



Quality Management Reports

January 2011

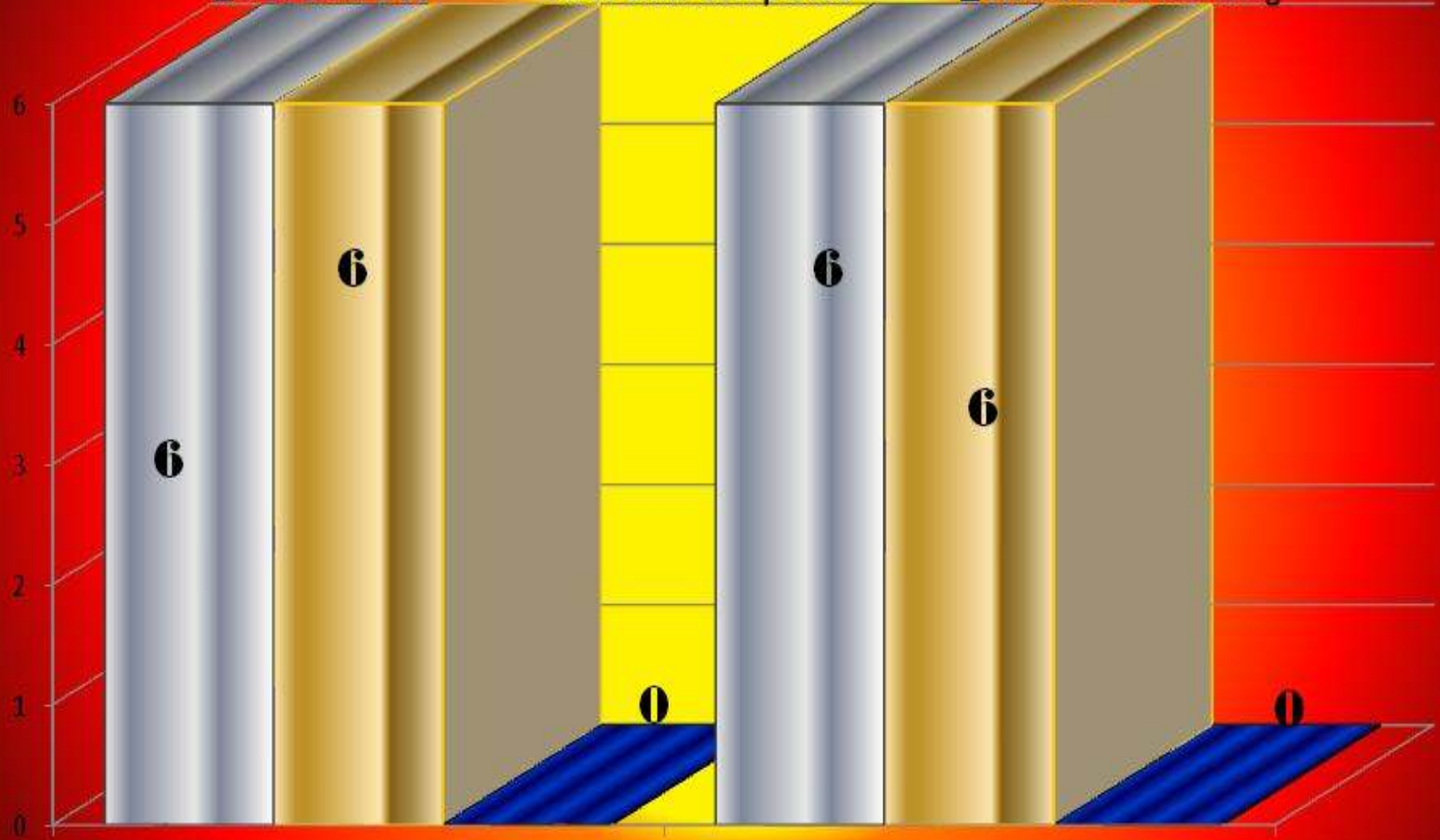
Exit Interviews

Exit Interviews Due / Completed / Outstanding - Camelot

Data Through 12/31/2010

December 2010

■ # of Exits Due ■ # of Exits Completed ■ Number Outstanding



042

Totals Camelot

Date Created 01/24/2011

Exit Interviews Due / Completed / Outstanding - CHS

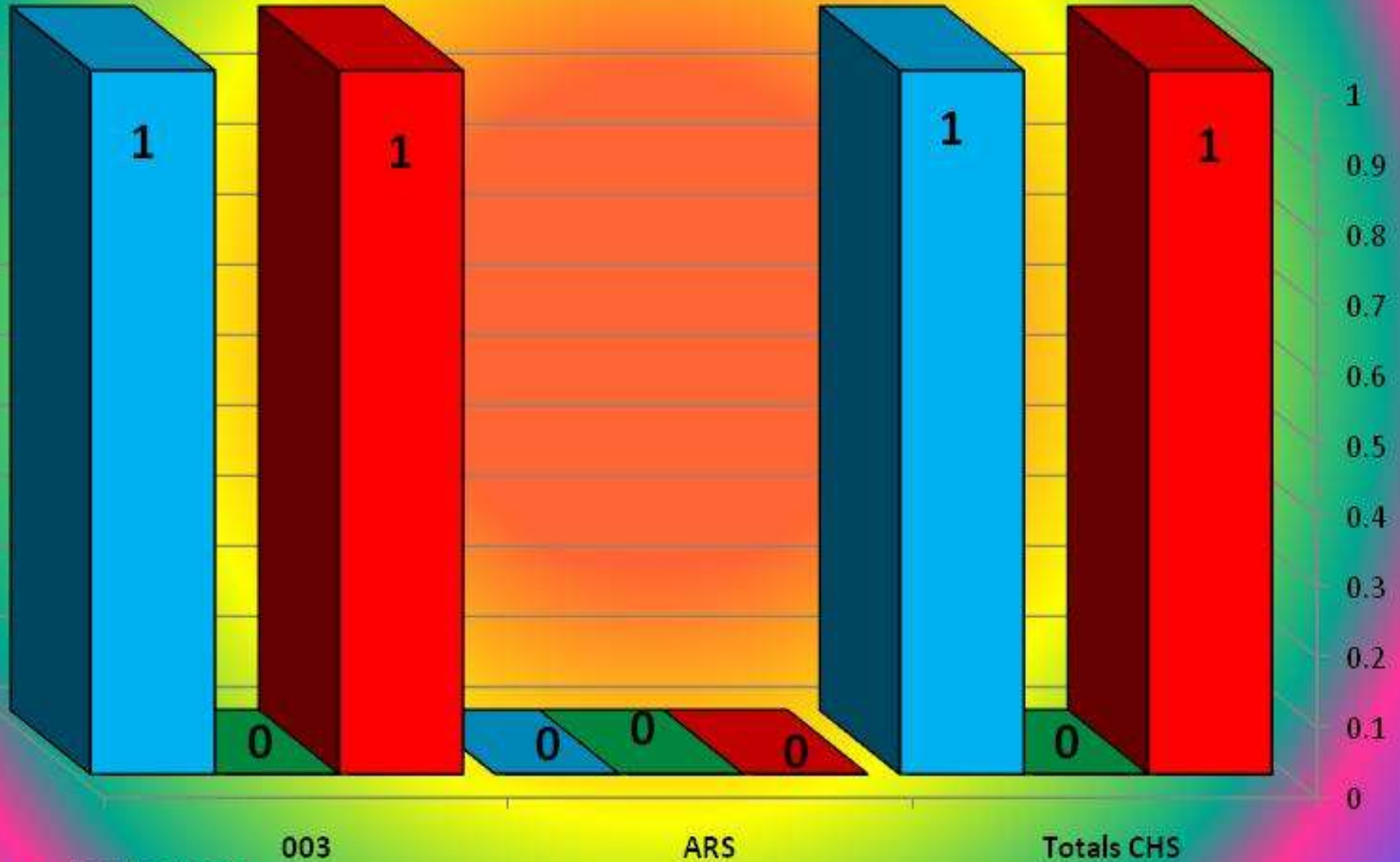
Data Through 12/31/2010

December 2010

