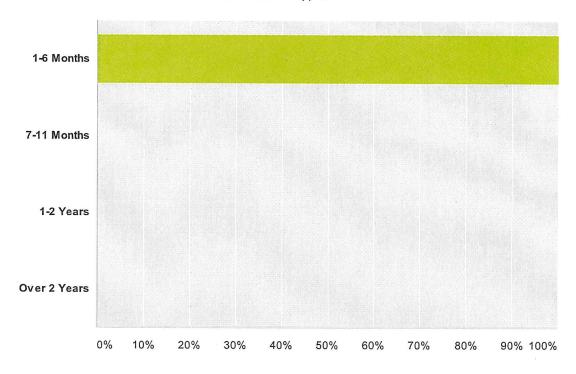
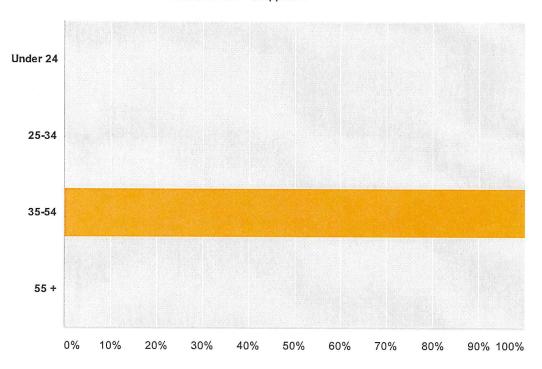
Q1 How long have you been receiving services?



Answer Choices	Responses	
1-6 Months	100.00%	2
7-11 Months	0.00%	0
1-2 Years	0.00%	0
Over 2 Years	0.00%	0
Total		2

Non-Relative Caregiver Satisfaction Survey 2014

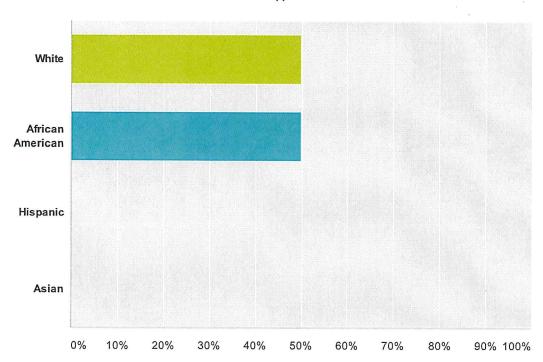
Q2 What is your age?



nswer Choices	Responses	
Under 24	0.00%	0
25-34	0.00%	0
35-54	100.00%	2
55 +	0.00%	0
otal		2

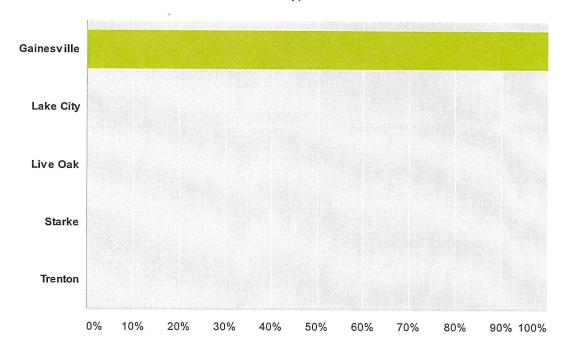
Non-Relative Caregiver Satisfaction Survey 2014

Q3 What is your race/ethnicity?



nswer Choices	Responses	
White	50.00%	1
African American	50.00%	1
Hispanic	0.00%	0
Asian	0.00%	0
tal		2

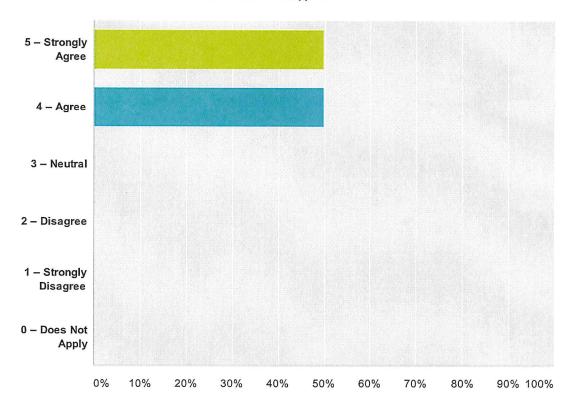
Q4 PSF Office of the Family Care Counselor who works with you most often:



swer Choices	Responses	
Gainesville	100.00%	2
Lake City	0.00%	0
Live Oak	0.00%	0
Starke	0.00%	0
Trenton	0.00%	0
al		2

