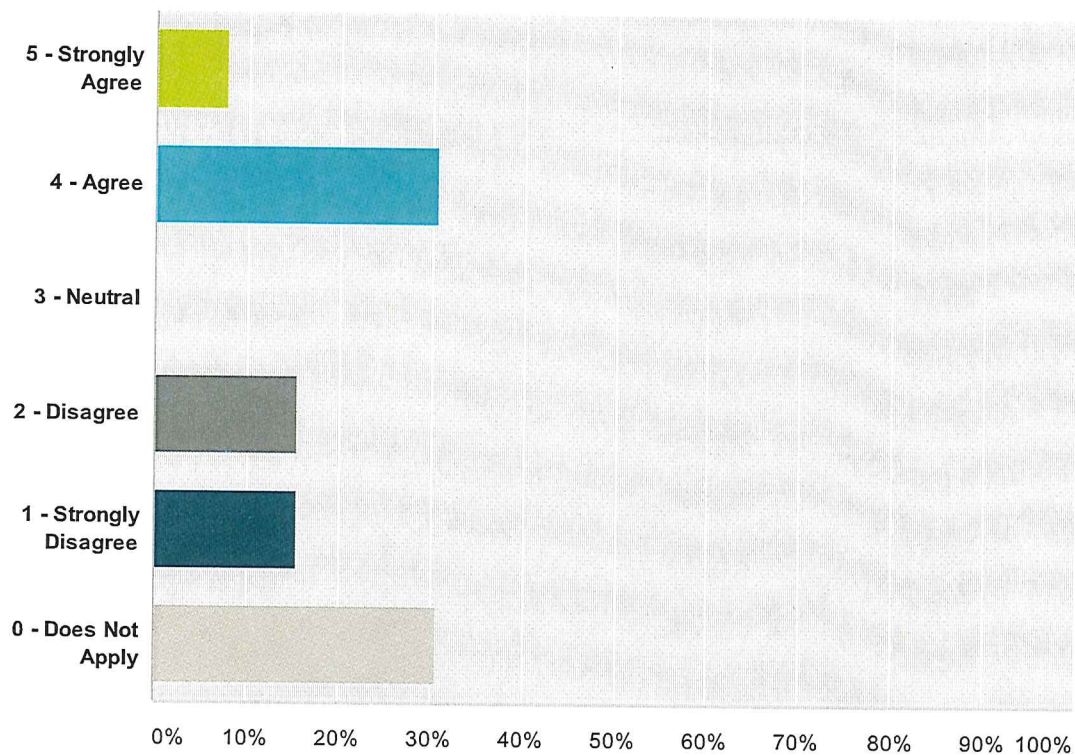
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	15.38%	2
4 - Agree	69.23%	9
3 - Neutral	7.69%	1
2 - Disagree	7.69%	1
1 - Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
Total		13

Q9 I have been informed of Family Team Conferencing and I have been invited to participate in Family Team Conferences with families in which I am involved.

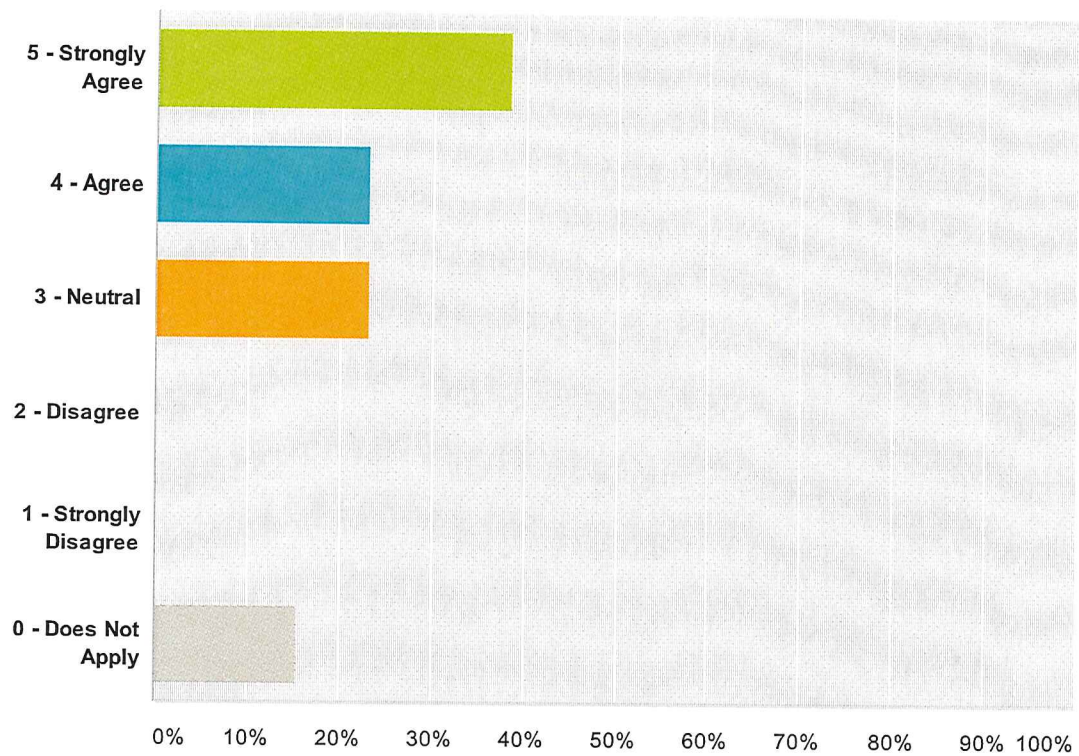
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	7.69%	1
4 - Agree	30.77%	4
3 - Neutral	0.00%	0
2 - Disagree	15.38%	2
1 - Strongly Disagree	15.38%	2
0 - Does Not Apply	30.77%	4
Total		13