■ # of Exits Due

■ # of Exits Completed

■ Number Outstanding



Date Created 01/25/2011

Exit Interviews Due / Completed / Outstanding - Devereux

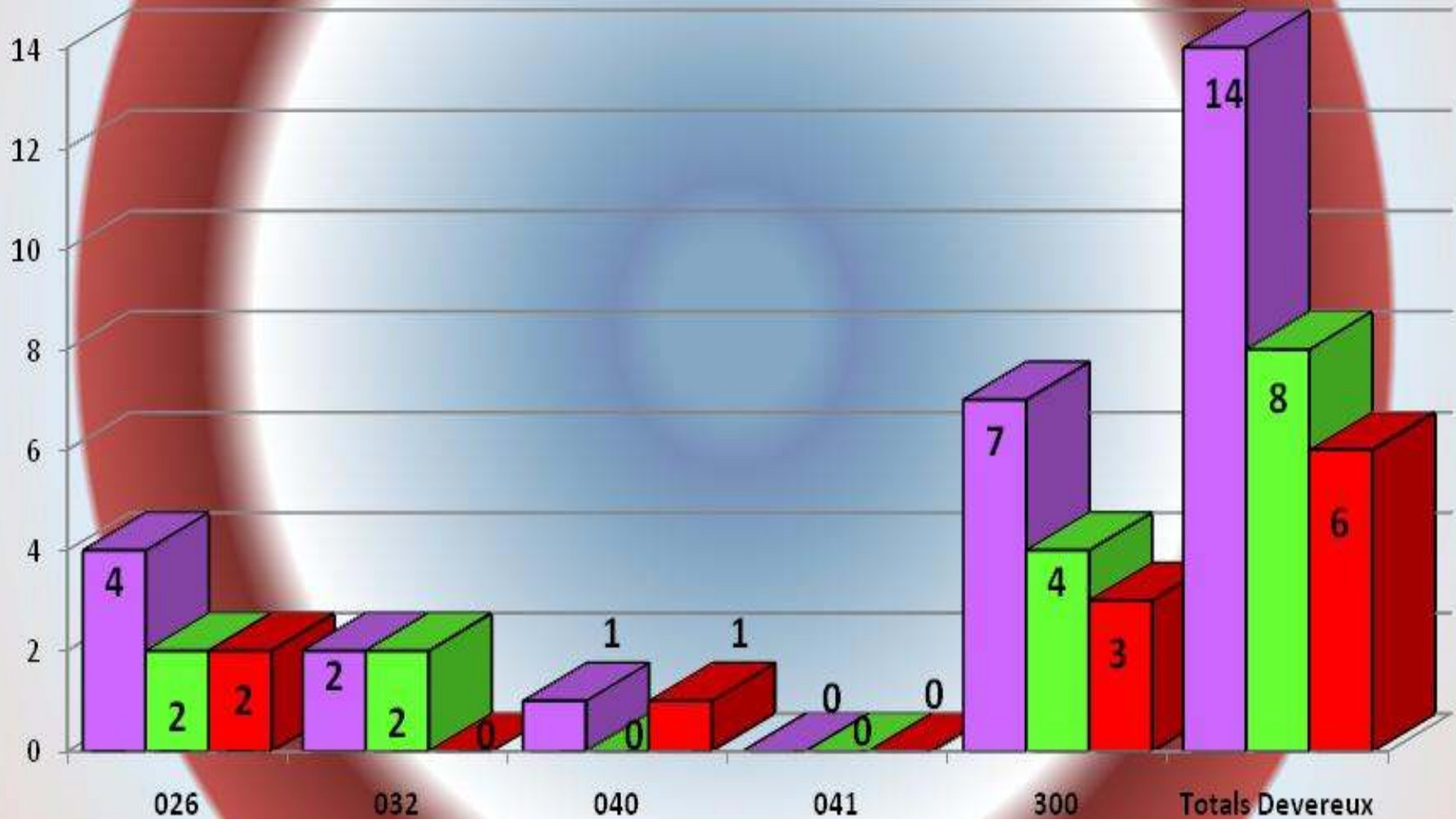
Data Through 12/31/2010

December 2010

of Exits Due

of Exits Completed

Number Outstanding



Date Created 01/24/2011

Exit Interviews Due / Completed / Outstanding - FPS

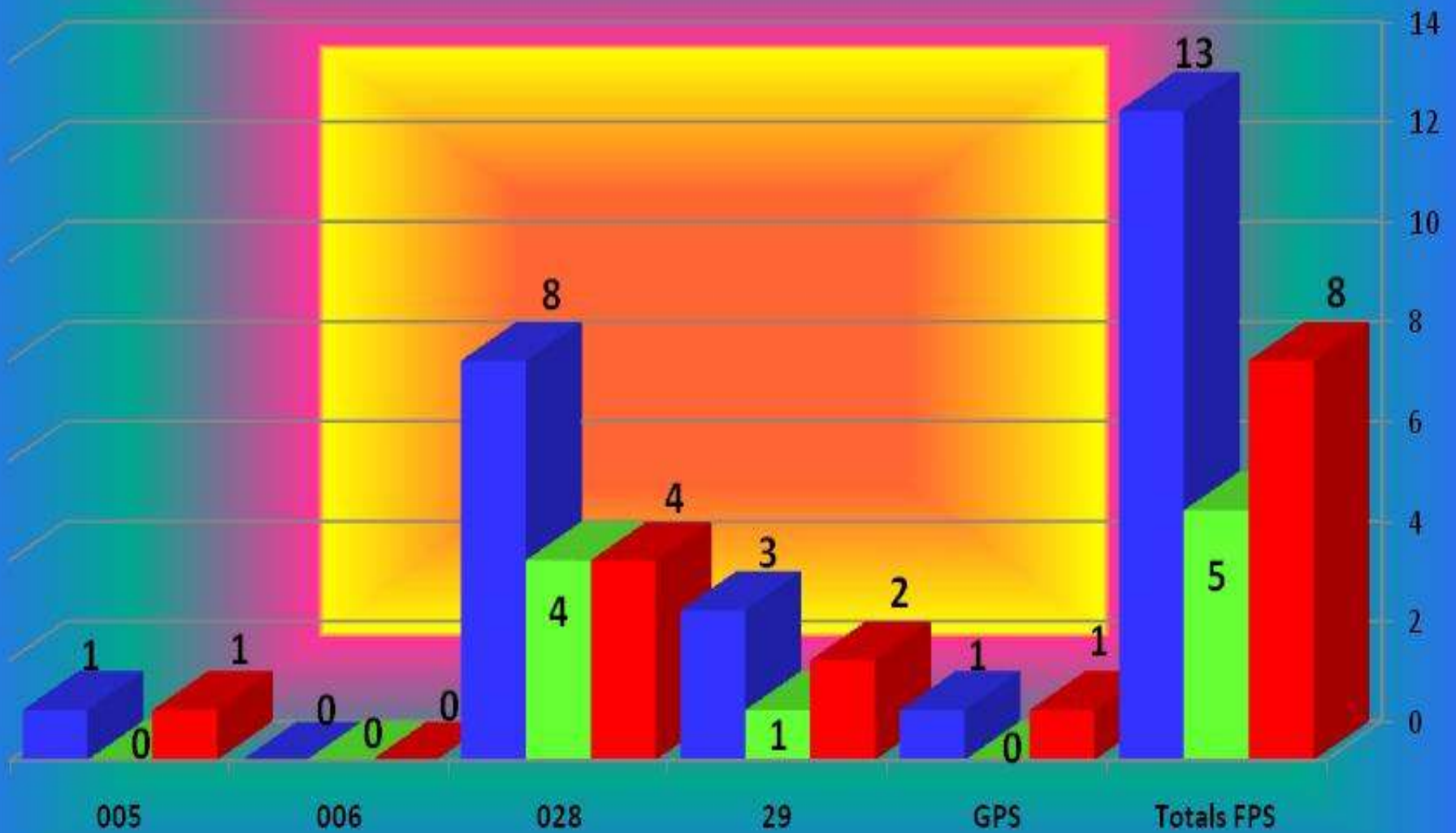
Data Through 12/31/2010

December 2010

