



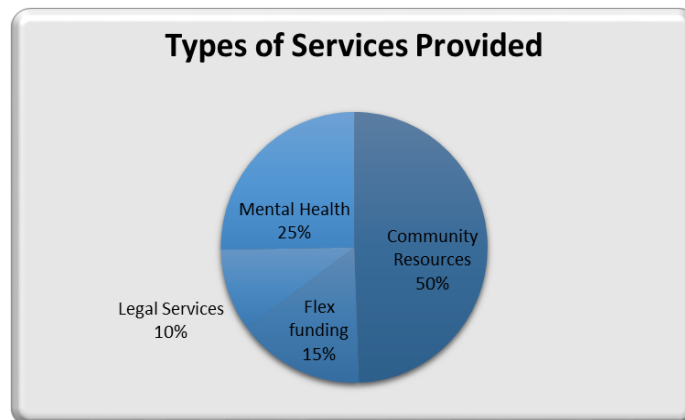
## Parent in Need of Assistance (PNA)

Partnership for Strong Families offers support and services for families that are coded as "Parent in Need of Assistance" (PNA) by the Department of Children and Families' abuse hotline. These are reports where the caregiver contacts the hotline directly, seeking some form of assistance. These cases are assigned to a designated PNA worker, a Partnership for Strong Families employee, who contacts the family within 24 hours of receiving the report, to offer support, resources and often times, services to help relieve the situation at hand.

### Data for 2016

#### Data Highlights:

- Total number of PNA reports received: 91
  - Number of Immediate Reports: 17
  - Number of 24 hours Reports: 73
  - Number of Cases transferred back to hotline: 1
- Types of Services provided in 2016:



- Counties Served in 2016:

