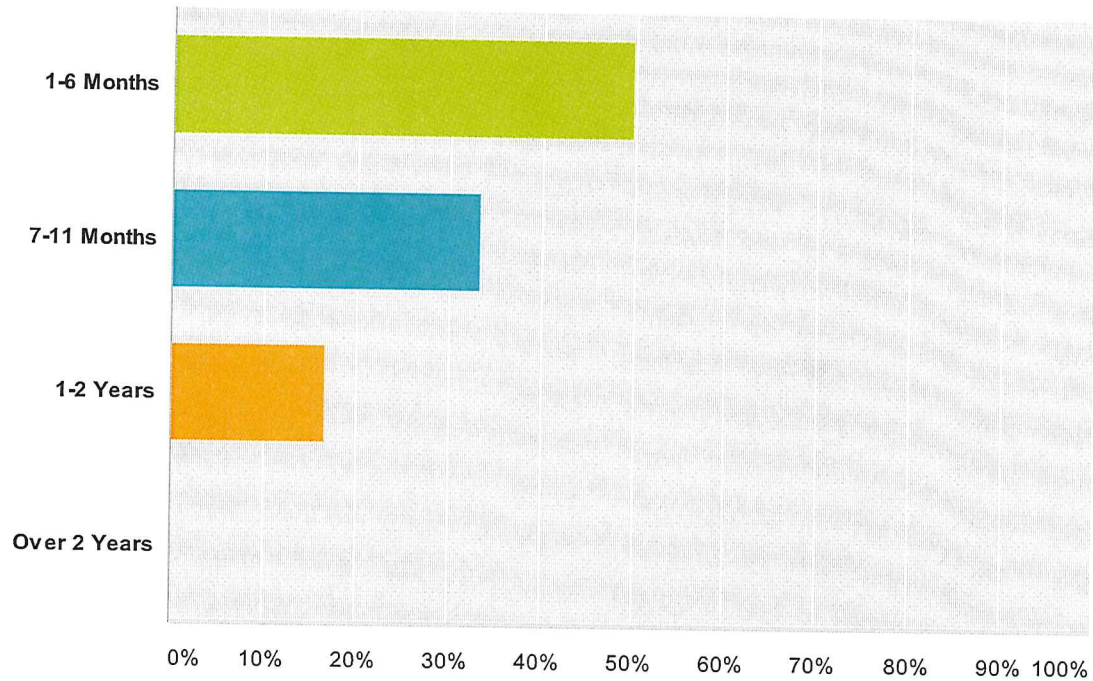


Q1 How long have you been receiving services?

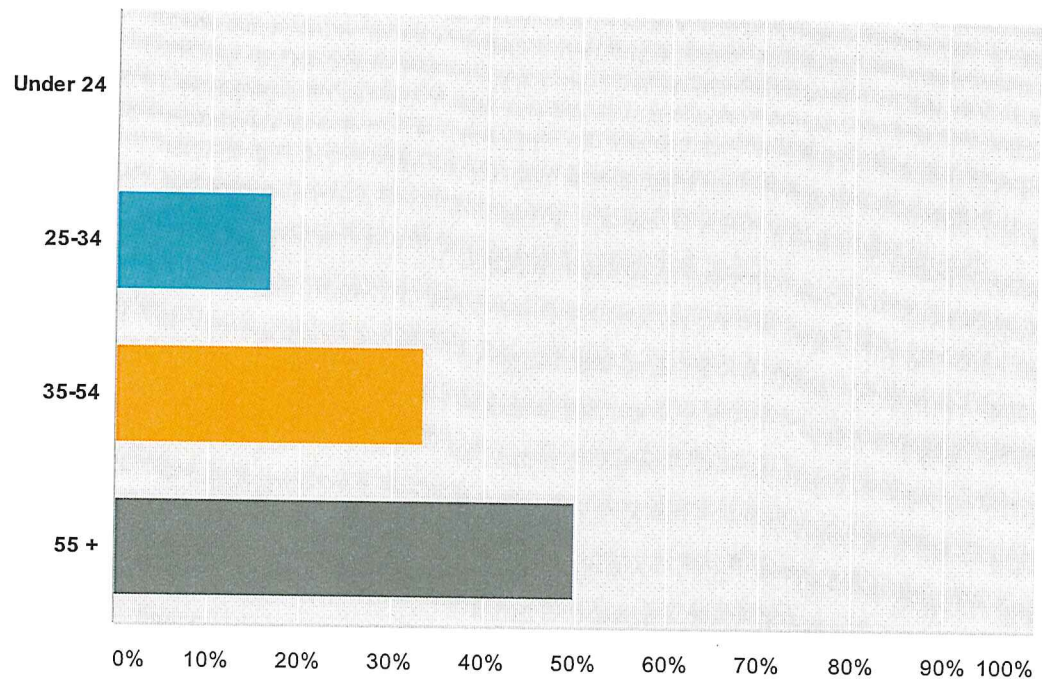
Answered: 6 Skipped: 0



Answer Choices	Responses	
1-6 Months	50.00%	3
7-11 Months	33.33%	2
1-2 Years	16.67%	1
Over 2 Years	0.00%	0
Total		6

Q2 What is your age?