■ # of Exits Due

■ # of Exits Completed

■ Number Outstanding



Date Created 01/24/2011

Exit Interviews Due / Completed / Outstanding - ALL

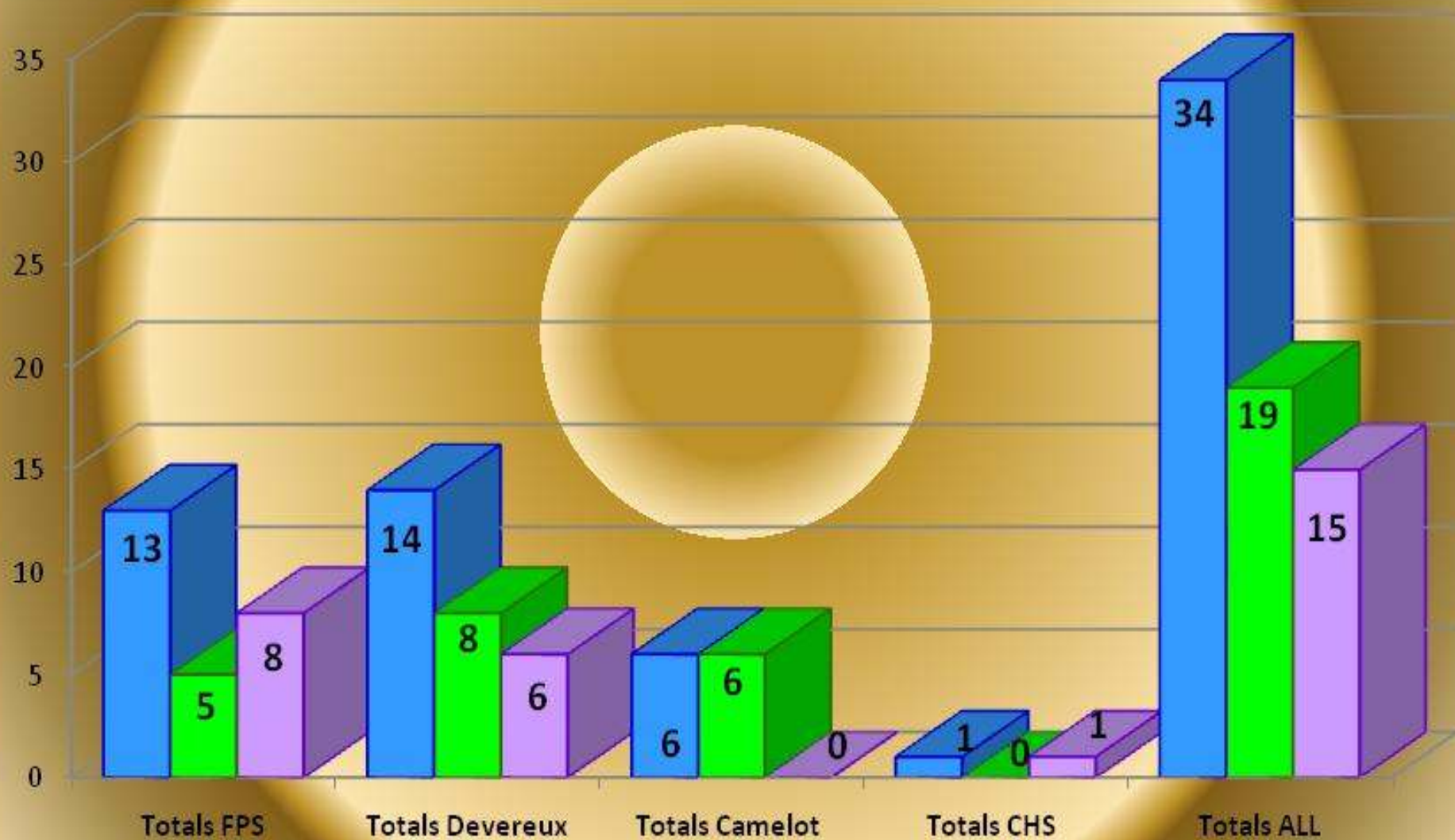
Data Through 12/31/2010

December 2010

■ # of Exits Due

■ # of Exits Completed

■ Number Outstanding



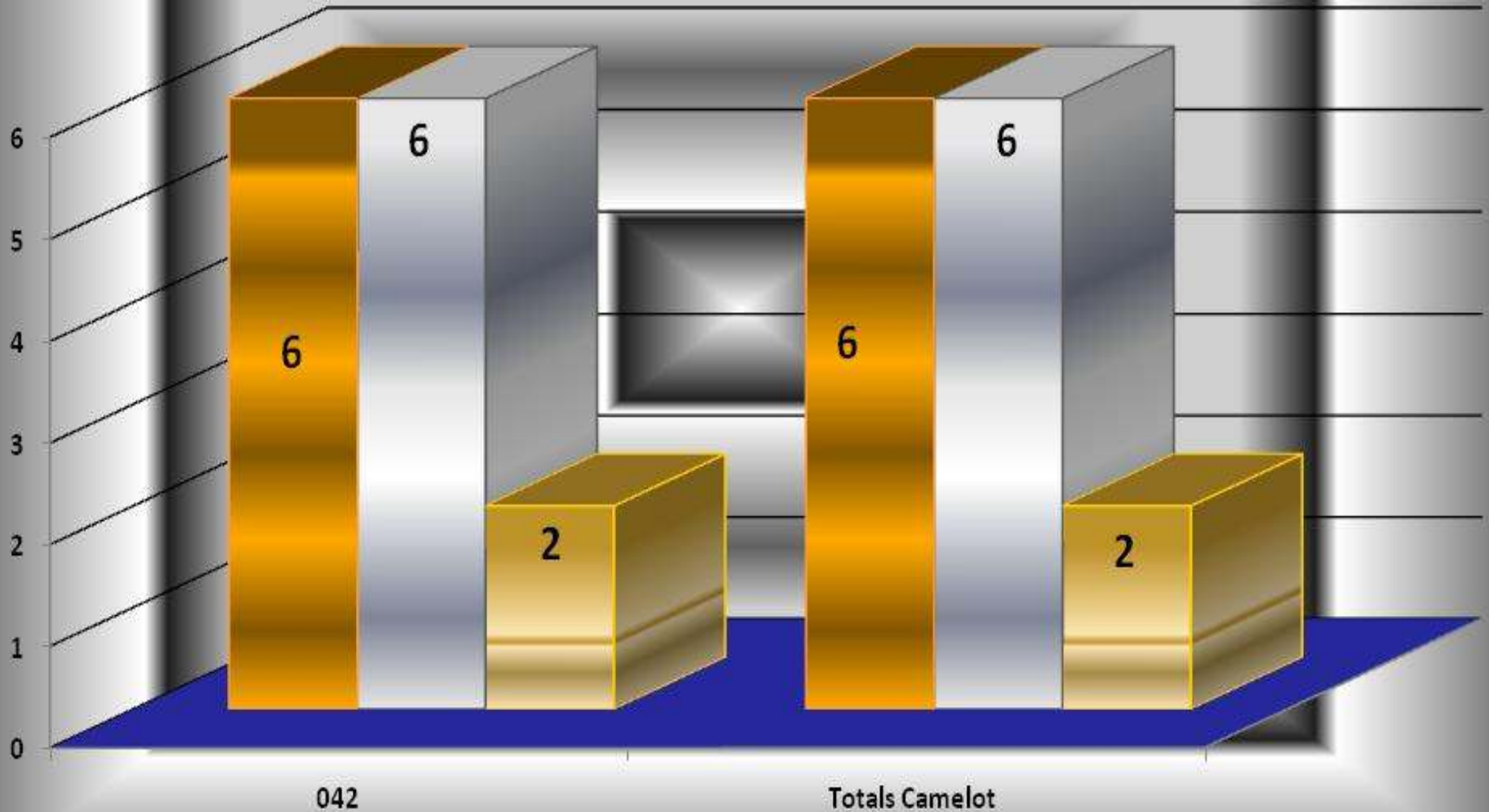
Date Prepared 01/25/2011

Exit Interviews Completed / Submitted Timely - Camelot

December 2010