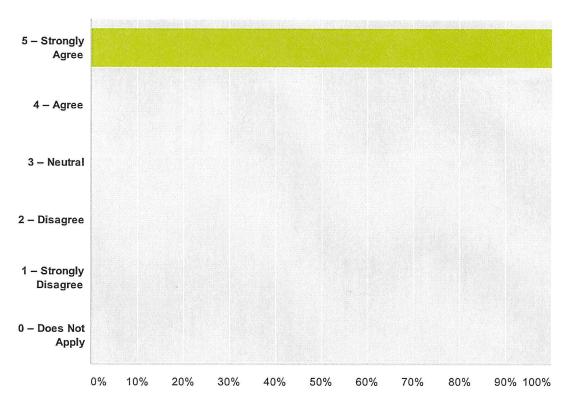
Q5 My Family Care Counselor asks me about my family's traditions and beliefs and uses these in providing us help.

Answered: 2 Skipped: 0



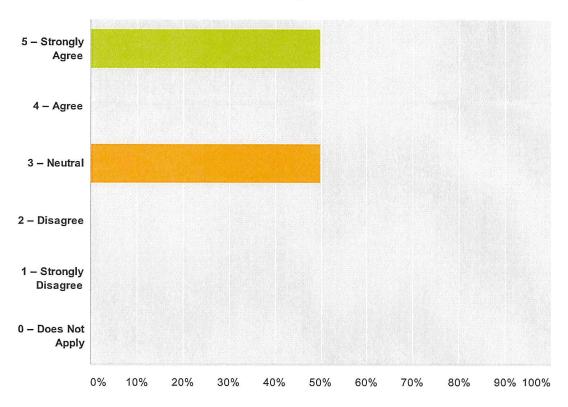
swer Choices	Responses	
5 – Strongly Agree	50.00%	
4 – Agree	50.00%	1
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 — Does Not Apply	0.00%	0
al		2

Q6 I participated in the creation of the case plan and my opinions and recommendations were heard and included in the case plan.



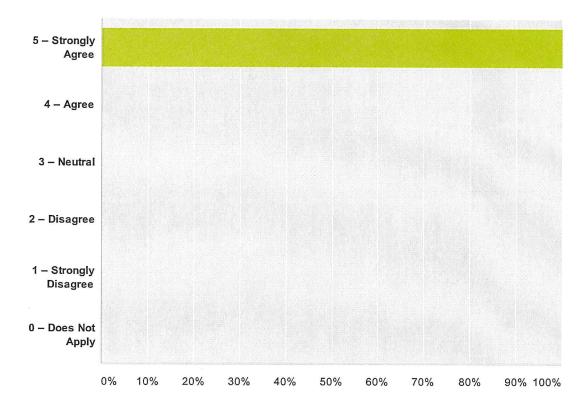
Answer Choices	Responses	
5 – Strongly Agree	100.00%	2
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
- Fotal		2

Q7 When I participate in Family Team Conferences I am able to talk about what I know and what I want to happen.



swer Choices	Responses	
5 – Strongly Agree	50.00%	1
4 – Agree	0.00%	0
3 – Neutral	50.00%	1
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
tal		2

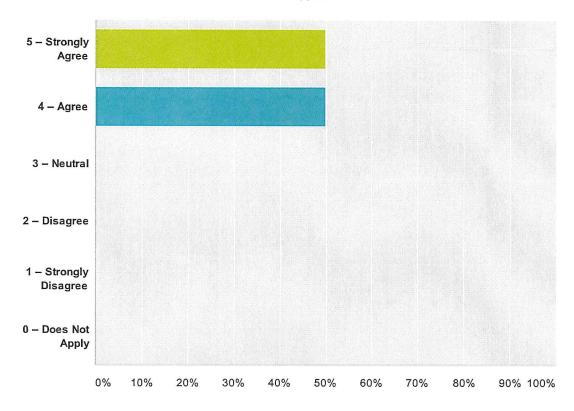
Q8 I know who to contact if I have questions or concerns.



swer Choices	Responses	
5 – Strongly Agree	100.00%	2
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
tal		2

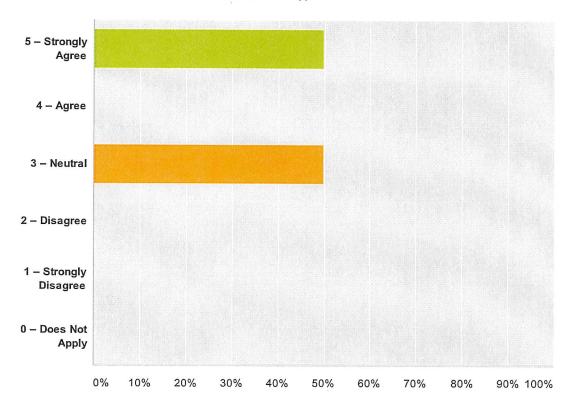
Q9 When I attend court hearings I am able to tell the court what is happening and what I need.