Q10 When I have invited them, PSF staff attends meetings and they come prepared with helpful information.

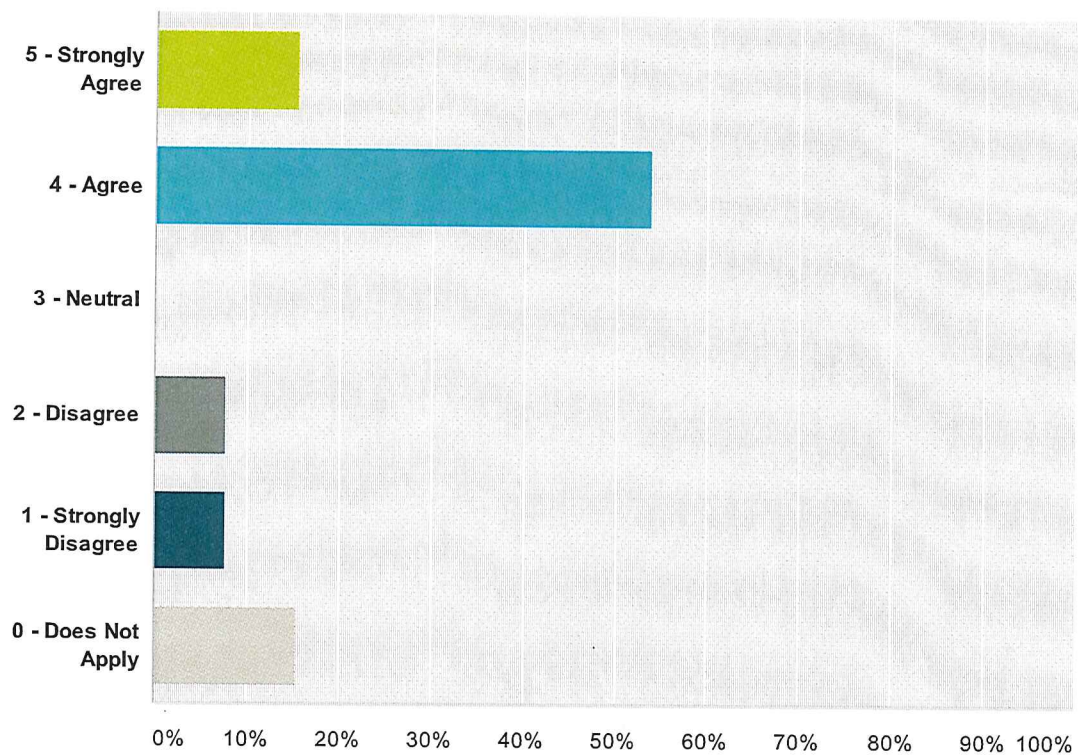
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	38.46%	5
4 - Agree	23.08%	3
3 - Neutral	23.08%	3
2 - Disagree	0.00%	0
1 - Strongly Disagree	0.00%	0
0 - Does Not Apply	15.38%	2
Total		13

Q11 My opinions and recommendations are considered by the Partnership for Strong Families.

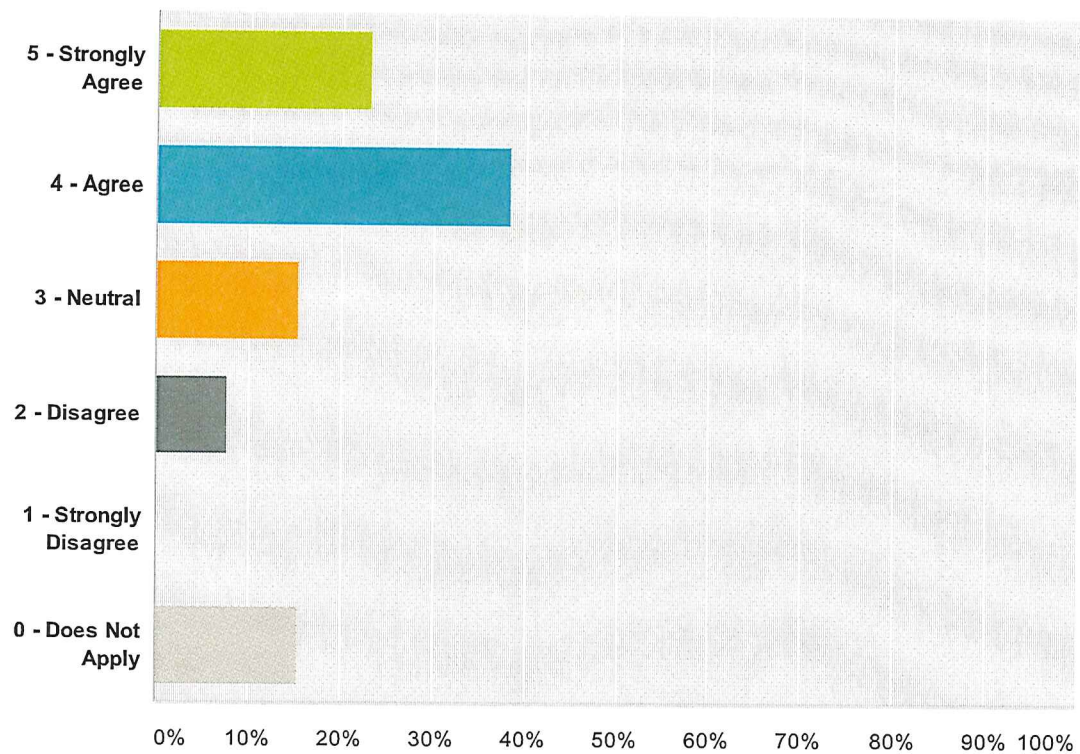
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	15.38%	2
4 - Agree	53.85%	7
3 - Neutral	0.00%	0
2 - Disagree	7.69%	1
1 - Strongly Disagree	7.69%	1
0 - Does Not Apply	15.38%	2
Total		13

Q12 I believe the services that my client receives from PSF are helping them to address their identified needs.

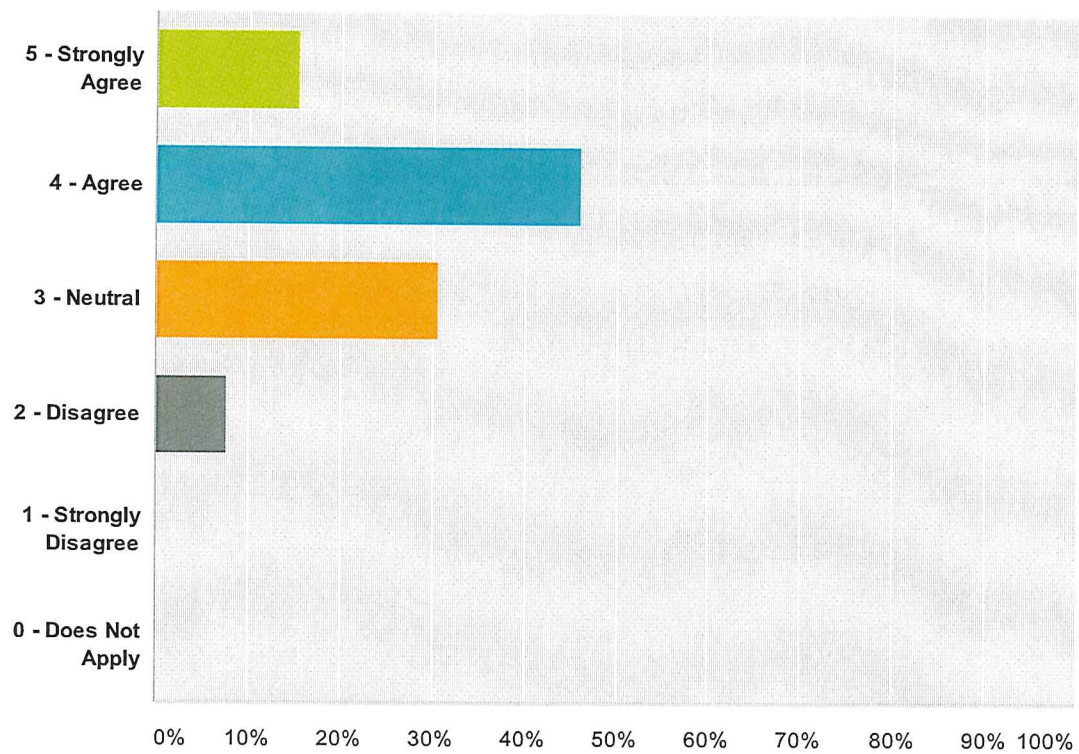
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	23.08%	3
4 - Agree	38.46%	5
3 - Neutral	15.38%	2
2 - Disagree	7.69%	1
1 - Strongly Disagree	0.00%	0
0 - Does Not Apply	15.38%	2
Total		13

Q13 PSF ensures services and supports to the family are provided in a coordinated manner.

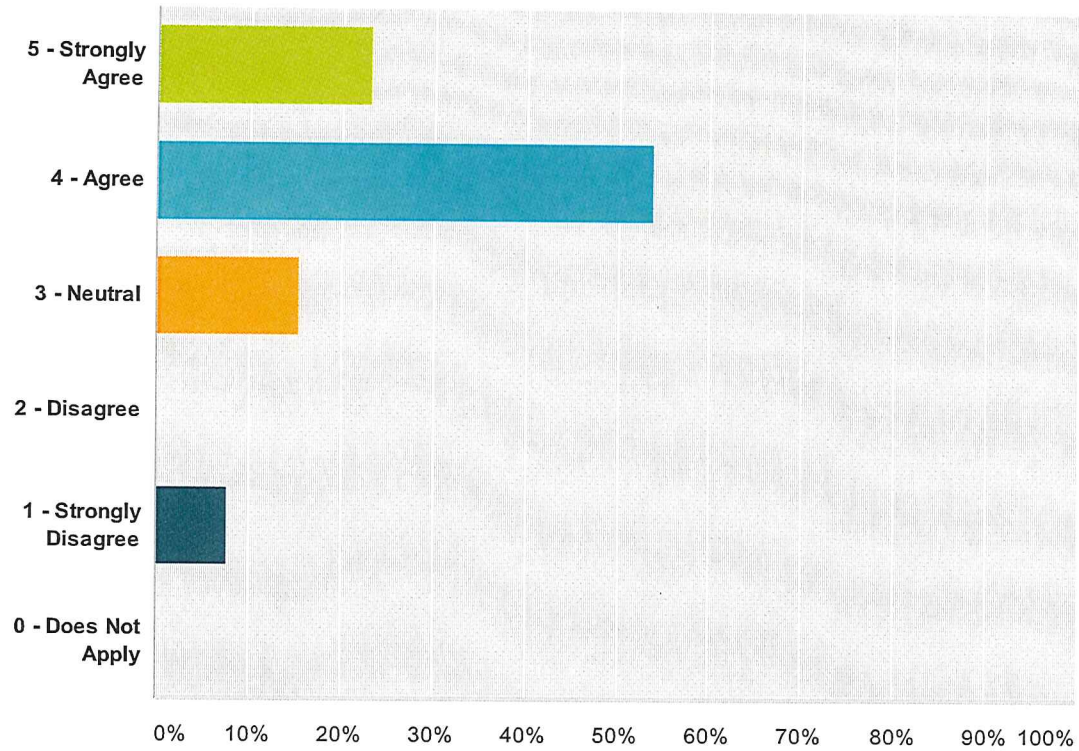
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	15.38%	2
4 - Agree	46.15%	6
3 - Neutral	30.77%	4
2 - Disagree	7.69%	1
1 - Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
Total		13

Q14 PSF ensures the safety and well-being of children.