Data Through 12/31/2010

■ # of Exits Completed ■ Timely Submission ■ Completed Timely / 5 Days or Less



Date Prepared 01/25/2011

Exit Interviews Completed / Submitted Timely - CHS

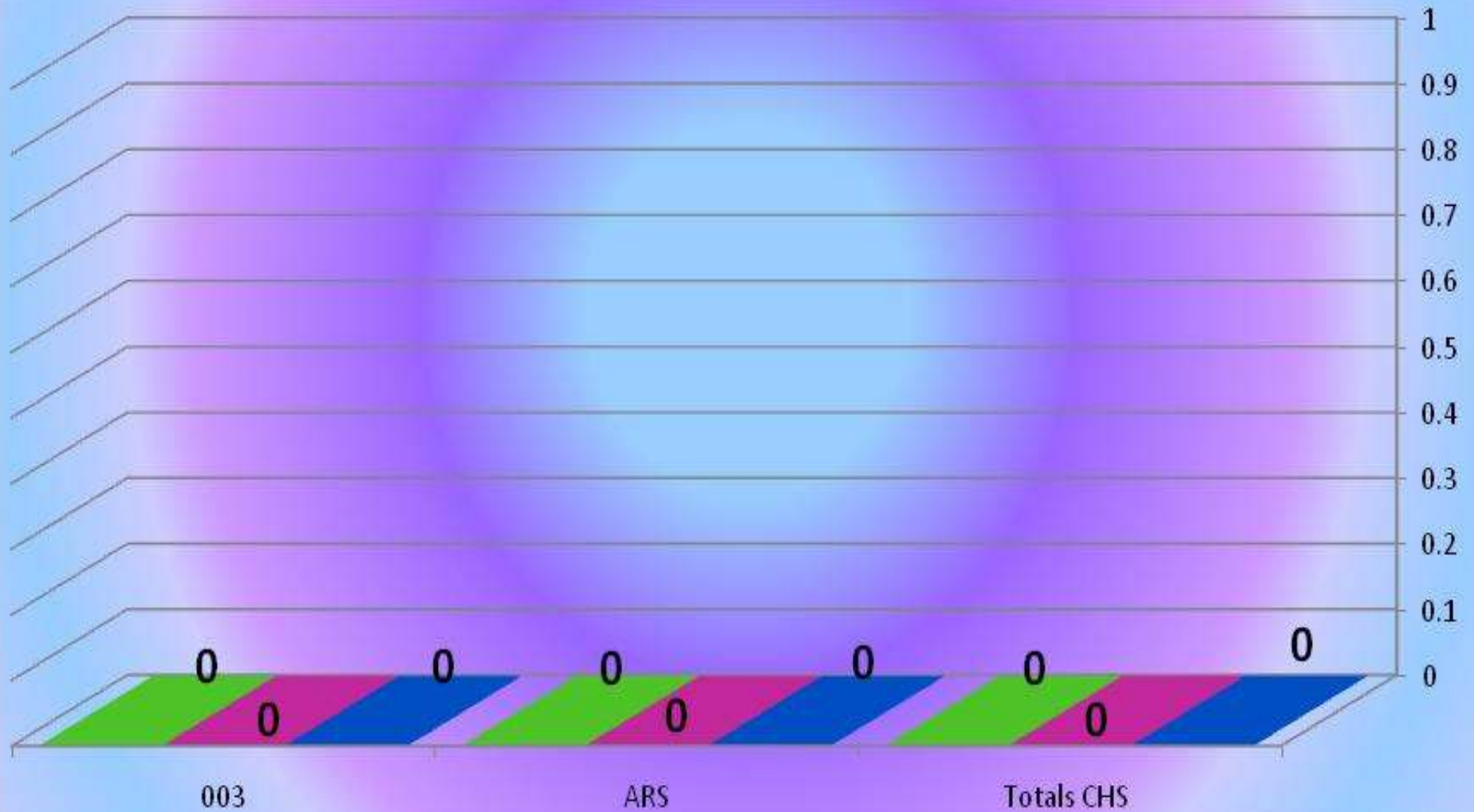
Data Through 12/31/2010

December 2010

■ # of Exits Completed

■ Timely Submission

■ Completed Timely / 5 Days or Less



Date Prepared 01/25/2011

Exit Interviews Completed / Submitted Timely - Devereux