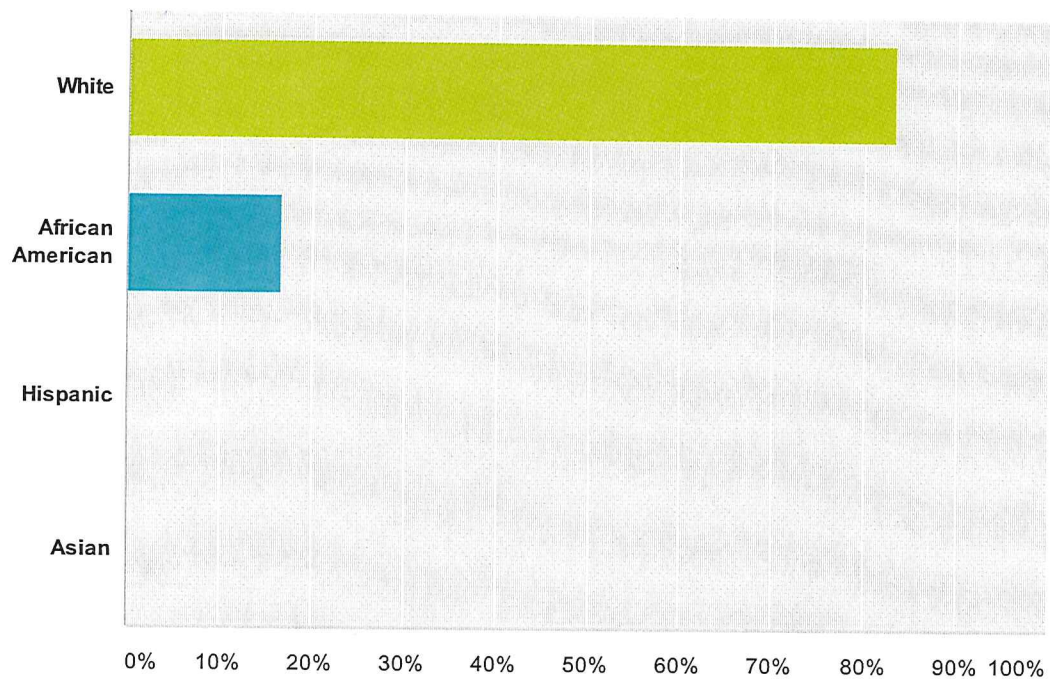
Answered: 6 Skipped: 0



Answer Choices	Responses	
Under 24	0.00%	0
25-34	16.67%	1
35-54	33.33%	2
55 +	50.00%	3
Total		6

Q3 What is your race/ethnicity?

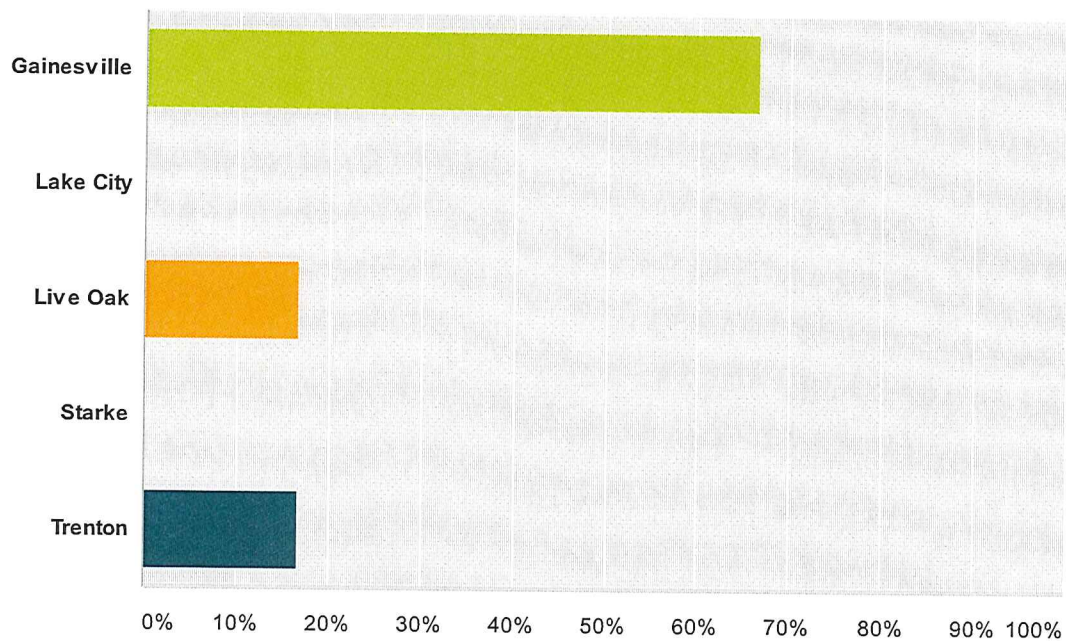
Answered: 6 Skipped: 0



Answer Choices	Responses	
White	83.33%	5
African American	16.67%	1
Hispanic	0.00%	0
Asian	0.00%	0
Total		6

Q4 PSF Office of the Family Care Counselor who works with you most often:

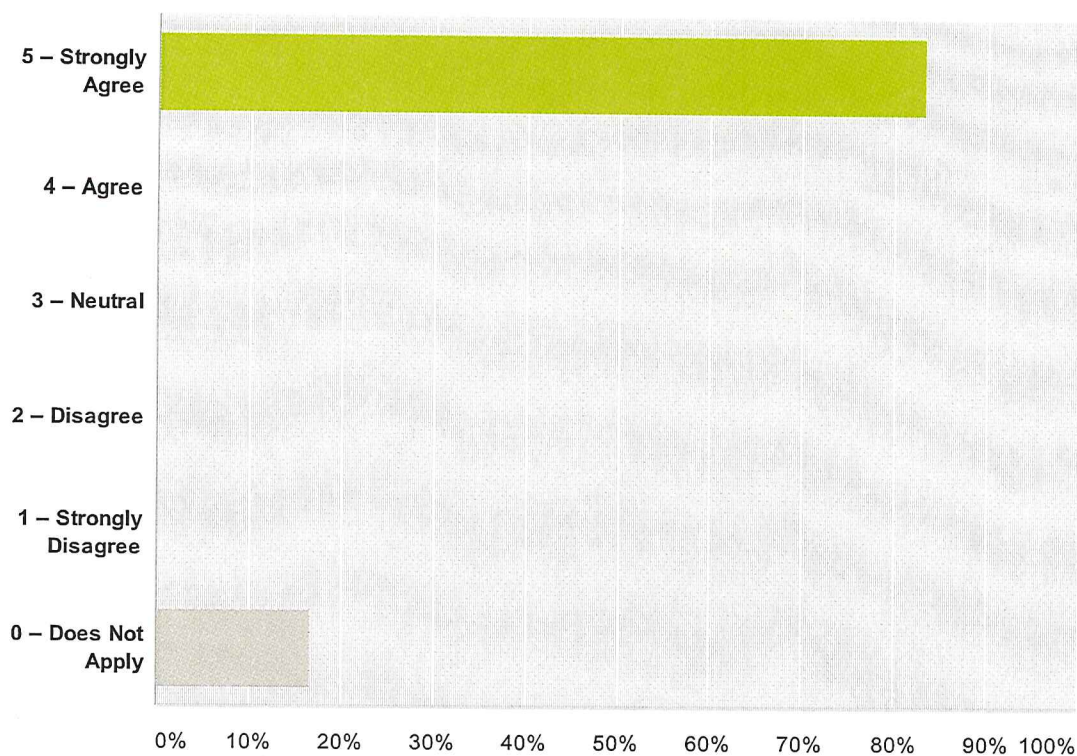
Answered: 6 Skipped: 0



Answer Choices	Responses
Gainesville	66.67% 4
Lake City	0.00% 0
Live Oak	16.67% 1
Starke	0.00% 0
Trenton	16.67% 1
Total	6

