

# FAMILY RESOURCE CENTER ANNUAL REPORT 2022



PARTNERSHIP FOR  
**STRONG  
FAMILIES**

**NORTHSTAR**  
FAMILY RESOURCE CENTER



  
CONE PARK LIBRARY  
RESOURCE CENTER

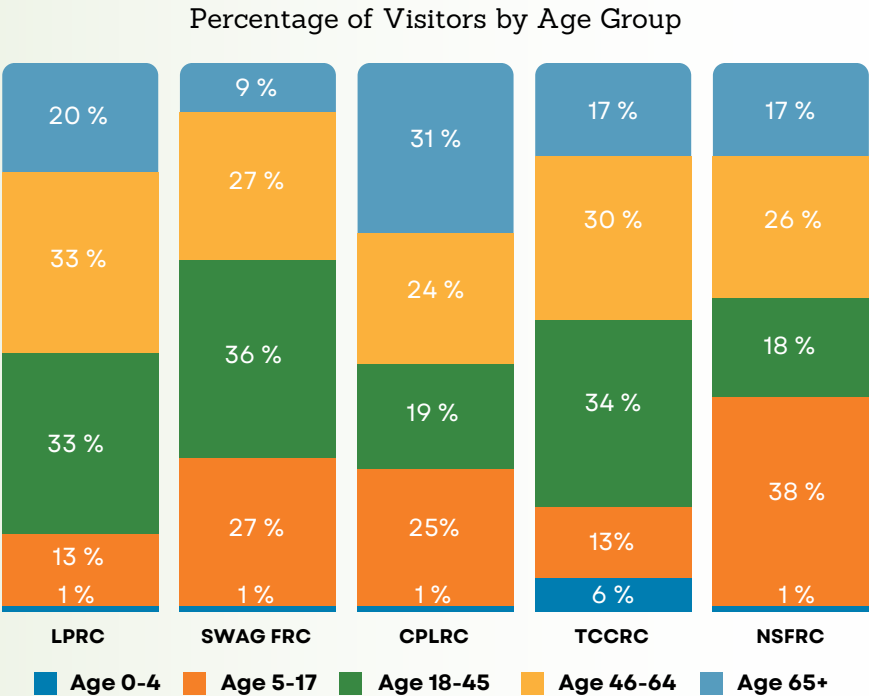
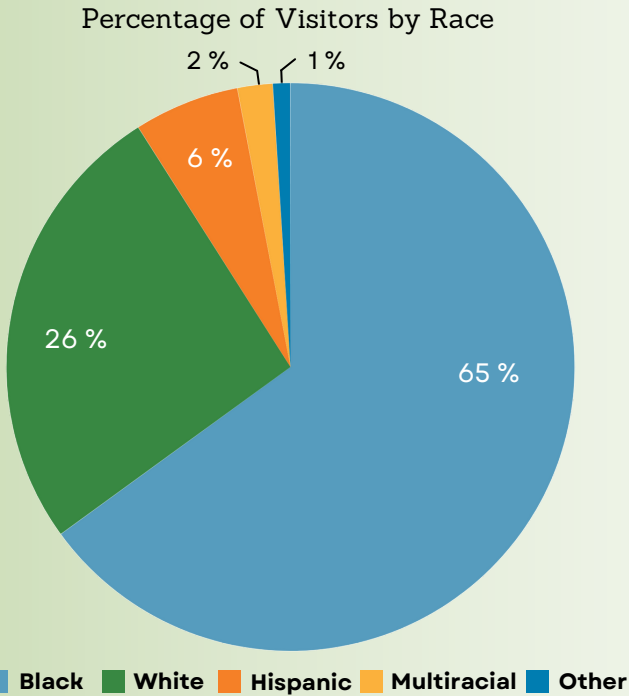
  
LIBRARY  
PARTNERSHIP  
RESOURCE CENTER



# IMPACT STATEMENT

With more than 13 years of experience operating a network of Family Resource Centers (FRC), Partnership for Strong Families has become a leader in the provision of primary and secondary prevention services. Relying upon the support of community partners, without whom this work would not be possible, our FRCs provide easily accessible and safe places for families and community members to seek support prior to the need for formal child welfare involvement. It is our goal to strengthen families so they may keep their children safe and thriving at home.

