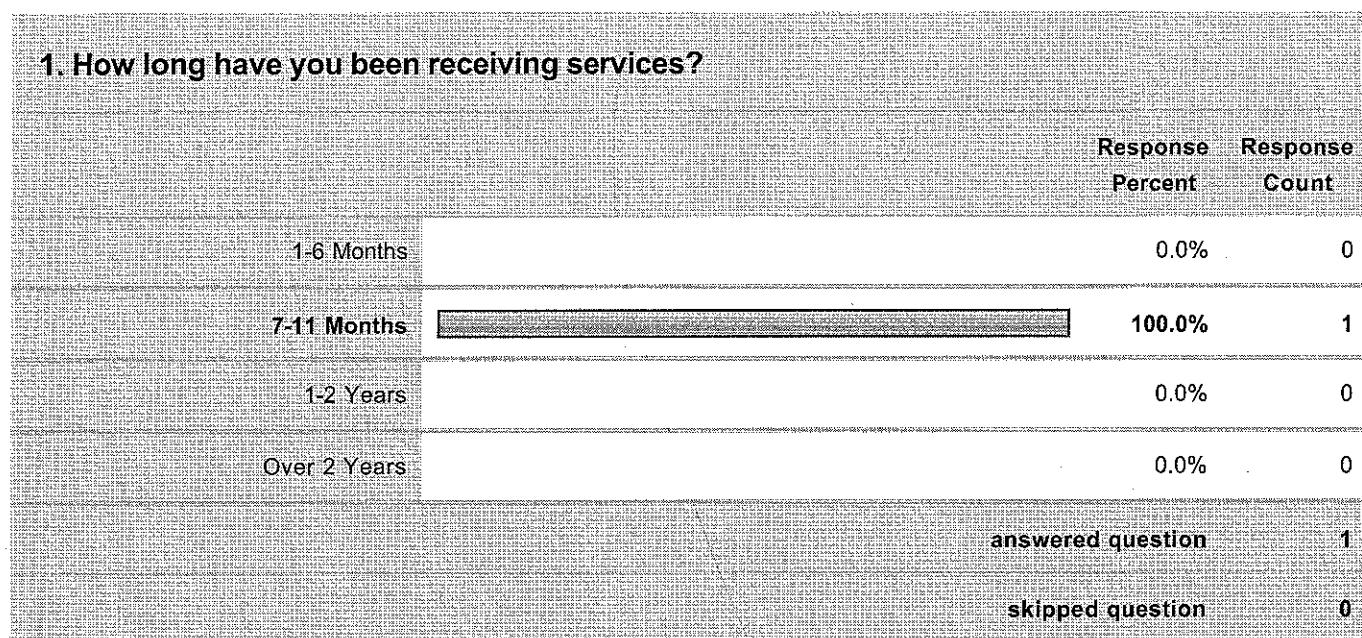


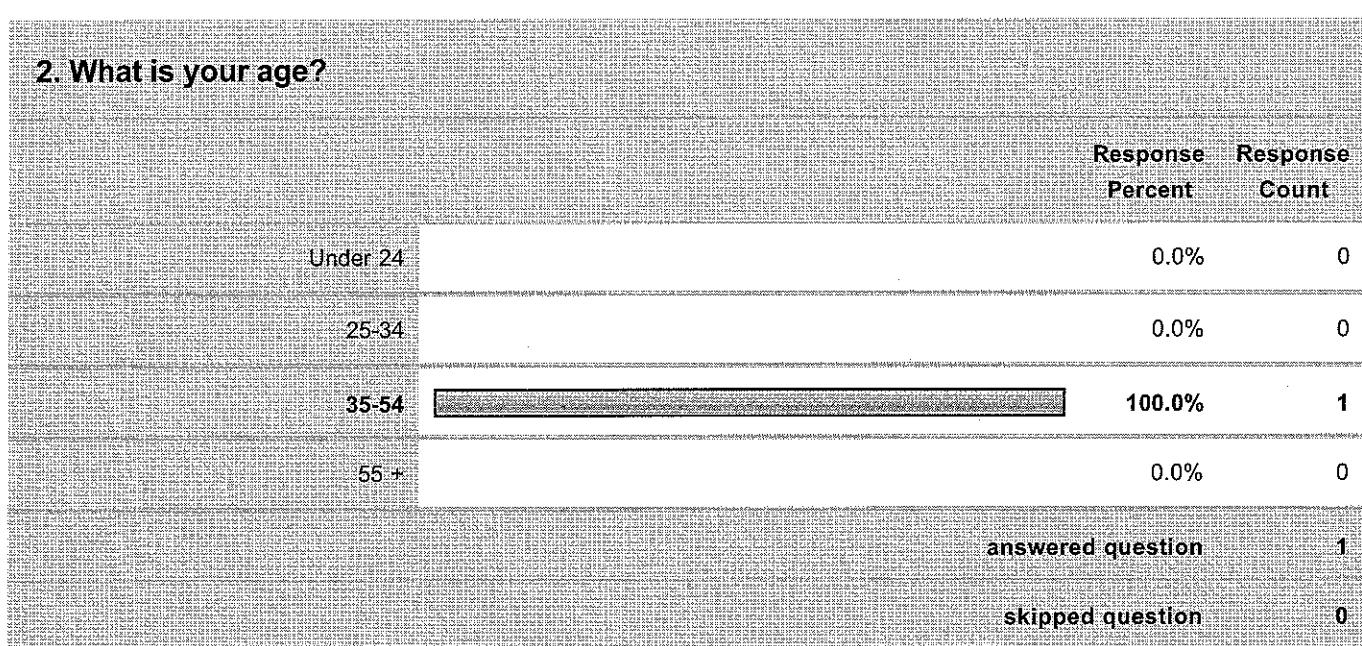
**Partnership for Strong Families Non-Relative
Caregiver Satisfaction Survey 2012**



1. How long have you been receiving services?



2. What is your age?



3. What is your race/ethnicity?

		Response Percent	Response Count
	White	100.0%	1
	African American	0.0%	0
	Hispanic	0.0%	0
	Asian	0.0%	0
	Other (please specify)	0	0

answered question

1

skipped question

0

4. PSF Office of the Family Care Counselor who works with you most often:

		Response Percent	Response Count
	Gainesville	0.0%	0
	Lake City	0.0%	0
	Live Oak	0.0%	0
	Starke	0.0%	0
	Trenton	100.0%	1

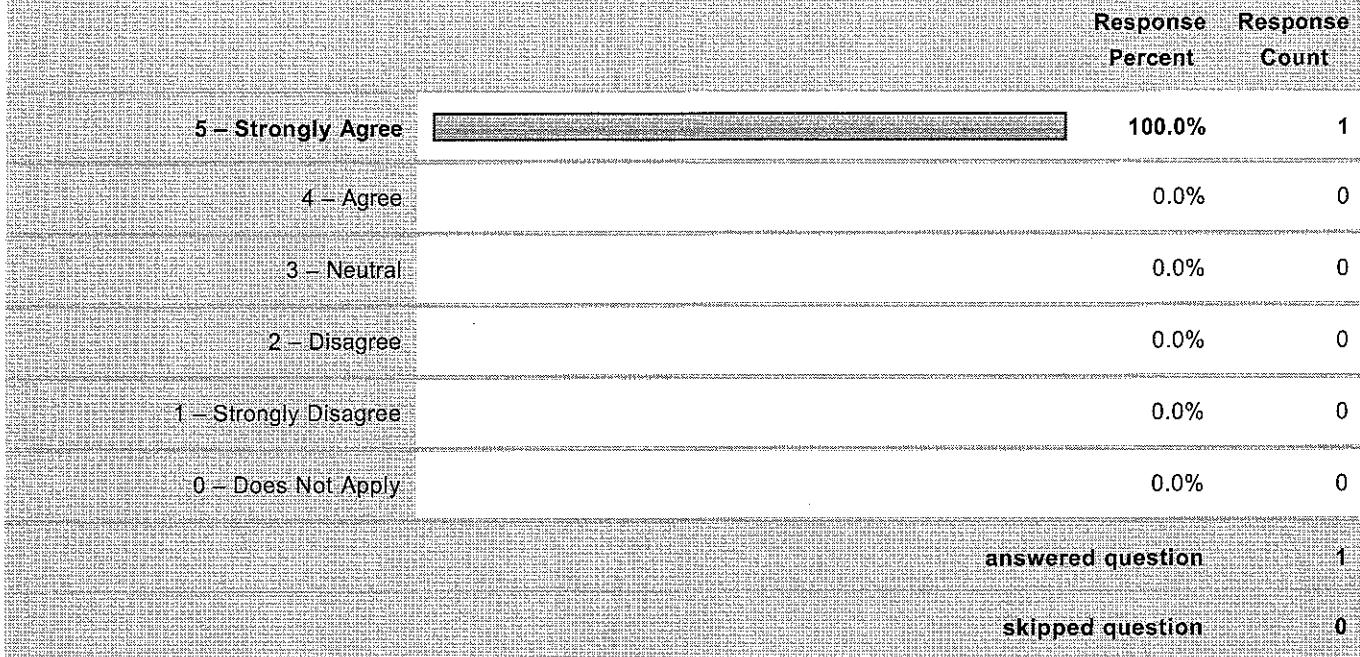
answered question

1

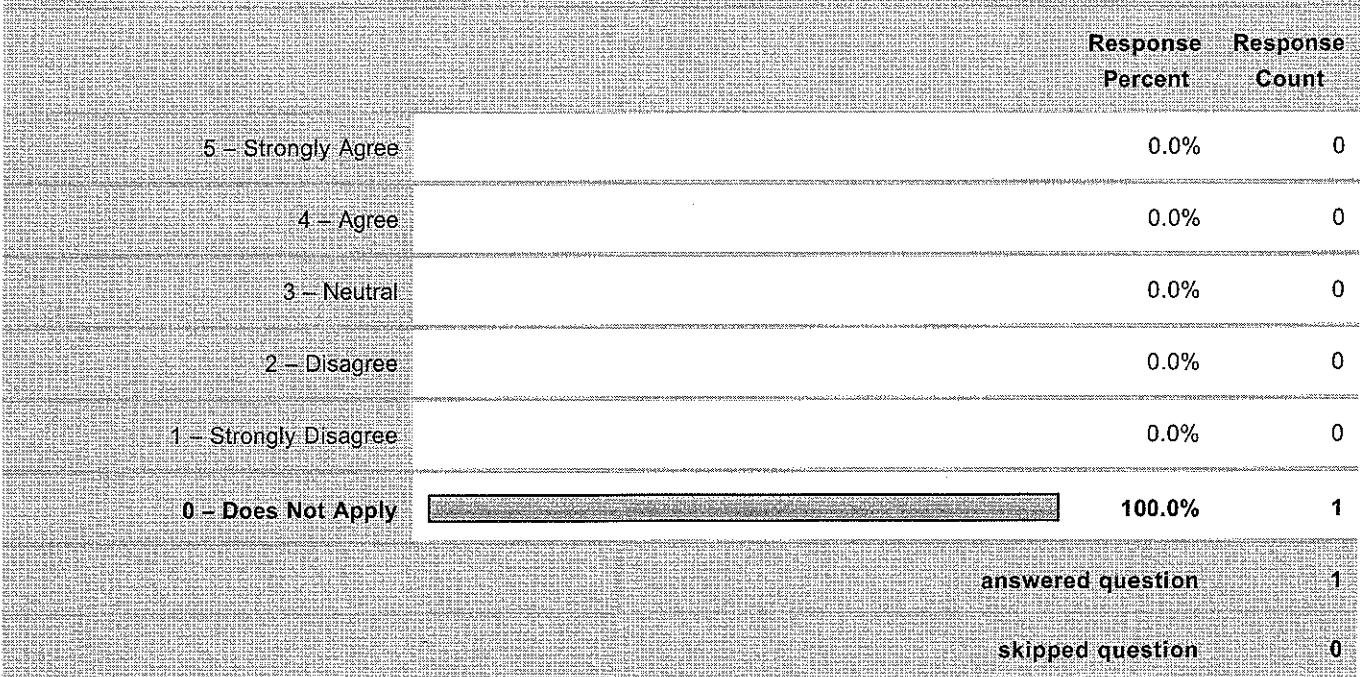
skipped question

0

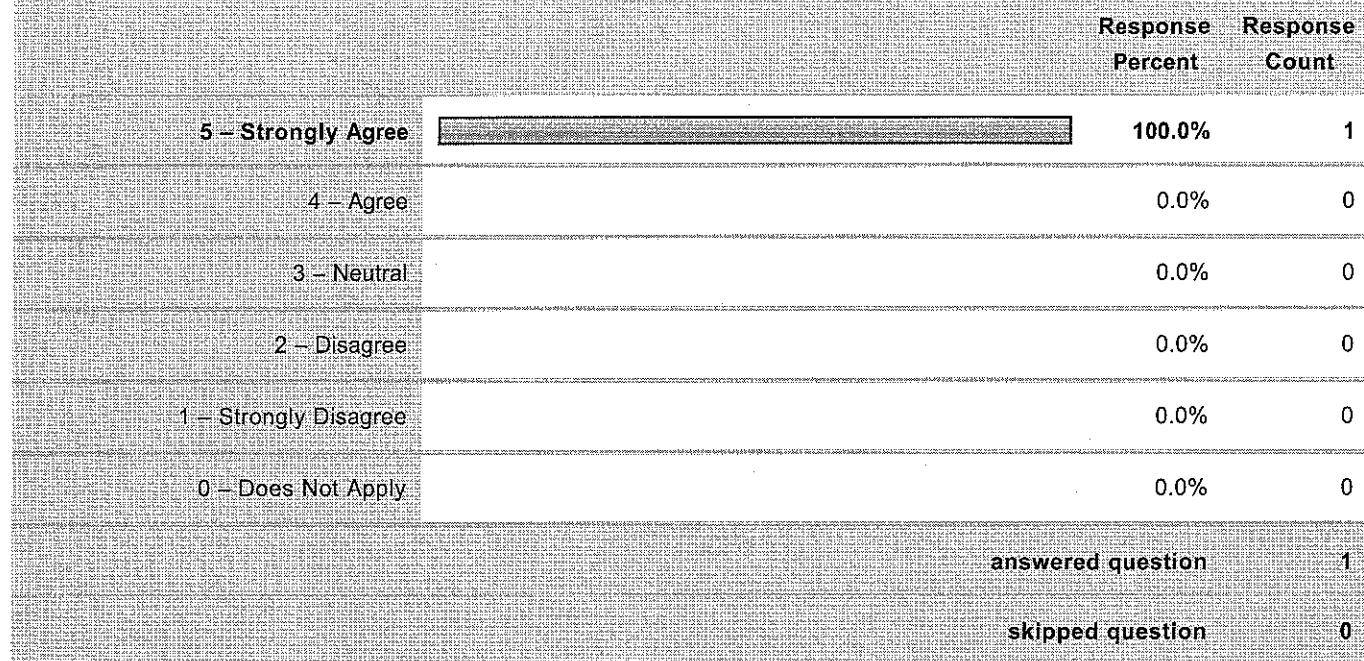
5. My Family Care Counselor asks me about my family's traditions and beliefs and uses these in providing us help.



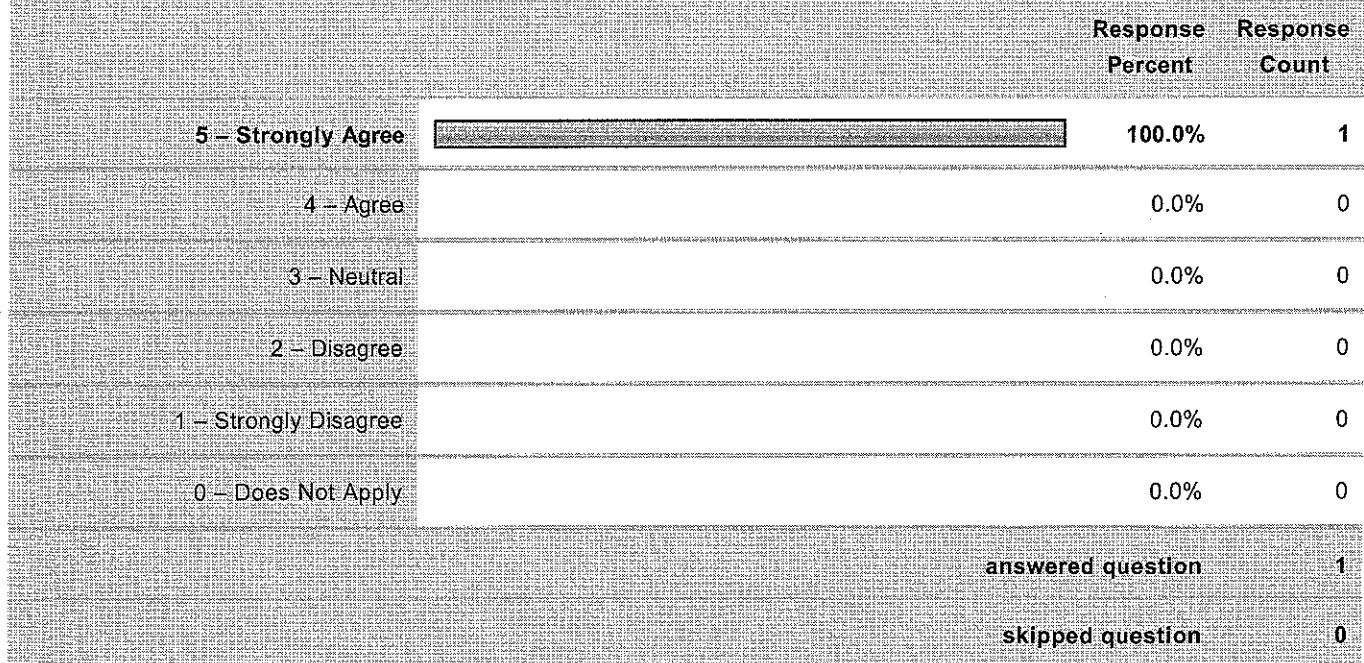
6. I participated in the creation of the case plan and my opinions and recommendations were heard and included in the case plan.



7. When I participate in Family Team Conferences I am able to talk about what I know and what I want to happen.



8. I know who to contact if I have questions or concerns.



9. When I attend court hearings I am able to tell the court what is happening and what I need.

		Response Percent	Response Count
	5 – Strongly Agree	100.0%	1
	4 – Agree	0.0%	0
	3 – Neutral	0.0%	0
	2 – Disagree	0.0%	0
	1 – Strongly Disagree	0.0%	0
	0 – Does Not Apply	0.0%	0
		answered question	1
		skipped question	0

10. I am informed of events and information that affect me and my family.

		Response Percent	Response Count
	5 – Strongly Agree	100.0%	1
	4 – Agree	0.0%	0
	3 – Neutral	0.0%	0
	2 – Disagree	0.0%	0
	1 – Strongly Disagree	0.0%	0
	0 – Does Not Apply	0.0%	0
		answered question	1
		skipped question	0

11. The services that my children have received help them to do better in school, at home and with their friends.

		Response Percent	Response Count
	5 – Strongly Agree	0.0%	0
	4 – Agree	0.0%	0
	3 – Neutral	100.0%	1
	2 – Disagree	0.0%	0
	1 – Strongly Disagree	0.0%	0
	0 – Does Not Apply	0.0%	0
answered question			1
skipped question			0

12. Services are available to me and my family when they are needed and are at times that are good for us.

		Response Percent	Response Count
	5 – Strongly Agree	0.0%	0
	4 – Agree	100.0%	1
	3 – Neutral	0.0%	0
	2 – Disagree	0.0%	0
	1 – Strongly Disagree	0.0%	0
	0 – Does Not Apply	0.0%	0
answered question			1
skipped question			0