**Q5 My Family Care Counselor asks me
about my family's traditions and beliefs
and uses these in providing us help.**

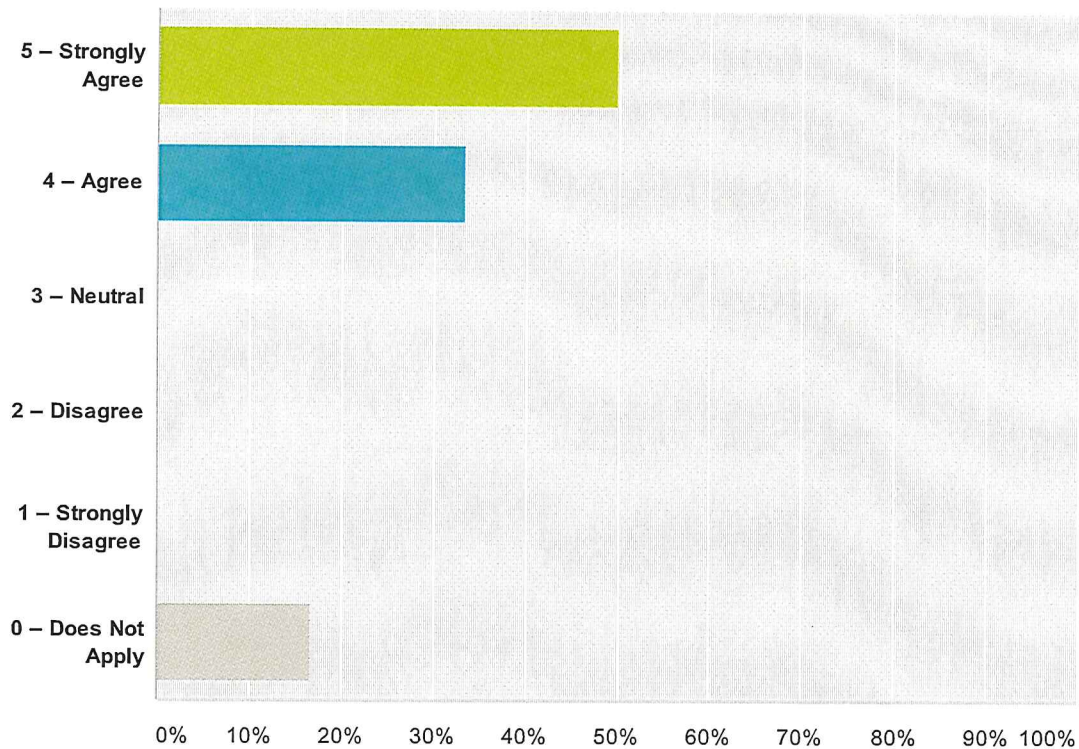
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	83.33%	5
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	16.67%	1
Total		6

Q6 I participated in the creation of the case plan and my opinions and recommendations were heard and included in the case plan.

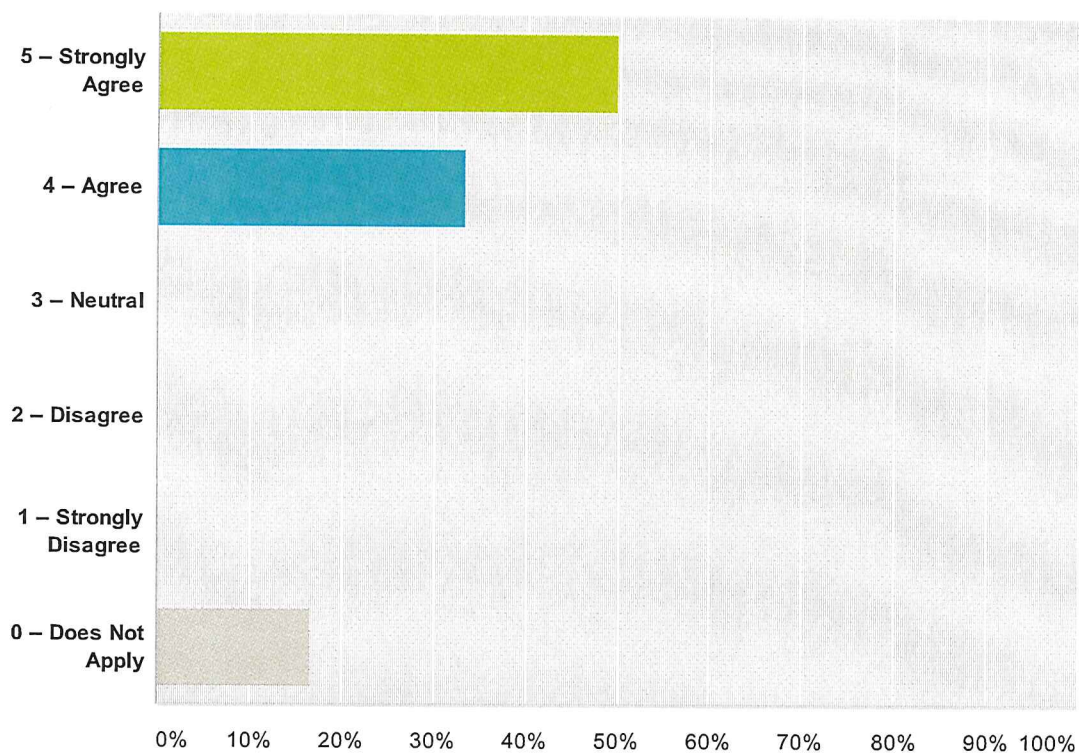
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	50.00%	3
4 – Agree	33.33%	2
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	16.67%	1
Total		6

Q7 When I participate in Family Team Conferences I am able to talk about what I know and what I want to happen.

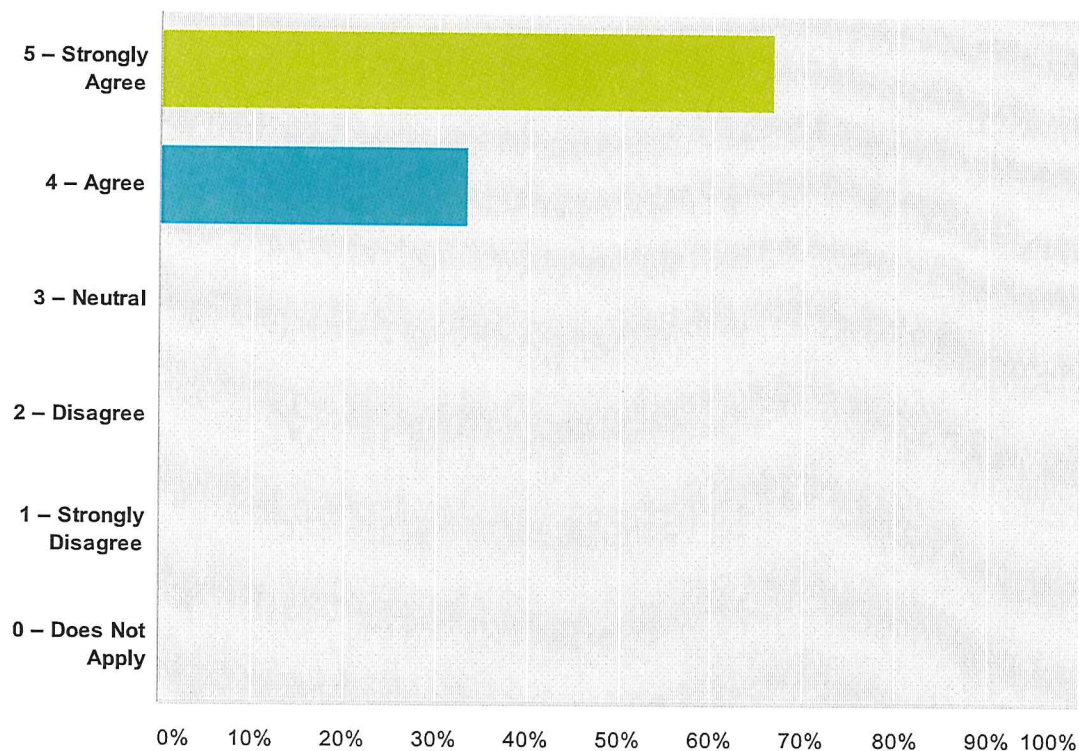
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	50.00%	3
4 – Agree	33.33%	2
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	16.67%	1
Total		6

Q8 I know who to contact if I have questions or concerns.

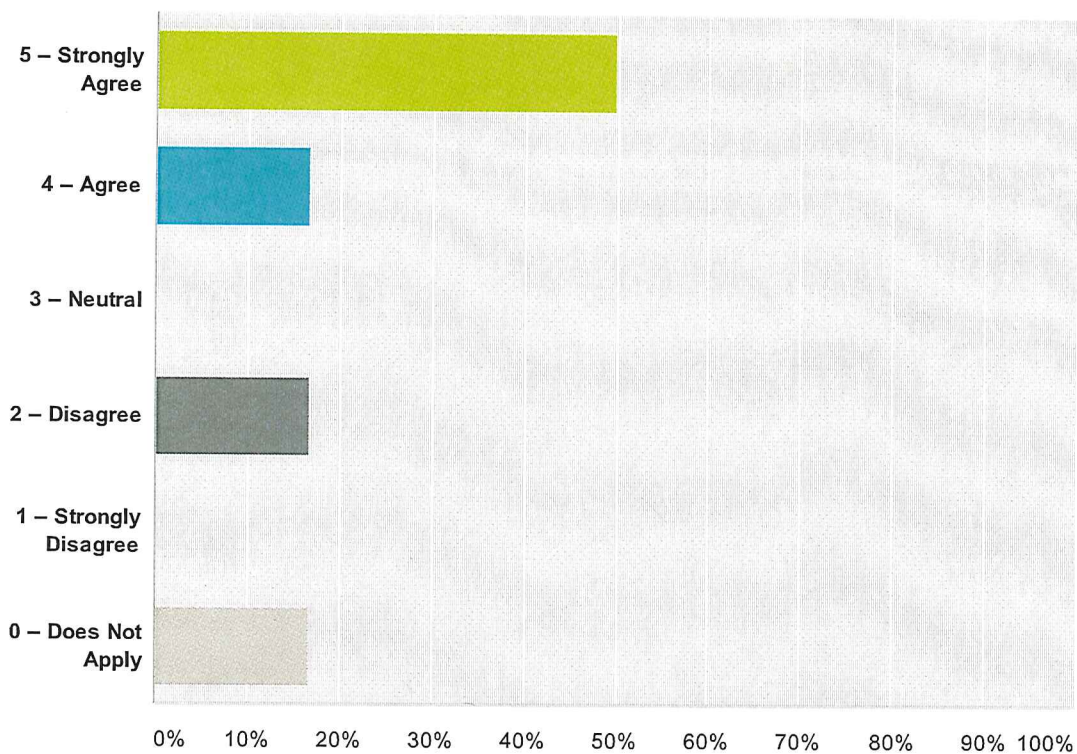
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	66.67%	4
4 – Agree	33.33%	2
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
Total		6

**Q9 When I attend court hearings I am able
to tell the court what is happening and
what I need.**

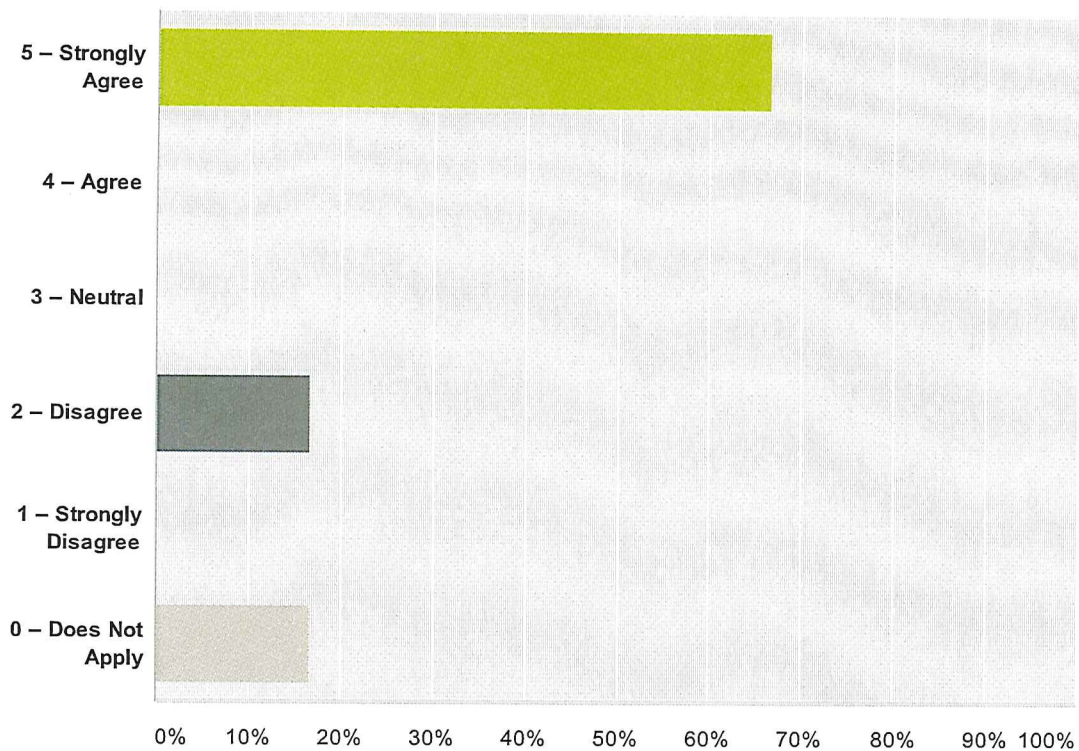
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	50.00%	3
4 – Agree	16.67%	1
3 – Neutral	0.00%	0
2 – Disagree	16.67%	1
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	16.67%	1
Total		6

Q10 I am informed of events and information that affect me and my family.

