









# Partnership for Strong Families Foster Parent Satisfaction Survey 2012








## 1. PSF office that you work with:

		Response Percent	Response Count
Gainesville		60.0%	12
Lake City		15.0%	3
Live Oak		10.0%	2
Starke		0.0%	0
Trenton		15.0%	3
answered question			20
skipped question			0







## 2. What is your age?

		Response Percent	Response Count
Under 24		0.0%	0
15-34		10.0%	2
35-45		25.0%	5
46-54		35.0%	7
55 +		30.0%	6
answered question			20
skipped question			0





### 3. What is your race/ethnicity

		Response Percent	Response Count
White		75.0%	15
African American		20.0%	4
Hispanic		5.0%	1
Asian		0.0%	0
Other (please specify)		0.0%	0
answered question			20
skipped question			0






### 4. How long have you been a Foster Parent?

		Response Percent	Response Count
Less than 1 Year		15.0%	3
1-2 Years		15.0%	3
3-4 Years		20.0%	4
4-5 Years		10.0%	2
6-7 Years		10.0%	2
More than 7 Years		30.0%	6
answered question			20
skipped question			0

**5. How many different Foster Children have you cared for in your home in the last six months?**






		Response Percent	Response Count
None		15.0%	3
1-3 Children		50.0%	10
4-7 Children		25.0%	5
7-10 Children		10.0%	2
11-15 Children		0.0%	0
More than 15 Children		0.0%	0
answered question			20
skipped question			0

**6. The Family Care Counselor is responsive to my requests and suggestions in a timely manner.**






		Response Percent	Response Count
5 - Strongly Agree		40.0%	8
4 - Agree		35.0%	7
3 - Neutral		15.0%	3
2 - Disagree		5.0%	1
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		5.0%	1
answered question			20
skipped question			0









**7. I believe I am given all information available about the children placed in my home.**

		Response Percent	Response Count
5 - Strongly Agree		25.0%	5
4 - Agree		50.0%	10
3 - Neutral		10.0%	2
2 - Disagree		0.0%	0
1 - Strongly Disagree		10.0%	2
0 - Does Not Apply		5.0%	1
answered question			20
skipped question			0




**8. The Family Care Counselor involves me in the planning process for each child in my home.**

		Response Percent	Response Count
5 - Strongly Agree		20.0%	4
4 - Agree		35.0%	7
3 - Neutral		35.0%	7
2 - Disagree		5.0%	1
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		5.0%	1
answered question			20
skipped question			0






**9. I feel that the educational, medical, and psychological needs of the children in my home are met.**

		Response Percent	Response Count
5 - Strongly Agree		50.0%	10
4 - Agree		20.0%	4
3 - Neutral		15.0%	3
2 - Disagree		5.0%	1
1 - Strongly Disagree		5.0%	1
0 - Does Not Apply		5.0%	1
answered question			20
skipped question			0






**10. At least monthly, the Family Care Counselor for each child visits with me and the child in my home.**

		Response Percent	Response Count
5 - Strongly Agree		70.0%	14
4 - Agree		20.0%	4
3 - Neutral		0.0%	0
2 - Disagree		0.0%	0
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		10.0%	2
answered question			20
skipped question			0

### 11. I actively participate in Family Team Conferences for each child living in my home.






		Response Percent	Response Count
5 - Strongly Agree		10.0%	2
4 - Agree		25.0%	5
3 - Neutral		25.0%	5
2 - Disagree		20.0%	4
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		20.0%	4
answered question			20
skipped question			0

### 12. Family Team Conferences and home visits are scheduled to be convenient for me and my family.






		Response Percent	Response Count
5 - Strongly Agree		15.0%	3
4 - Agree		50.0%	10
3 - Neutral		10.0%	2
2 - Disagree		10.0%	2
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		15.0%	3
answered question			20
skipped question			0







**13. I am involved and kept informed of court hearings and outcomes that affect me and the child in my home.**

		Response Percent	Response Count
5 - Strongly Agree		35.0%	7
4 - Agree		30.0%	6
3 - Neutral		10.0%	2
2 - Disagree		15.0%	3
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		10.0%	2
answered question			20
skipped question			0







**14. Supports and services identified for the child are available and accessible.**

		Response Percent	Response Count
5 - Strongly Agree		45.0%	9
4 - Agree		20.0%	4
3 - Neutral		20.0%	4
2 - Disagree		10.0%	2
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		5.0%	1
answered question			20
skipped question			0