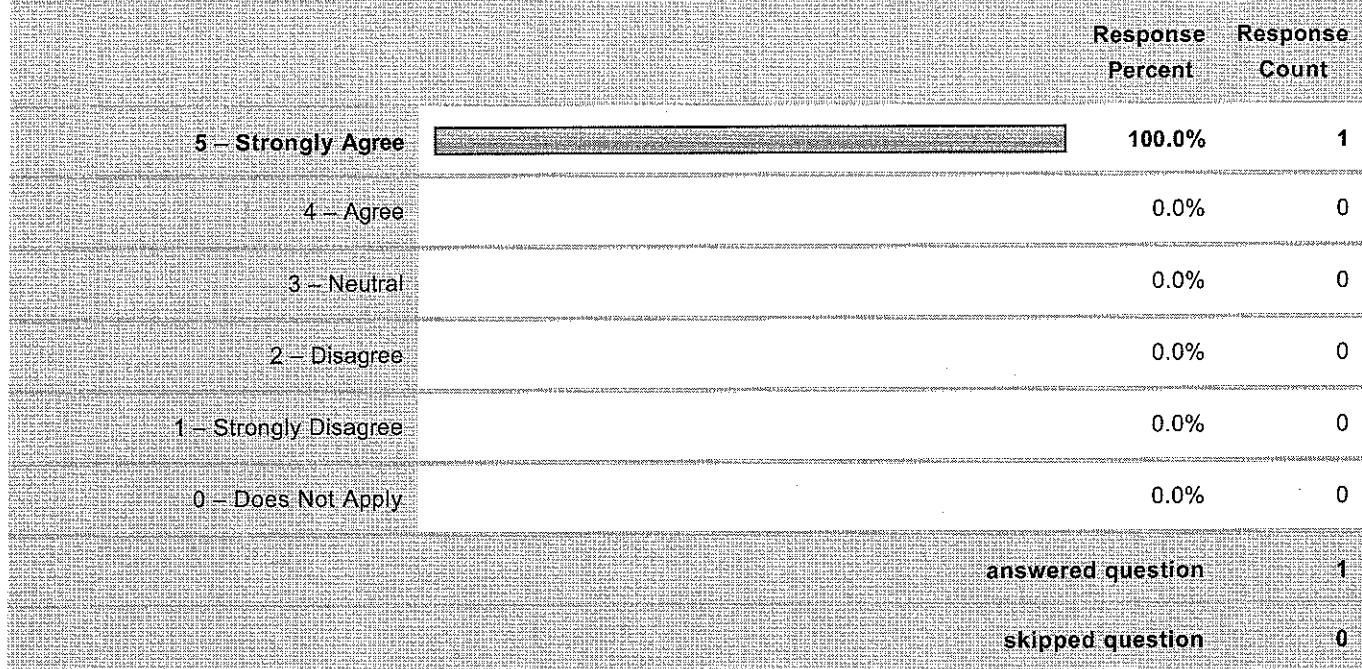
13. PSF provides my family with the guidance and support we need.

		Response Percent	Response Count
5 – Strongly Agree	 A horizontal progress bar consisting of a dark grey filled section followed by a lighter grey extension, representing 100% completion.	100.0%	1
4 – Agree		0.0%	0
3 – Neutral		0.0%	0
2 – Disagree		0.0%	0
1 – Strongly Disagree		0.0%	0
0 – Does Not Apply		0.0%	0
answered question			1
skipped question			0

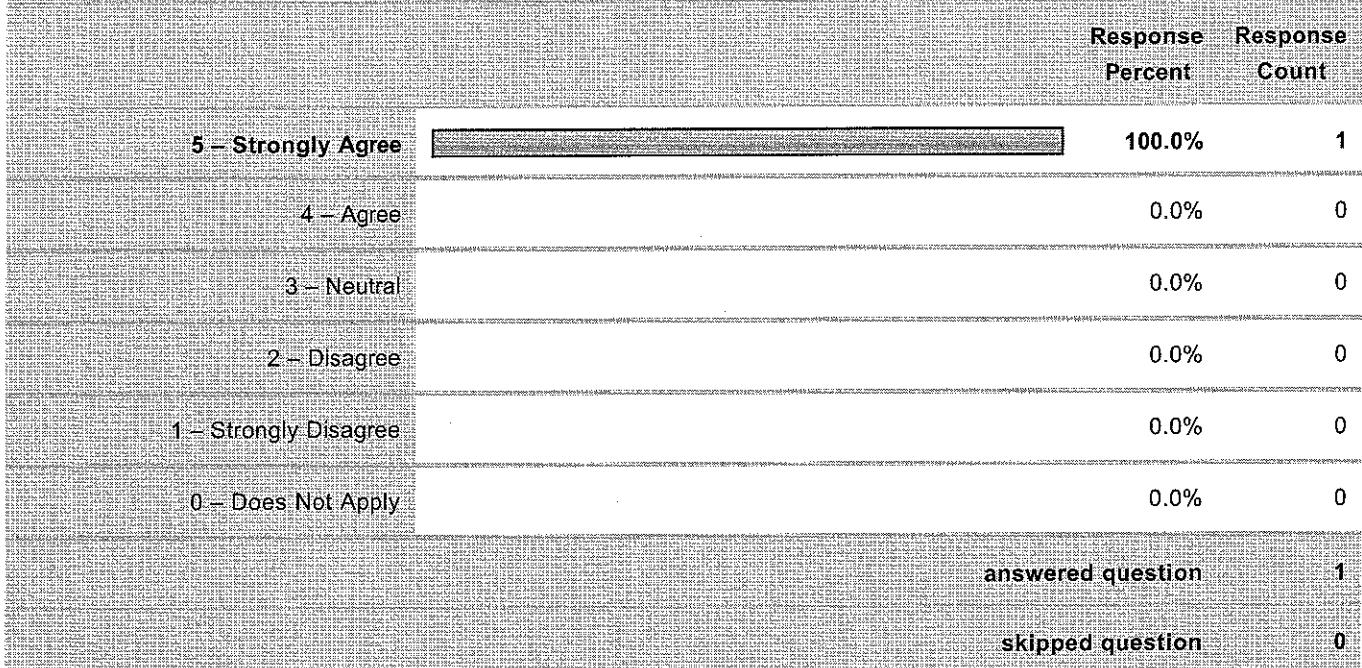
14. My Family Care Counselor visits me in my home at least one time per month.