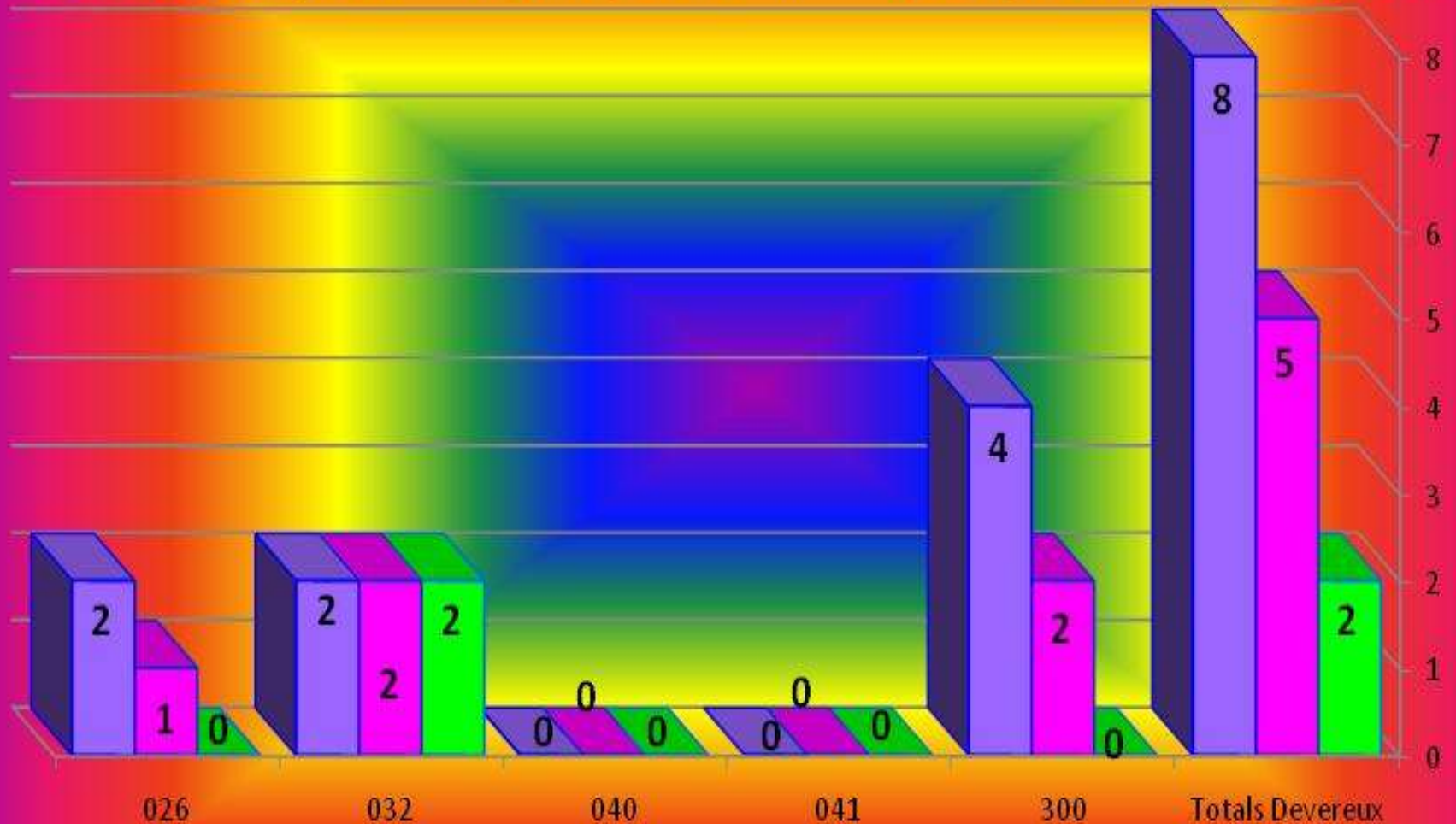
Data Through 12/31/2010

December 2010

■ # of Exits Completed

■ Timely Submission

■ Completed Timely / 5 Days or Less



Date Prepared 01/25/2011

Exit Interviews Completed / Submitted Timely - FPS

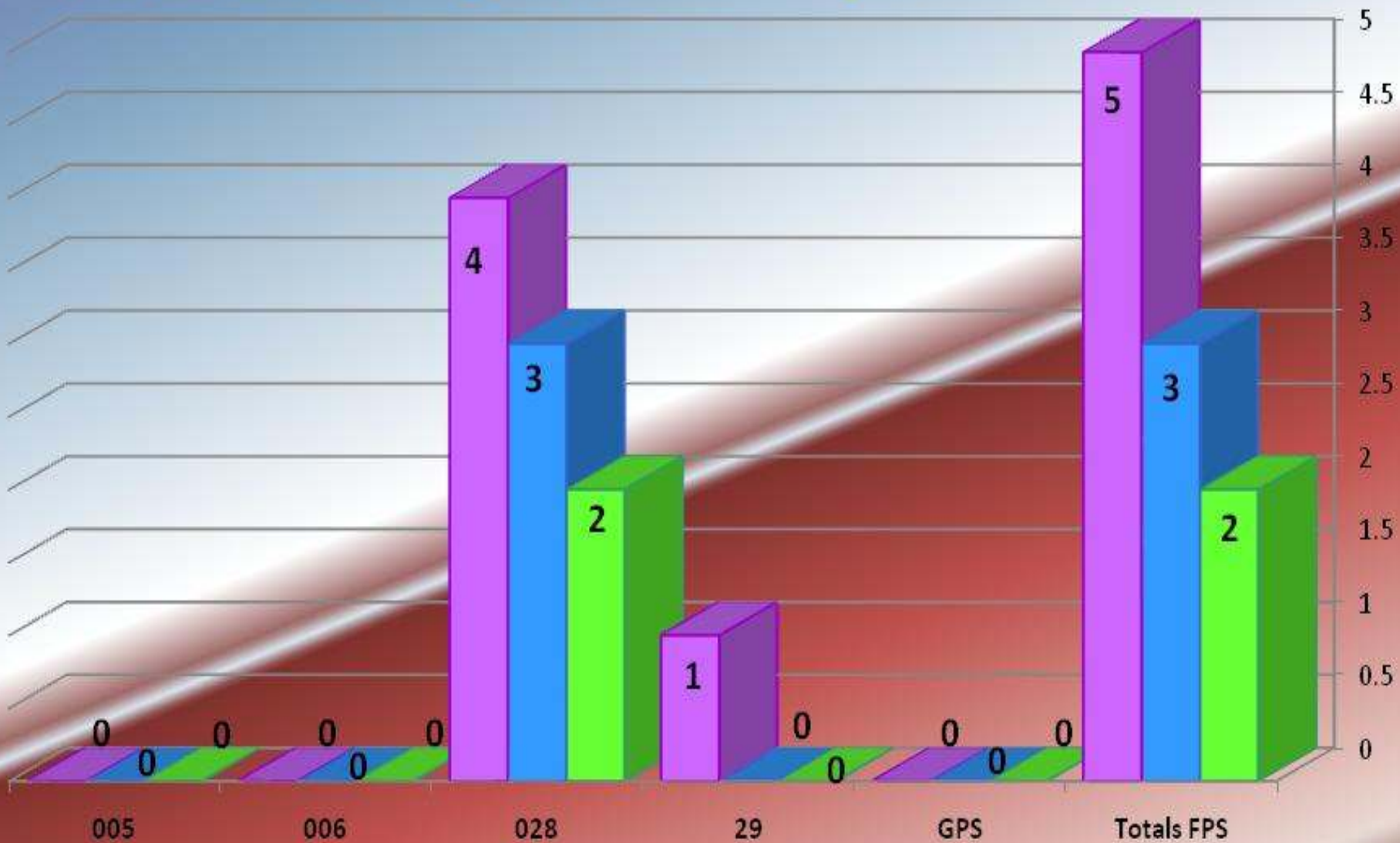
Data Through 12/31/2010

December 2010

■ # of Exits Completed

■ Timely Submission

■ Completed Timely / 5 Days or Less



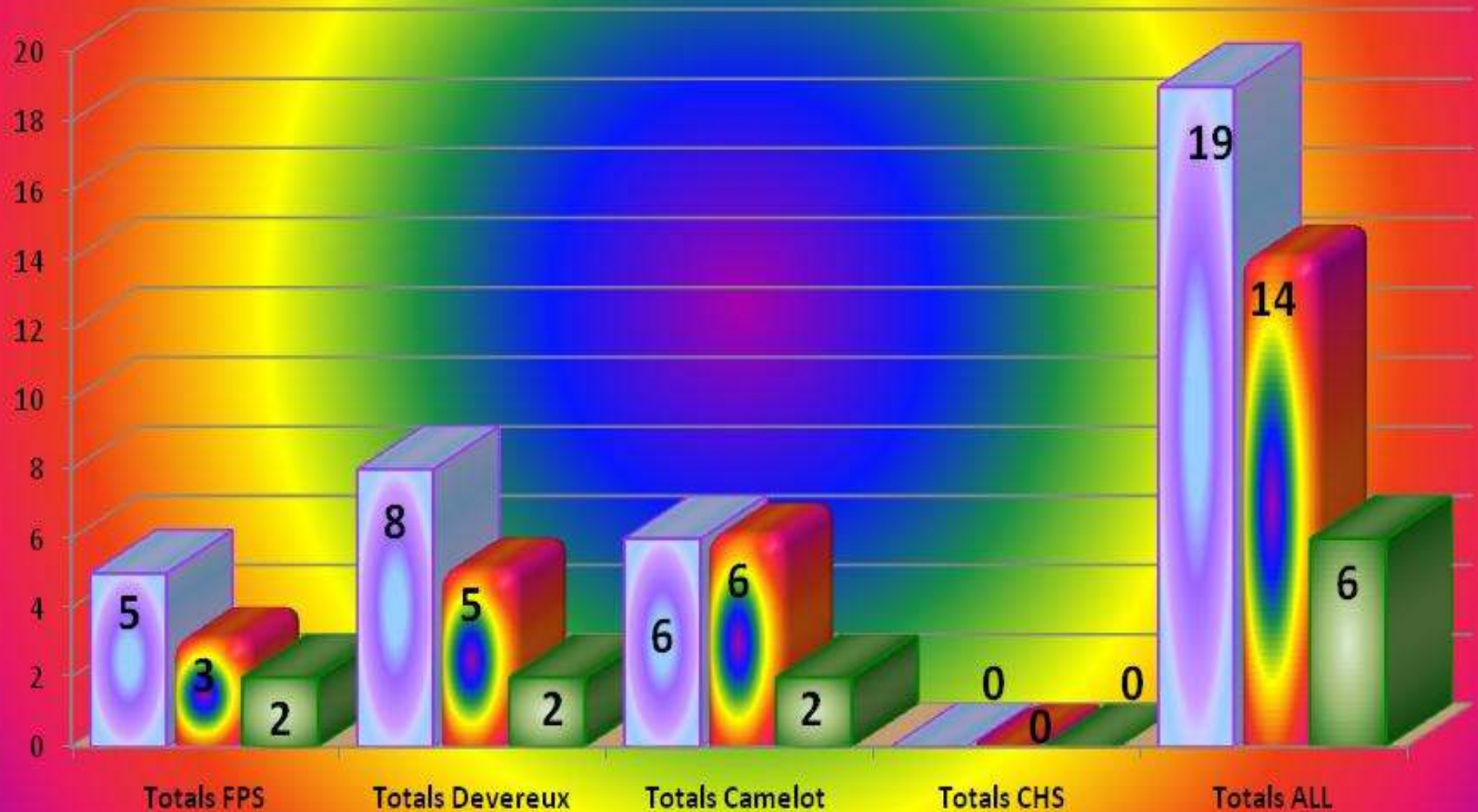
Date Prepared 01/25/2011

Exit Interviews Completed / Submitted Timely - ALL

December 2010

Data Through 12/31/2010

of Exits Completed Timely Submission Completed Timely / 5 Days or Less



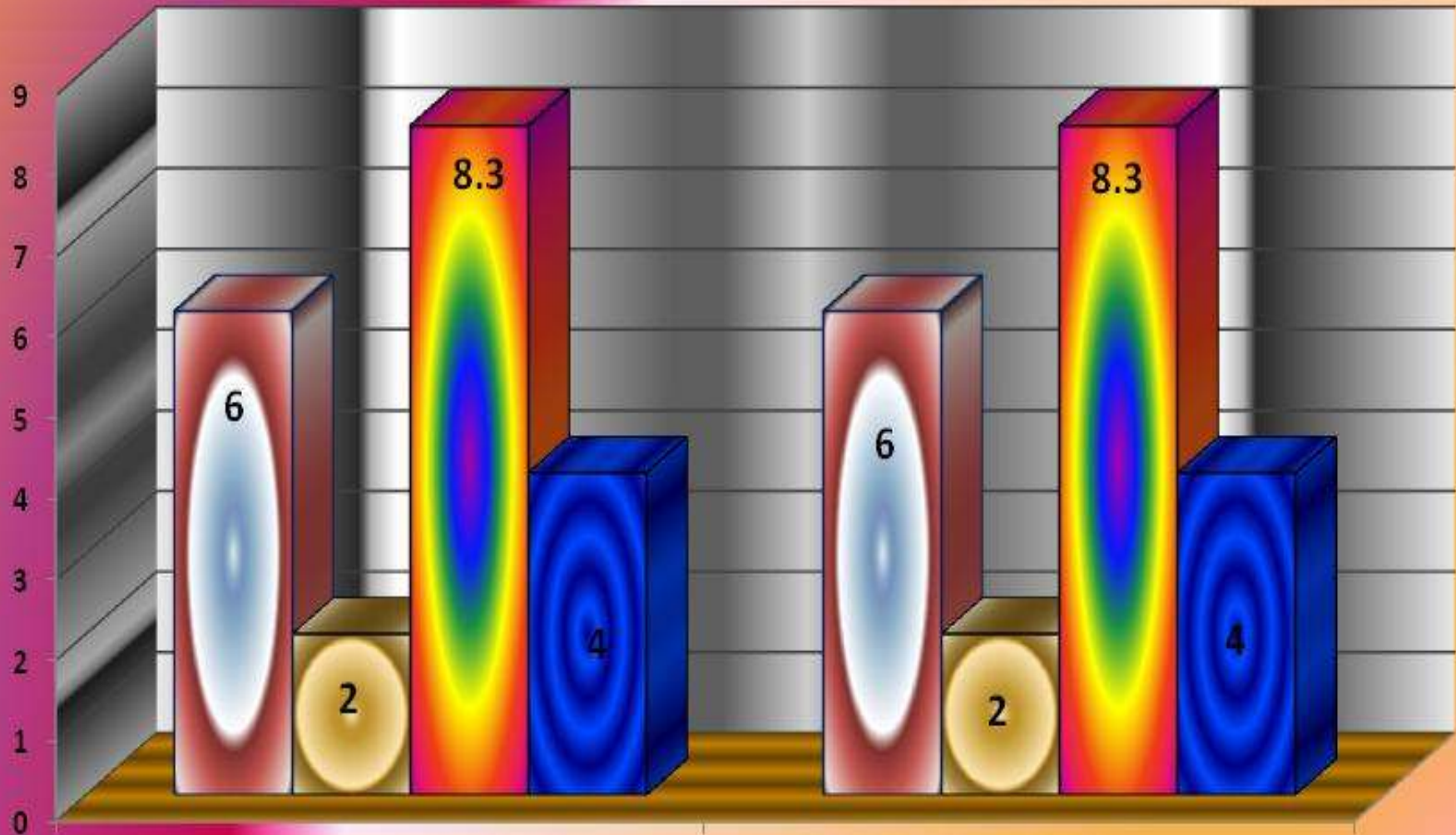
Date Prepared 01/25/2011

Timely, Average Days, < and > 5 Days - Camelot

Data Through 12/31/2010

December 2010

■ Timely Submission ■ Completed Timely / 5 Days or Less ■ Average Days to Complete ■ # 5 Days or More



042

Totals Camelot

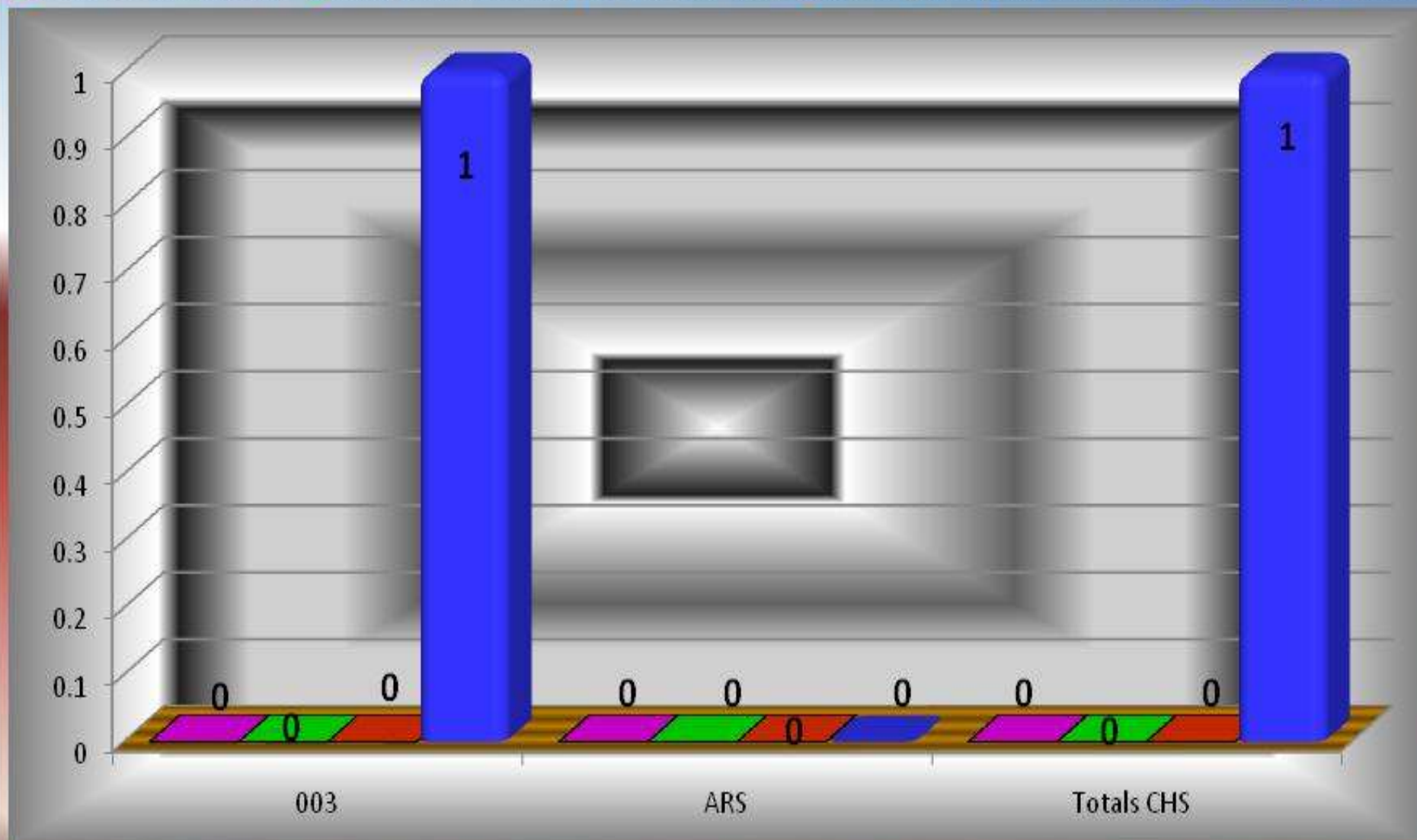
Date Prepared 01/31/2011

Timely, Average Days, < and > 5 Days - CHS

Data Through 12/31/2010

December 2010

■ Timely Submission ■ Completed Timely / 5 Days or Less ■ Average Days to Complete ■ # 5 Days or More



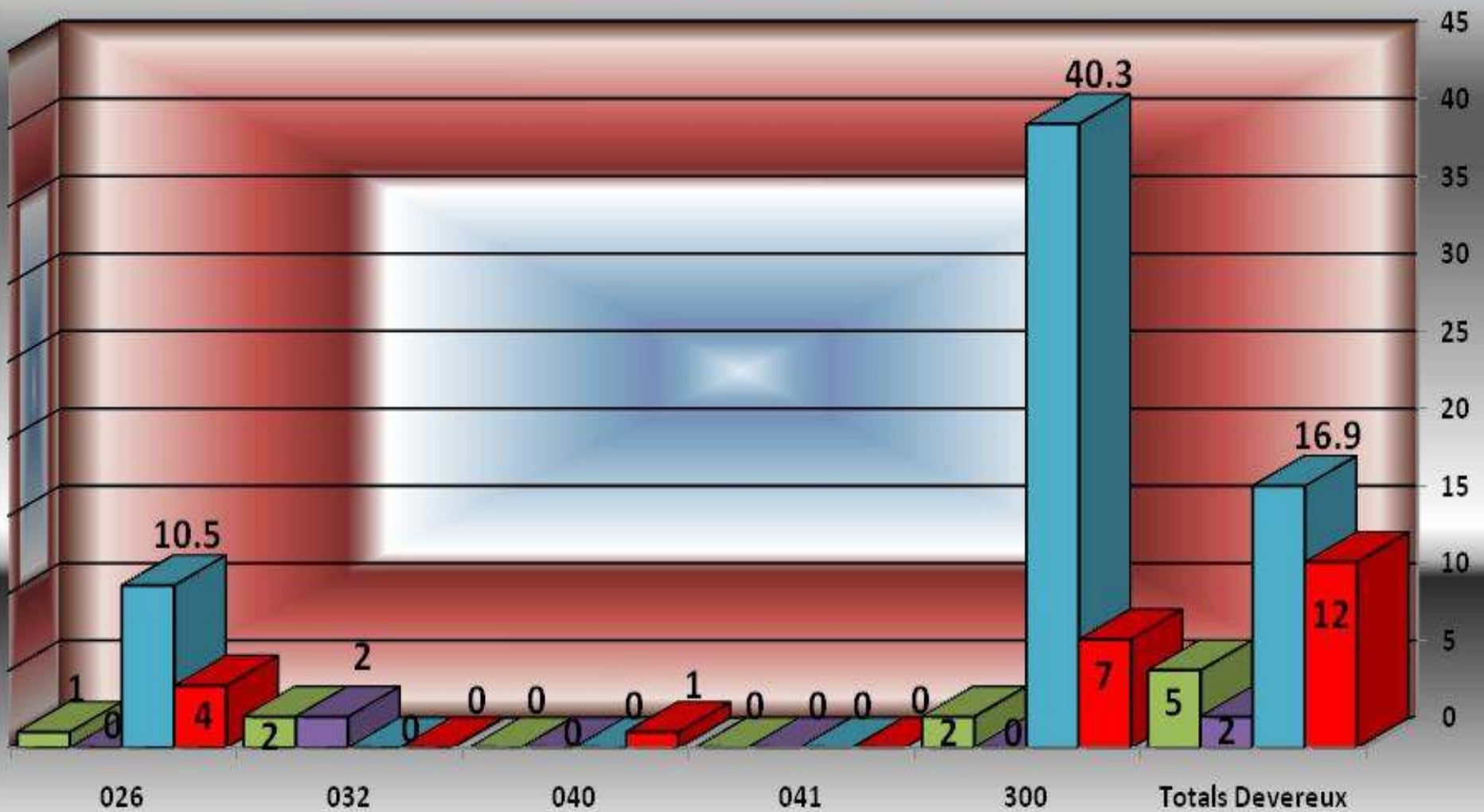
Date Prepared 01/31/2011

Timely, Average Days, < and > 5 Days - Devereux

Data Through 12/31/2011

December 2010

■ Timely Submission
 ■ Completed Timely / 5 Days or Less
 ■ Average Days to Complete
 ■ # 5 Days or More