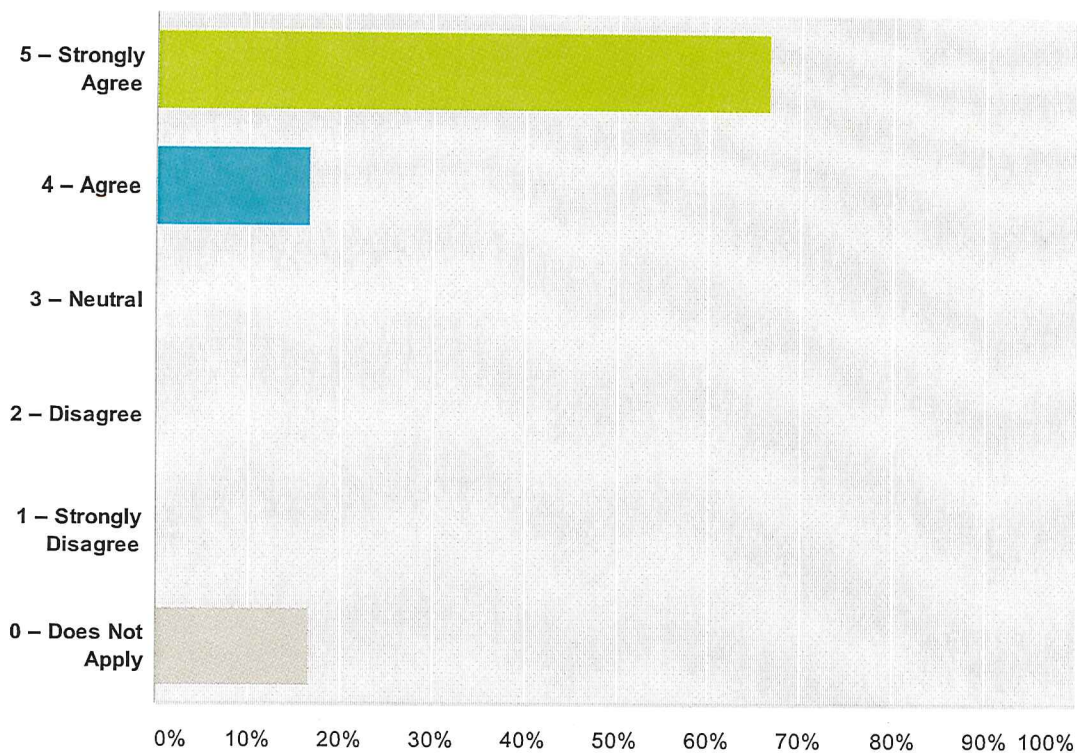
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	66.67%	4
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	16.67%	1
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	16.67%	1
Total		6

Q11 The services that my children have received help them to do better in school, at home and with their friends.

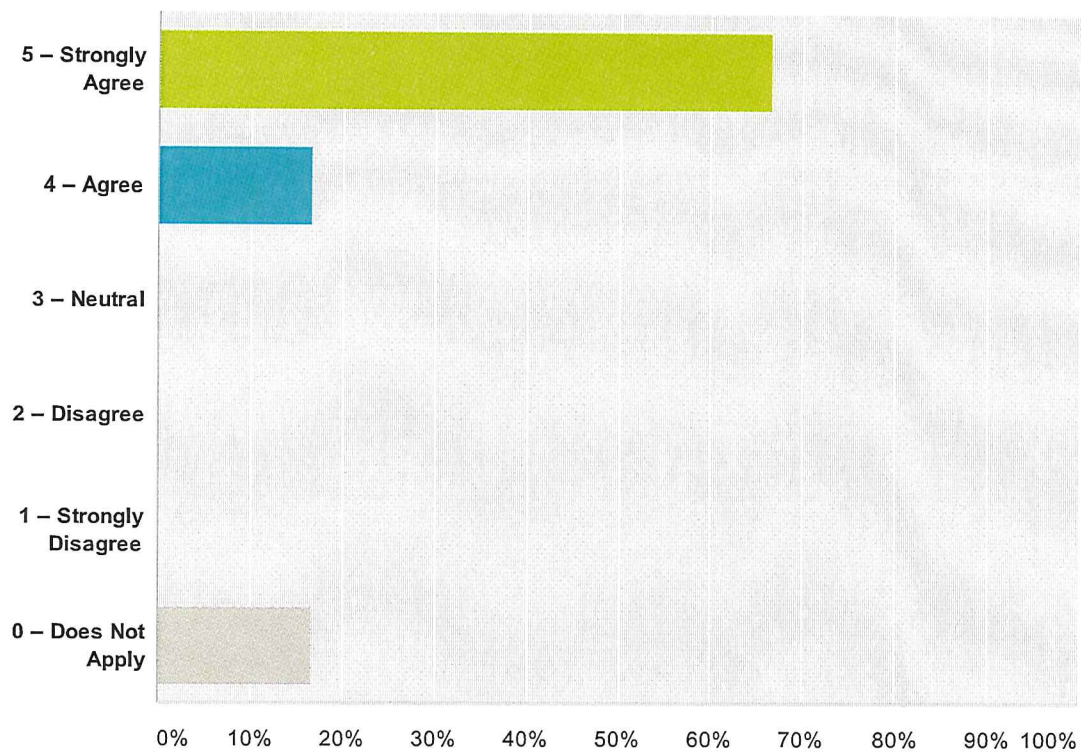
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	66.67%	4
4 – Agree	16.67%	1
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	16.67%	1
Total		6

Q12 Services are available to me and my family when they are needed and are at times that are good for us.