		Response Percent	Response Count
5 – Strongly Agree	 A horizontal progress bar consisting of a dark grey filled section followed by a lighter grey extension, representing 100% completion.	100.0%	1
4 – Agree		0.0%	0
3 – Neutral		0.0%	0
2 – Disagree		0.0%	0
1 – Strongly Disagree		0.0%	0
0 – Does Not Apply		0.0%	0
answered question			1
skipped question			0

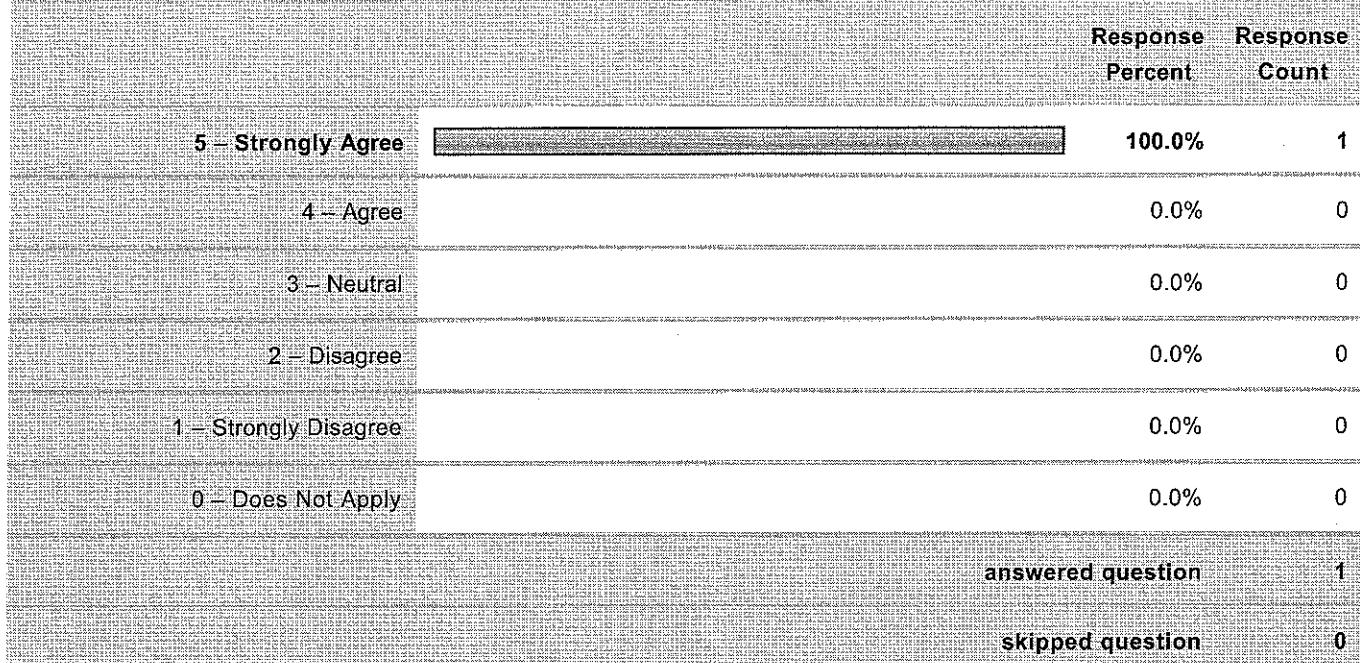
15. My Family Care Counselor is available and accessible.