## 2022 YEAR IN NUMBERS



**36,989** SERVICES REQUESTED

**27,478** PATRON VISITS

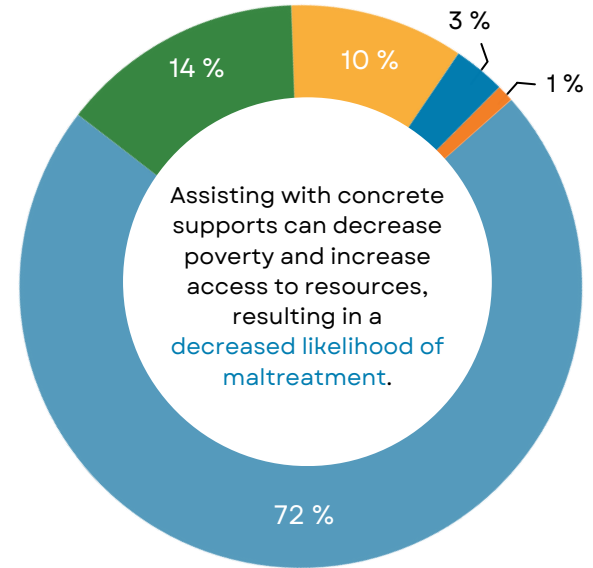
**8,000** HOURS VOLUNTEERED

**100+** COMMUNITY PARTNERS

**\$193,570** CASH/IN-KIND DONATIONS

**\$867,960** GRANTS RECEIVED

Services Requested by Protective Factor



- Concrete Support
- Social & Emotional Competence in Children
- Social Connections
- Family Functioning/Resiliency
- Parenting & Child Development

*Protective Factors Framework - Center for the Study of Social Policy  
([www.cssp.org/our-work/projects/protective-factors-framework](http://www.cssp.org/our-work/projects/protective-factors-framework))*

*The data included in this report was collected from January 2022 to December 2022.*

# COMMUNITY SUPPORT

Thank you to the following community grantors and donors who make this work possible:

Alachua County CAPP	Capital City Bank
Children's Bureau	Children's Trust of Alachua County
Clay Electric Foundation	Florida Blue Foundation
Infotech	Publix
Southwest Advocacy Group	Sunshine Health
Tri-County Community Resources, Inc.	United Way of North Central Florida
United Way of Suwannee Valley	Walmart
Wells Fargo	Women's Giving Circle

Our Gainesville Family Resource Centers are partially funded by the Children's Trust of Alachua County.

The contents of this project are partially funded by the Children's Bureau, under grant #90CA1868. The contents of this project do not necessarily represent the official views of the Children's Bureau.





# EXAMPLES OF OUR PROGRAMS

## ACADEMIC & ENRICHMENT ACTIVITIES

Each of the Resource Centers offer a variety of academic and enrichment activities for students in grades K-12. One of the most popular is Homework Help, where students are provided after-school assistance with their homework, additional help with challenging subjects, and tutoring focused on literacy. Some examples of enrichment programming also include social-emotional groups, Girls Scouts, Capoeira, African Drum, and more.

## FINANCIAL LITERACY/FIGHT FOR YOUR MONEY

Financial literacy classes hosted in partnership with local businesses and other financial experts teach participants skills such as budgeting, banking, saving, and credit repair. Participants build a portfolio of financial lessons that can be used to create their own plan for financial stability and increased self-sufficiency. During 2022, Fight for Your Money was provided virtually and in-person.

## CONCRETE SUPPORTS/BASIC NEEDS

Each of our sites provide a number of concrete supports, both on-site or referral-based. These include emergency food pantries, food distributions, clothing closets, baby bags with child safety information, diapers, hygiene items, and more. Concrete supports are our most frequently accessed services and are used to build trust, reduce stressors, and help families reach a place where they can take next steps towards self-sufficiency.

## COMMUNITY ADVISORY COUNCILS

Our Family Resource Centers have renewed their focus on garnering the community's voice through Community Advisory Councils. Two of our sites, SWAG FRC and TCCRC, have existing, long-term advisory boards, the SW Advocacy Group and Tri-County Community Resources, that help provide guidance and support related to daily operations and programming. Similarly, NSFRC works with their own Resource Center Advisory Council, which was implemented prior to opening. Beginning in 2022, CPLRC began development of a Parent & Community Advisory Council, developing protocols, recruiting members, and hosting regular meetings. This group is now working on their first project together, revitalizing their Community Garden, involving adults and children. LPRC also has plans to re-establish their Parent & Community Advisory Council in 2023.

# SUCCESS STORIES

## LIBRARY PARTNERSHIP RESOURCE CENTER (LPRC) GAINESVILLE, FL (NORTHEAST)

A mother and her family are regular patrons, and the mother reached out due to imminent risk of homelessness. She was staying with a family member; however, the utilities had been disconnected and an eviction notice had been issued. The mother had nowhere else to go and was concerned about losing her job as the result of her lack of housing. FRC staff were able to secure transitional housing for the family through a program that provides housing and additional supports, including case management services, to promote long-term self-sufficiency. The mother was able to cover a portion of the deposit with her income and another partner agency covered the additional costs. The mother is working hard with her case manager through the transitional housing program and is taking steps to earn her GED and apply for a manager position with her current employer.

## NORTHSTAR FAMILY RESOURCE CENTER (NSFRC) LAKE CITY, FL

A grandmother who adopted two of her grandchildren came seeking support with their care. She was concerned that the children were not listening and were pushing boundaries at home and school. One of the children was struggling academically and the other child was experiencing some minor anger issues. Staff were able to help the grandmother better understand appropriate developmental expectations of the children, along with the impact of past trauma on their behaviors. At the same time, the children attended homework help, receiving academic assistance, rewards for positive behaviors, and informal mentoring from staff and volunteers. The grandmother reported improved behaviors at home and positive reports from the school. The children continue to actively participate with afterschool programming, along with other extracurricular activities within the community.





### **SWAG FAMILY RESOURCE CENTER (SWAG FRC) GAINESVILLE, FL (SOUTHWEST)**

Through a generous community donation, SWAG FRC is providing extra supports for a limited number of children with identified or suspected learning disabilities. Two children recently graduated from the program, after completing bi-weekly sessions with a speech pathologist at SWAG FRC, and the results were amazing! The children improved both their reading efficiency and literacy skills. One child was initially reading 13 words per minute and upon program completion was reading 70 words per minute. Another child moved from the 24th percentile with their literacy skills to between the 79th and 90th percentile. We look forward to expanding this program in 2023.

### **TRI-COUNTY COMMUNITY RESOURCE CENTER (TCCRC) CHIEFLAND, FL**

A homeless family was referred to TCCRC by a local apartment manager. After escaping a family violence situation, the mother and her child had been sleeping on the floor at the home of a friend for the past month. Due to public housing rules, the family was no longer able to stay with the friend and were at-risk of being without a safe home. The mother was making diligent efforts, she was working and had already made a connection to local domestic violence services, but still found herself in a very difficult situation. Using a combination of grant funding and community support, the family was able to move into a new apartment and were provided with household items to make the transition easier. The mother was also provided with information about other local resources to help with on-going financial stability.

### **CONE PARK LIBRARY RESOURCE CENTER (CPLRC) GAINESVILLE, FL (SOUTHEAST)**

A patron was observed sitting alone outside of CPLRC. Concerned that the patron may be in some type of distress, a staff person went outside to speak with her. Sitting down, at the same level of the patron, the staff person was eventually able to engage the patron in a conversation in which the patron shared a loss of hope and feelings of harming herself. Staying with the patron for continued support, the staff person contacted law enforcement and requested a response to include a mental health professional. The patron later returned to share that she was at a very low point on the day she visited the Resource Center, and she was very grateful for the kind words, encouragement, and support she was provided - this intervention was a life changing moment for her.





### Headquarters

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[www.pfsf.org/resourcecenters](http://www.pfsf.org/resourcecenters)



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