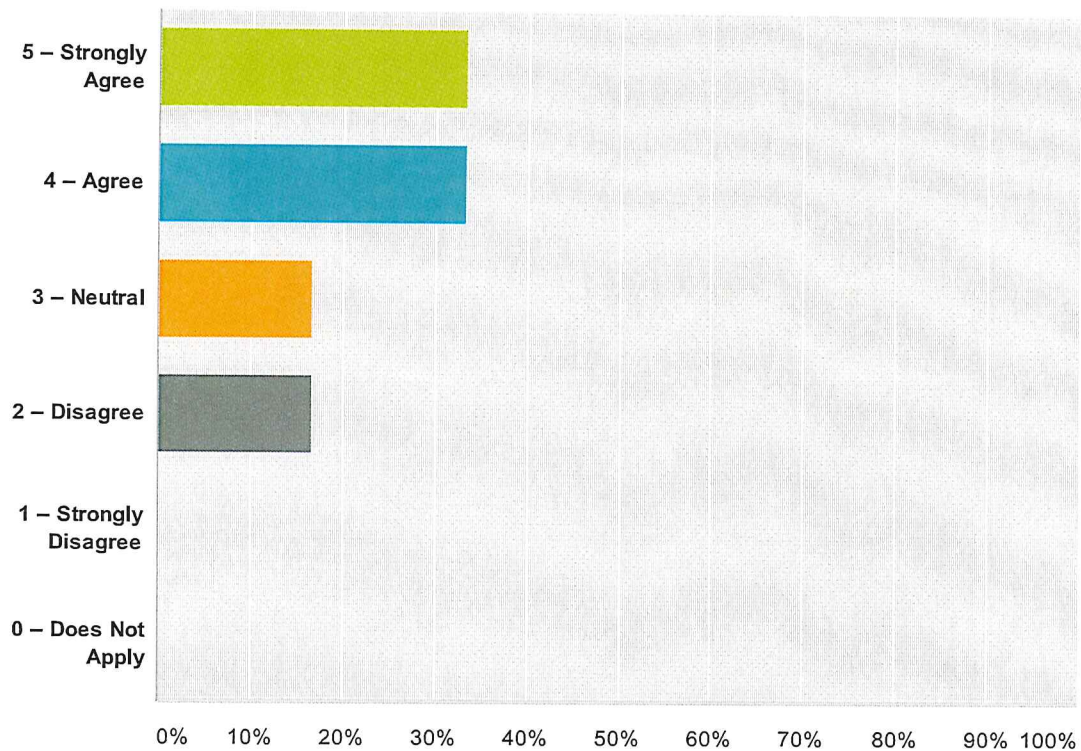
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	66.67%	4
4 – Agree	16.67%	1
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	16.67%	1
Total		6

Q13 PSF provides my family with the guidance and support we need.

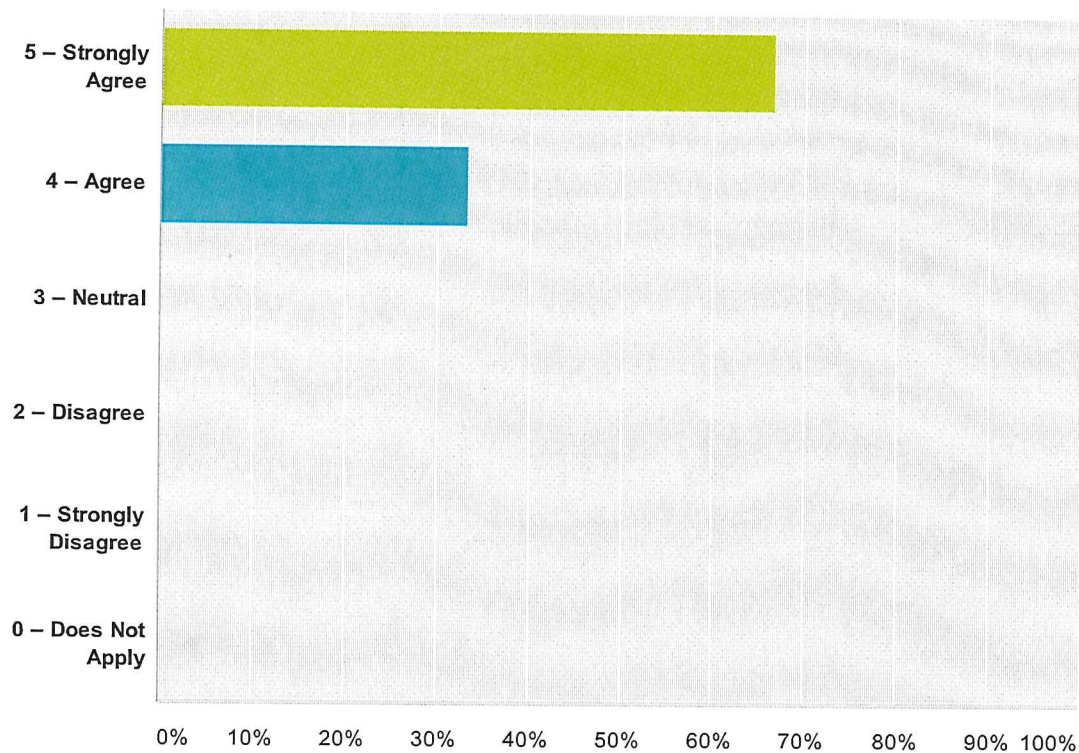
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	33.33%	2
4 – Agree	33.33%	2
3 – Neutral	16.67%	1
2 – Disagree	16.67%	1
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
Total		6

Q14 My Family Care Counselor visits me in my home at least one time per month.