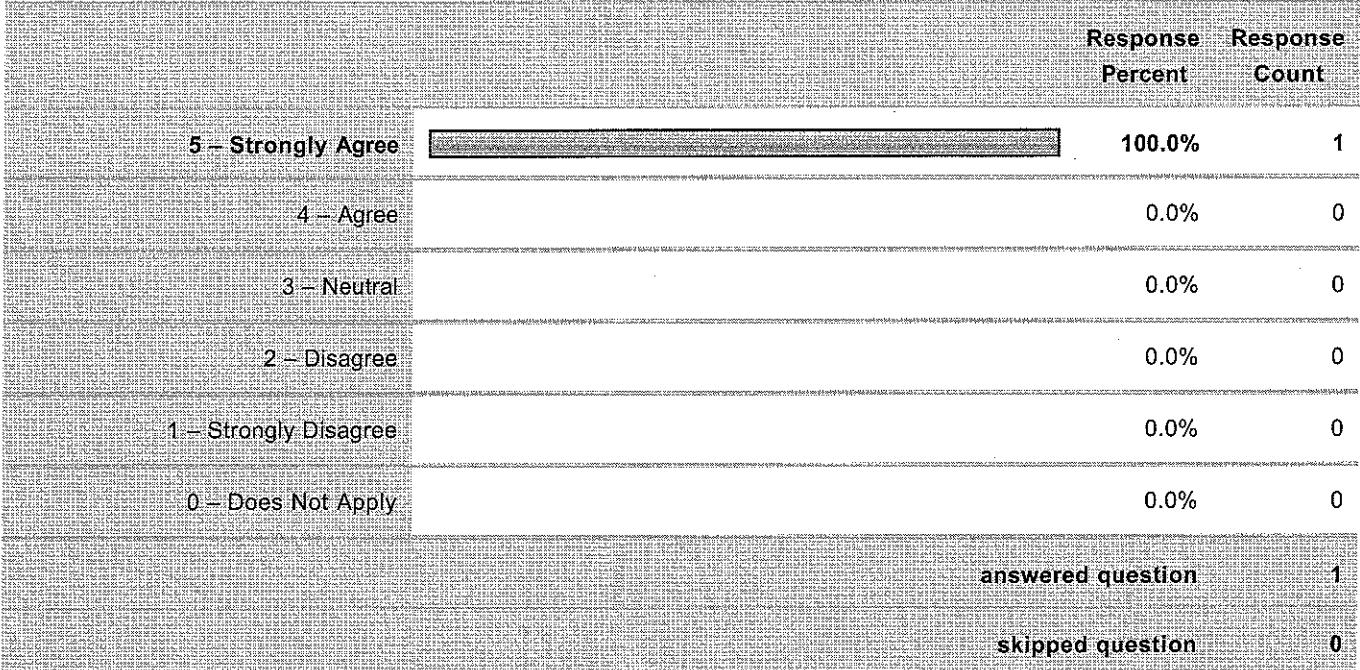
16. My phone calls are answered or returned within 24 hours.



17. My Family Care Counselor treats me with courtesy and respect.



18. My Family Care Counselor supports me and my family and will help us no matter what.



19. Please let us know how we can improve:

	Response Count
answered question	1
skipped question	0

20. Please let us know of things we are doing well:

	Response Count
answered question	1
skipped question	0

21. Name (OPTIONAL)

	Response Count
answered question	1
skipped question	0

22. Phone Number (OPTIONAL)

	Response Count
answered question	1
skipped question	0

Non-Relative Caregiver Satisfaction Survey 2012

Please let us know how we can improve:

Answer Options

*answered question
skipped question*

Response Count

1

0

Number

Response Text

Having service available to non-relative care providers. Therre are no services that non-relative care providers receive. It is actually a deterrent for people who are willing and able to care for children in need. We initially thought we were taking in our son's best friend but when we were told all 3 of the children were being removed from their home we did not want them separated and we took them all. Unfortunately, this did create a financial hardship for us that we are still struggling with.

Please let us know of things we are doing well:

Answer Options

*answered question
skipped question*

1

0

Number

Response Text

Ashley is a very caring and compassionate person. It is obvious that she cares about the kids and our family. She has gone out of her way to ensure all of our needs are met with in her power. It's almost like she is an extension of our family. She was available even on weekends she wasn't on-call to ensure we had the support we needed. The entire team @ PFSF has been professional and supportive of our family and now ensuring our "permanent" family is supported and complete.