**15. When I request the removal of a child, efforts are made to support the placement and help us through the crisis.**





		Response Percent	Response Count
5 - Strongly Agree		15.0%	3
4 - Agree		30.0%	6
3 - Neutral		0.0%	0
2 - Disagree		10.0%	2
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		45.0%	9
answered question			20
skipped question			0

**16. I feel my role as a Foster Parent is viewed as important to PSF staff.**







		Response Percent	Response Count
5 - Strongly Agree		30.0%	6
4 - Agree		35.0%	7
3 - Neutral		20.0%	4
2 - Disagree		5.0%	1
1 - Strongly Disagree		5.0%	1
0 - Does Not Apply		5.0%	1
answered question			20
skipped question			0








### 17. PSF ensures my Foster Care Board Payment is accurate and paid in a timely manner.

		Response Percent	Response Count
5 - Strongly Agree		50.0%	10
4 - Agree		30.0%	6
3 - Neutral		15.0%	3
2 - Disagree		0.0%	0
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		5.0%	1
answered question			20
skipped question			0

### 18. I receive adequate notice (72 Hours) when a child is moved from my home.

		Response Percent	Response Count
5 - Strongly Agree		20.0%	4
4 - Agree		20.0%	4
3 - Neutral		15.0%	3
2 - Disagree		10.0%	2
1 - Strongly Disagree		5.0%	1
0 - Does Not Apply		30.0%	6
answered question			20
skipped question			0

**19. When my worker is on leave or vacation, I am provided a backup number for immediate assistance.**

		Response Percent	Response Count
5 - Strongly Agree		30.0%	6
4 - Agree		30.0%	6
3 - Neutral		15.0%	3
2 - Disagree		5.0%	1
1 - Strongly Disagree		0.0%	0
0 - Does Not Apply		20.0%	4
answered question			20
skipped question			0

**20. Please let us know how we can improve:**

	Response Count
	8
answered question	8
skipped question	12

**21. Please let us know of things we are doing well:**

	Response Count
	7
answered question	7
skipped question	13

## 22. Your Name (OPTIONAL)

Response  
Count

4

answered question

4

skipped question

16

## 23. Your Phone Number (OPTIONAL)

Response  
Count

3

answered question

3

skipped question

17



## Partnership for Strong Families Foster Parent Satisfaction Survey 2012

Please let us know how we can improve:

Answer Options

Response Count

answered question  
skipped question

8

8

12

Number	Response Text
1	Connecting new foster parents with mentors and keeping them informed and up to date on what resources are available to them.
2	I have not received the Blue Folder at placement in 3 of the last 4 placements at the time of placement. I have had to be proactive to have it delivered, as well as getting the latest court documents to keep it up to date.
3	Let us know about court hearings and staffings
4	1. Be honest and up front about the children going into the foster home, don't say they will be fpr and when you sign the papers all of the sudden you don't know if you can even get the shelter or not. 2. Give all information available about child to foster parent, its important for us to know all we can about each child. 3. Read the homestudy and license to see what age range/ethnicity each foster parent is willing to take before calling and trying to force a child on them.
5	See were we come from has a foster parent
6	When there is an issue brought up the foster parent should be involve with the meetings being held about them.
7	communication will always be something that can be approved on. I think it has improved in areas from last year, but again in any place communication can always be improved.
8	You all can improve with the foster parents pay.

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Please let us know of things we are doing well:

### Answer Options

### Response Count

7

*answered question*  
*skipped question*

7  
13

Response Text	
1	While we are very new at fostering, I feel our fcc has been open, honest, and respectful toward us. She has tried very hard to work with us as far as scheduling visits and visitation with birth parents
2	We are blessed to have the Foster Parent Liaison to call on for help when needed.
3	Partnership has worked very hard to keep me licensed. Thank you.
4	Visits in the home are great. What is best for the child is at the top of yalls priority list.
5	All of my case workers have been great to work with except one who didn't help me, visit or return any of my calls.
6	My family Care Counselor, Marilyn is a newer counselor (year or two), But she has the spirit and soul for this job, If she doesn't know the answer she WILL get it. Her supervisor Beverly, Also new to this center, has been extremely supportive to my family and I feel respects my concerns and suggestions.
7	you all are doing a good Job with my children.