Answered: 2 Skipped: 0



nswer Choices	Responses	
5 – Strongly Agree	50.00%	1
4 – Agree	50.00%	. 1
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
tal		2

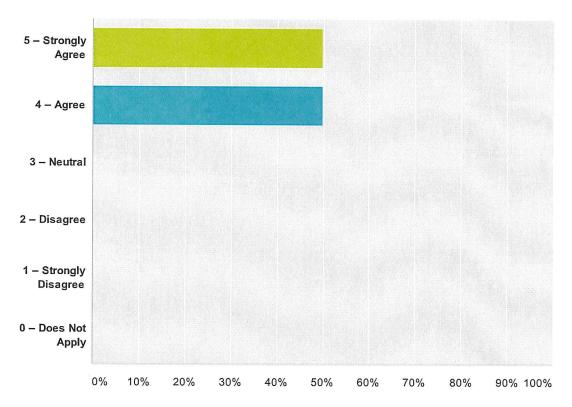
Q10 I am informed of events and information that affect me and my family.



swer Choices	Responses	
5 – Strongly Agree	50.00%	1
4 – Agree	0.00%	0
3 – Neutral	50.00%	1
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
al		2

Q11 The services that my children have received help them to do better in school, at home and with their friends.

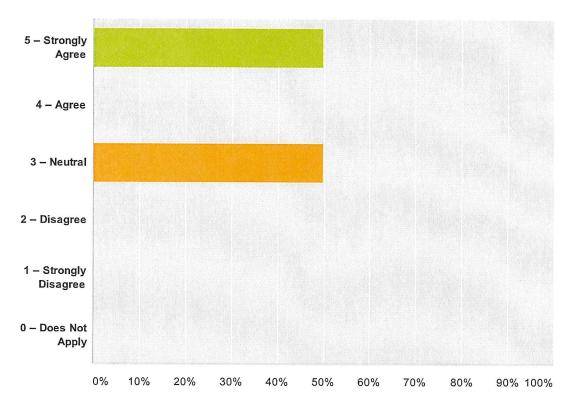
Answered: 2 Skipped: 0



nswer Choices	Responses	
5 – Strongly Agree	50.00%	1
4 – Agree	50.00%	1
3 - Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
tal		2

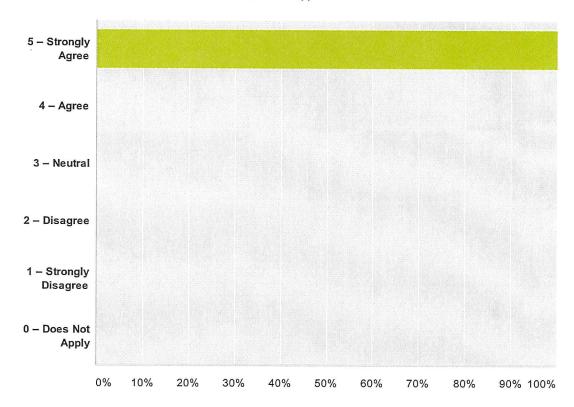
Q12 Services are available to me and my family when they are needed and are at times that are good for us.

Answered: 2 Skipped: 0



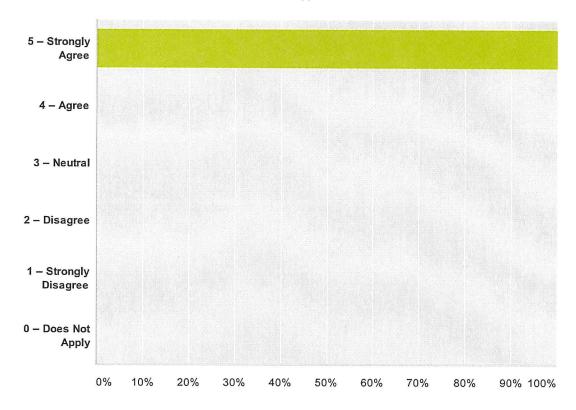
nswer Choices	Responses	
5 – Strongly Agree	50.00%	1
4 – Agree	0.00%	0
3 - Neutral	50.00%	1
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 – Does Not Apply	0.00%	0
tal		2

Q13 PSF provides my family with the guidance and support we need.