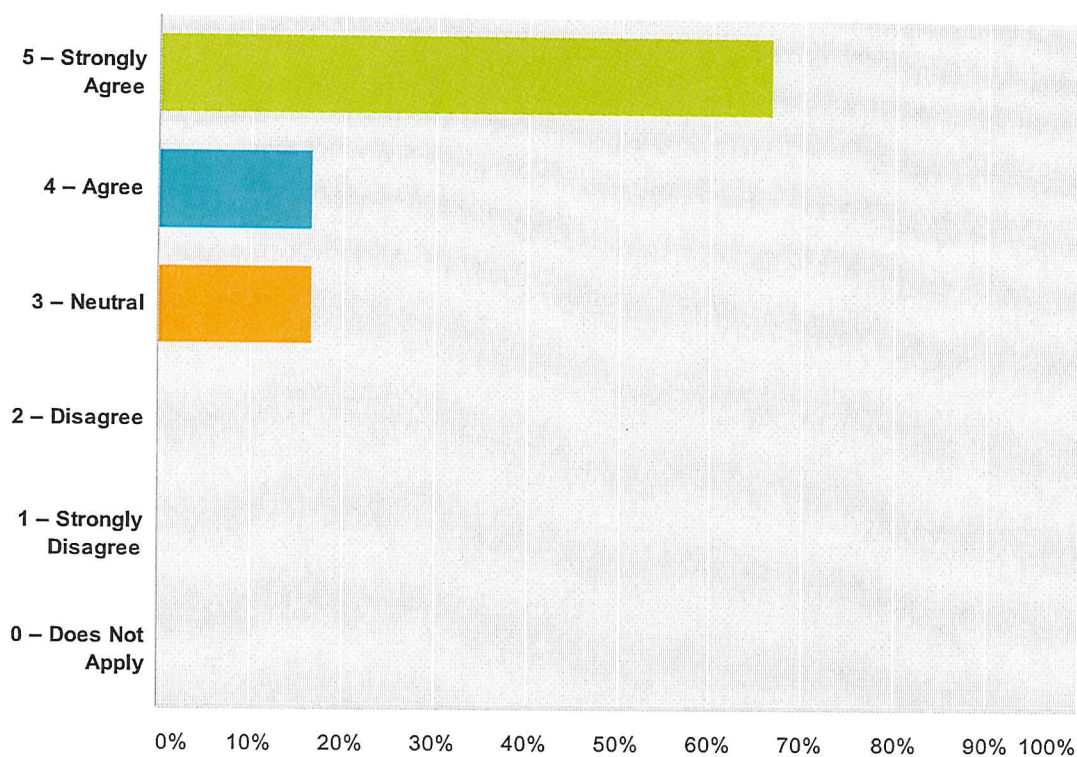
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	66.67%	4
4 – Agree	33.33%	2
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
Total		6

Q15 My Family Care Counselor is available and accessible.

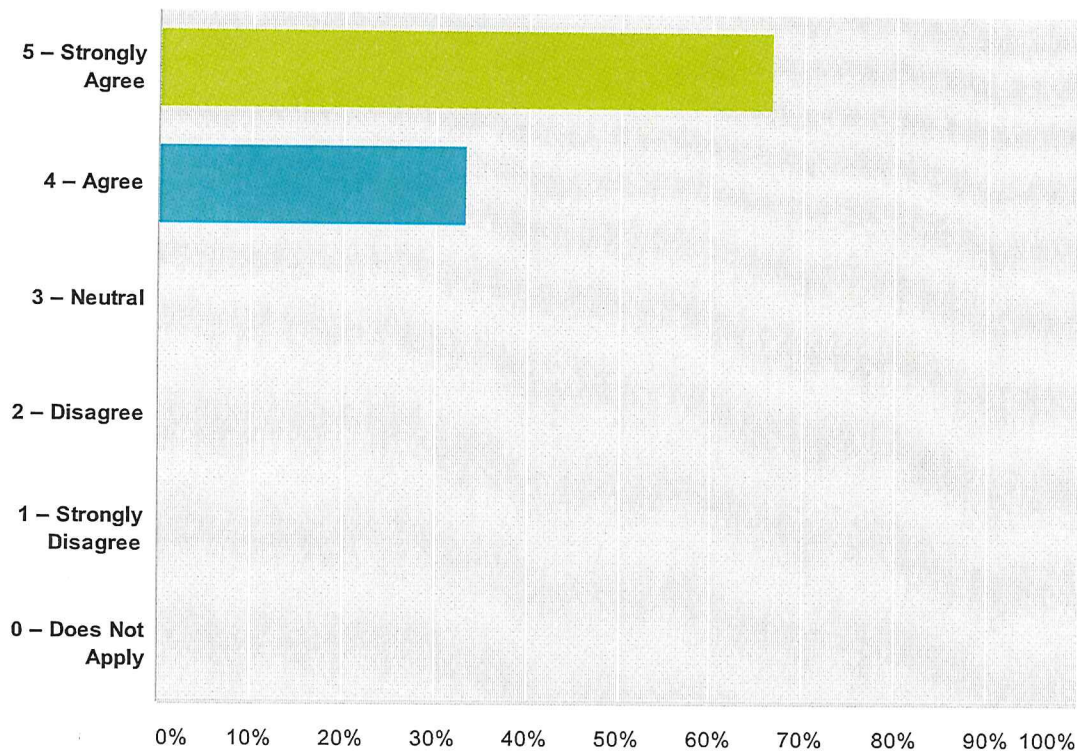
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	66.67%	4
4 – Agree	16.67%	1
3 – Neutral	16.67%	1
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
Total		6

Q16 My phone calls are answered or returned within 24 hours.

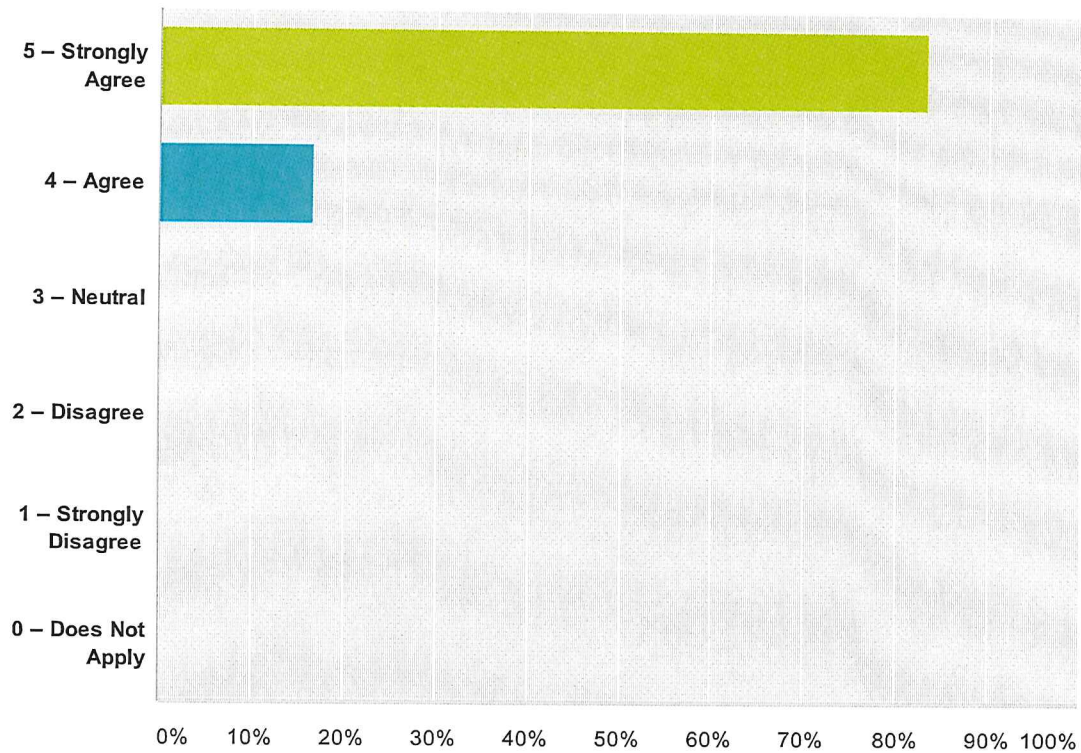
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	66.67%	4
4 – Agree	33.33%	2
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
Total		6

Q17 My Family Care Counselor treats me with courtesy and respect.

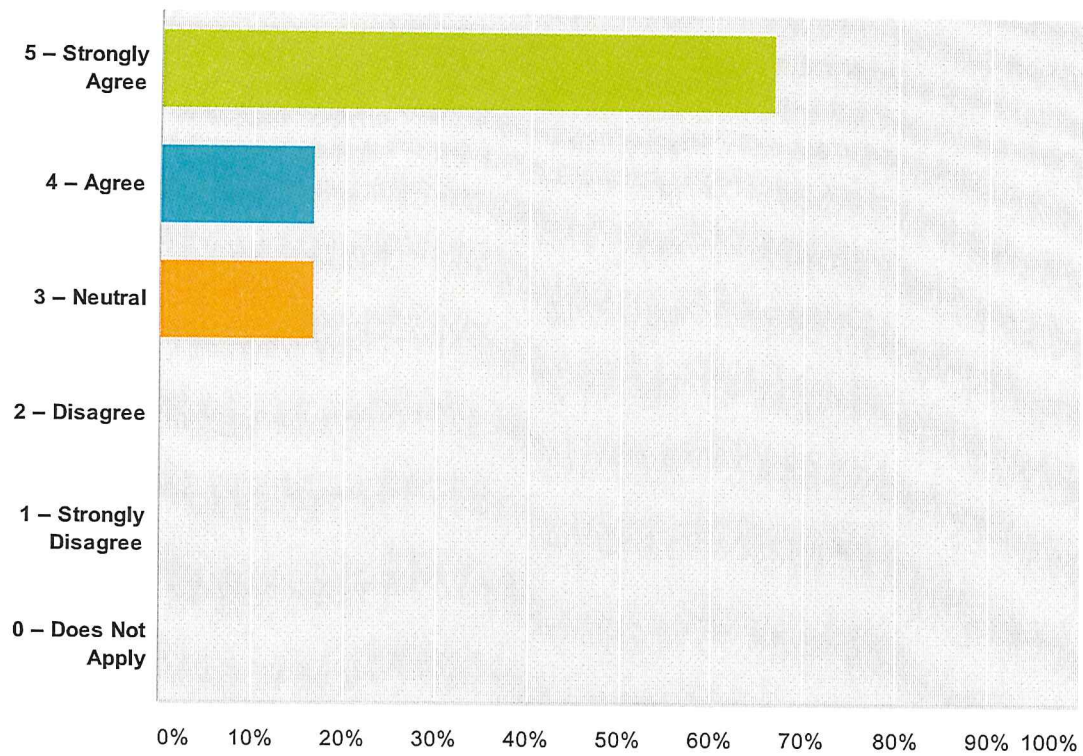
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	83.33%	5
4 – Agree	16.67%	1
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
Total		6

Q18 My Family Care Counselor supports me and my family and will help us no matter what.

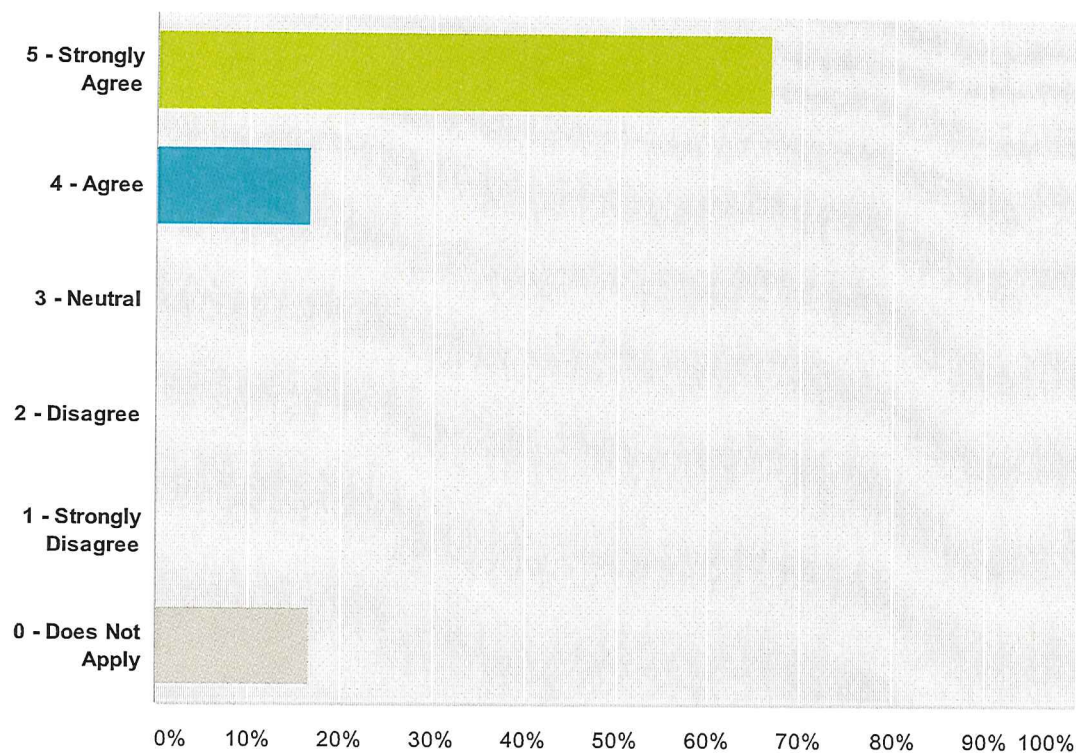
Answered: 6 Skipped: 0



Answer Choices	Responses	
5 – Strongly Agree	66.67%	4
4 – Agree	16.67%	1
3 – Neutral	16.67%	1
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
Total		6

**Q19 I felt comfortable, safe, and respected
when visiting the PSF offices (when
speaking to my FCC, when working with
my service provider).**

Answered: 6 Skipped: 0



Answer Choices	Responses	
5 - Strongly Agree	66.67%	4
4 - Agree	16.67%	1
3 - Neutral	0.00%	0
2 - Disagree	0.00%	0
1 - Strongly Disagree	0.00%	0
0 - Does Not Apply	16.67%	1
Total		6