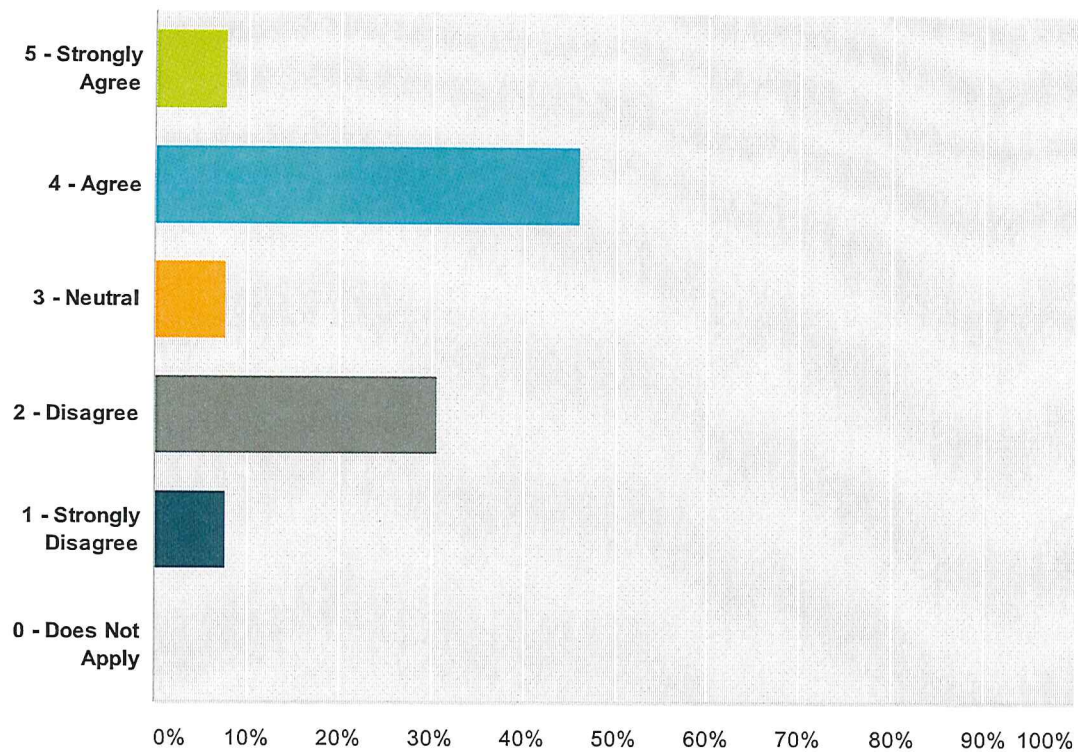
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	23.08%	3
4 - Agree	53.85%	7
3 - Neutral	15.38%	2
2 - Disagree	0.00%	0
1 - Strongly Disagree	7.69%	1
0 - Does Not Apply	0.00%	0
Total		13

Q15 Placement changes for children occur only after careful planning and concern for preserving a sense of continuity.

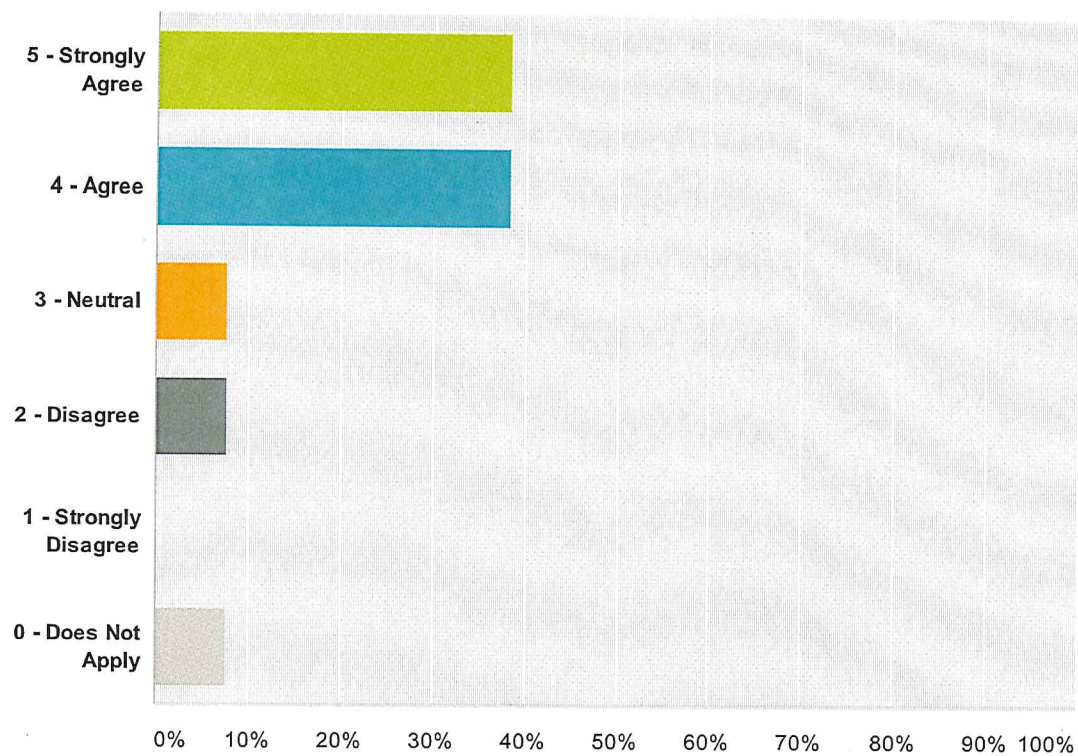
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	7.69%	1
4 - Agree	46.15%	6
3 - Neutral	7.69%	1
2 - Disagree	30.77%	4
1 - Strongly Disagree	7.69%	1
0 - Does Not Apply	0.00%	0
Total		13

Q16 I have a clear understanding of the PSF family support system and my role in the process.

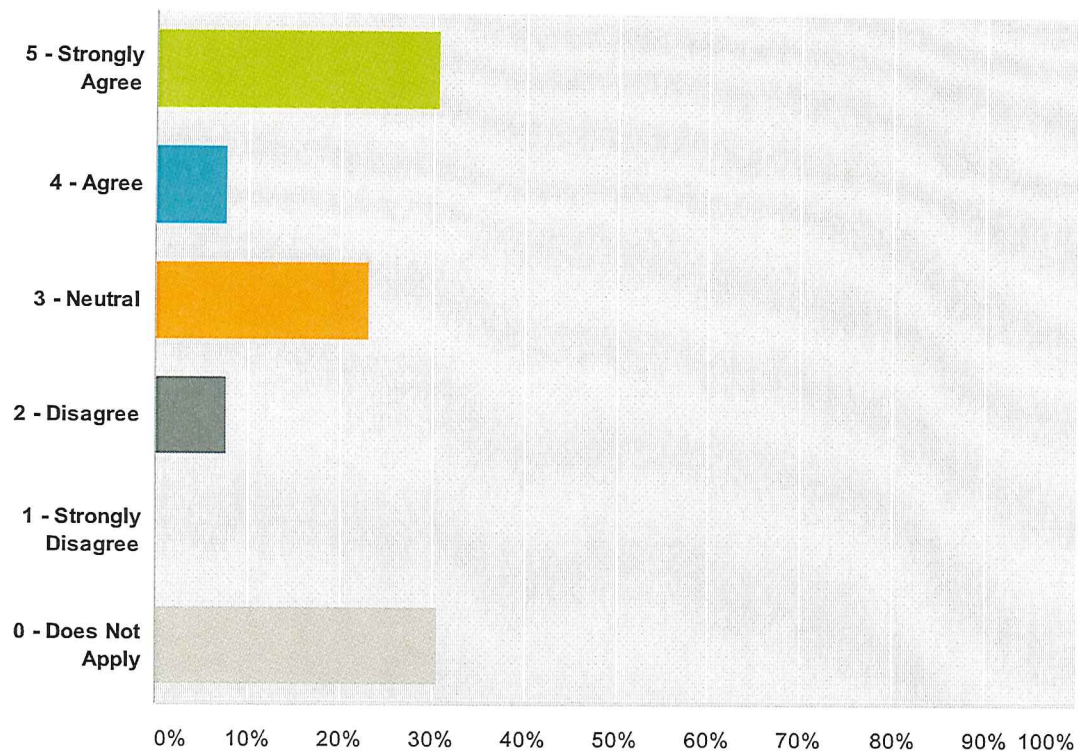
Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	38.46%	5
4 - Agree	38.46%	5
3 - Neutral	7.69%	1
2 - Disagree	7.69%	1
1 - Strongly Disagree	0.00%	0
0 - Does Not Apply	7.69%	1
Total		13

Q17 The PSF Emergency/After Hours on-call system is effective and efficient.

Answered: 13 Skipped: 4



Answer Choices	Responses	
5 - Strongly Agree	30.77%	4
4 - Agree	7.69%	1
3 - Neutral	23.08%	3
2 - Disagree	7.69%	1
1 - Strongly Disagree	0.00%	0
0 - Does Not Apply	30.77%	4
Total		13