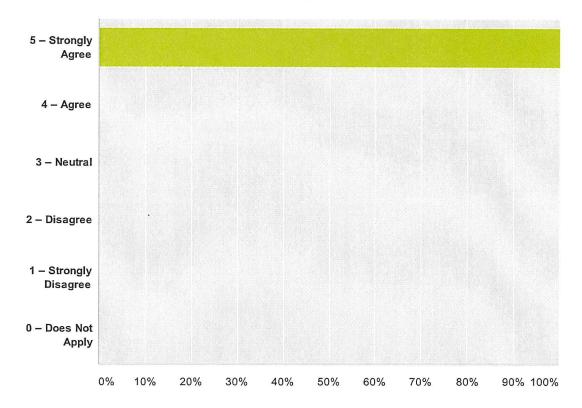
swer Choices	Responses	
5 – Strongly Agree	100.00%	2
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
al		2

Q14 My Family Care Counselor visits me in my home at least one time per month.



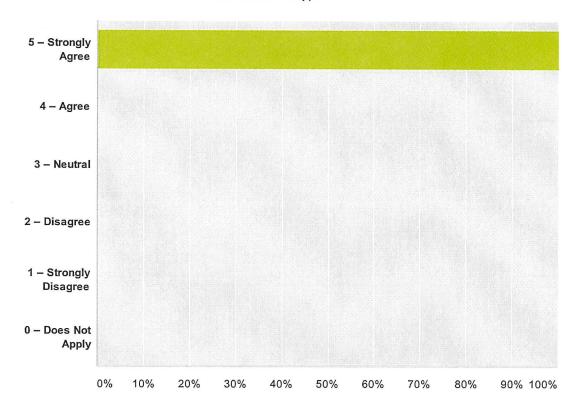
nswer Choices	Responses	
5 – Strongly Agree	100.00%	2
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
tal		2

Q15 My Family Care Counselor is available and accessible.



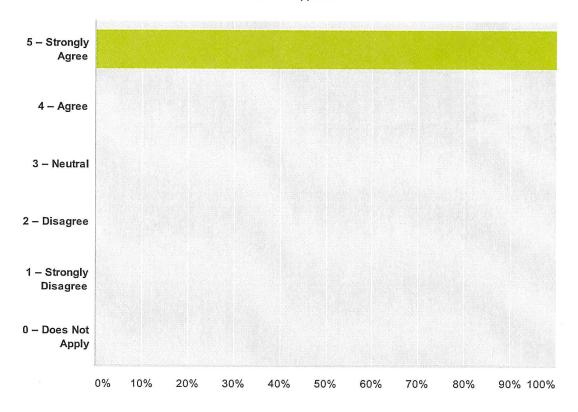
swer Choices	Responses	
5 – Strongly Agree	100.00%	2
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
al		2

Q16 My phone calls are answered or returned within 24 hours.



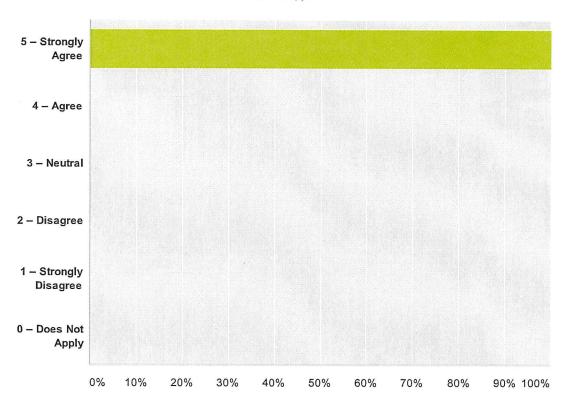
nswer Choices	Responses	
5 – Strongly Agree	100.00%	2
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
otal		2

Q17 My Family Care Counselor treats me with courtesy and respect.



nswer Choices	Responses	
5 – Strongly Agree	100.00%	2
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
tal		2

Q18 My Family Care Counselor supports me and my family and will help us no matter what.



swer Choices	Responses	
5 – Strongly Agree	100.00%	2
4 – Agree	0.00%	0
3 – Neutral	0.00%	0
2 – Disagree	0.00%	0
1 – Strongly Disagree	0.00%	0
0 - Does Not Apply	0.00%	0
tal		2