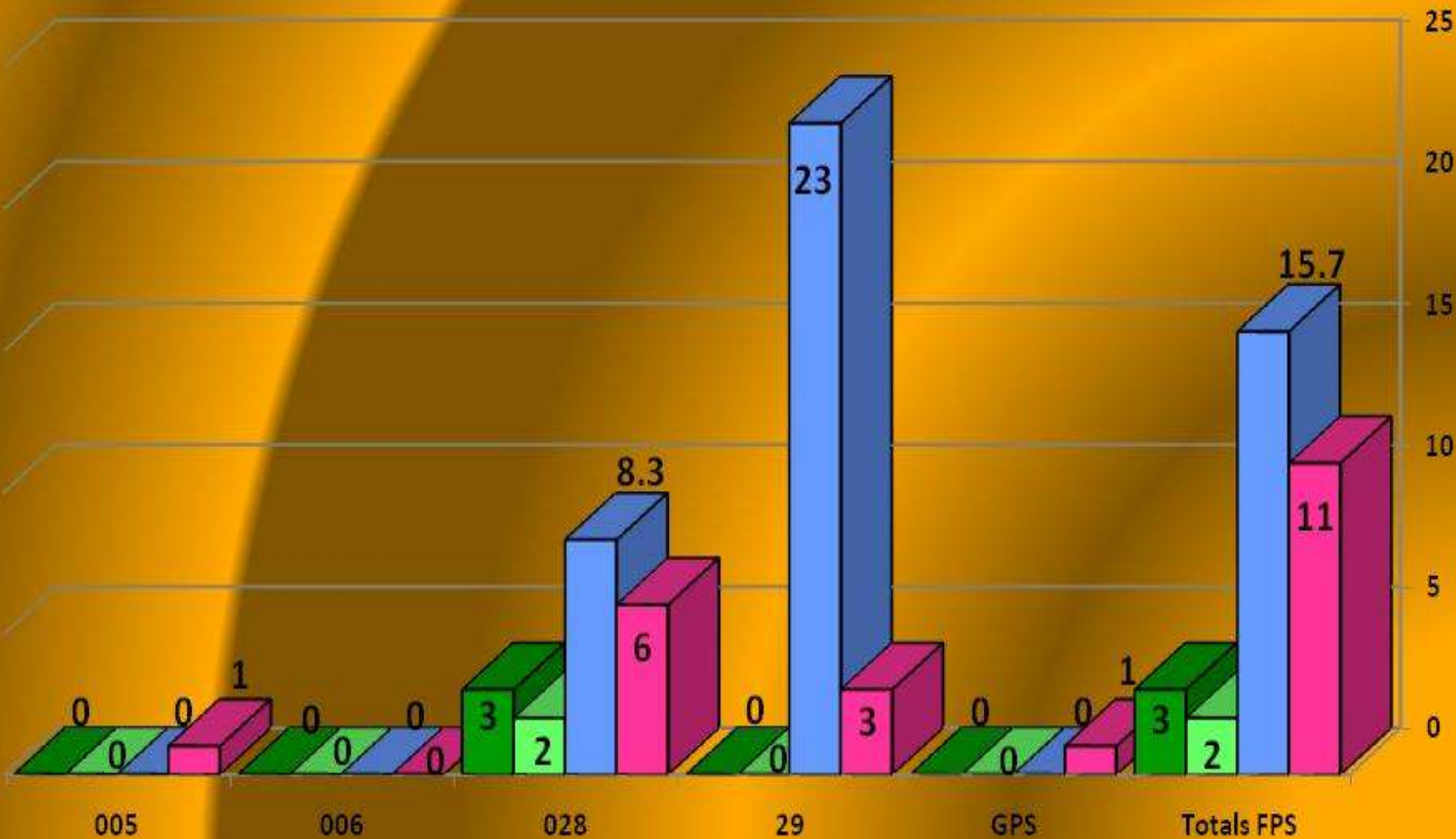
Date Prepared 01/31/2011

Timely, Average Days, < 5 Days and > 5 Days - FPS

Data Through 12/31/2010

December 2010

■ Timely Submission ■ Completed Timely / 5 Days or Less ■ Average Days to Complete ■ # 5 Days or More



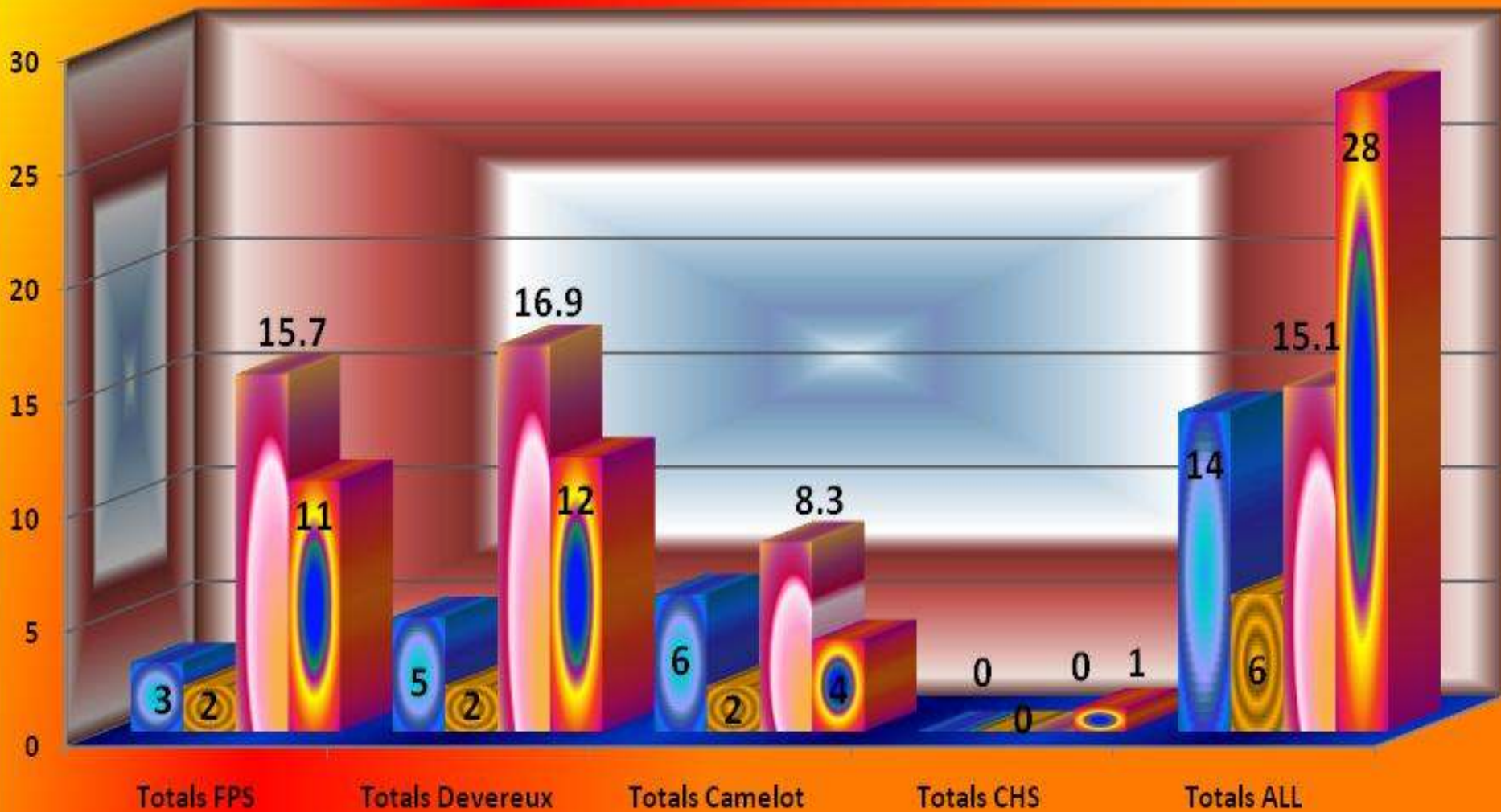
Date Prepared 01/27/2011

Timely, Average Days, < and > 5 Days - ALL

Data Through 12/31/2010

December 2010

■ Timely Submission ● Completed Timely / 5 Days or Less ■ Average Days to Complete ● # 5 Days or More



Date Prepared 01/31/2011

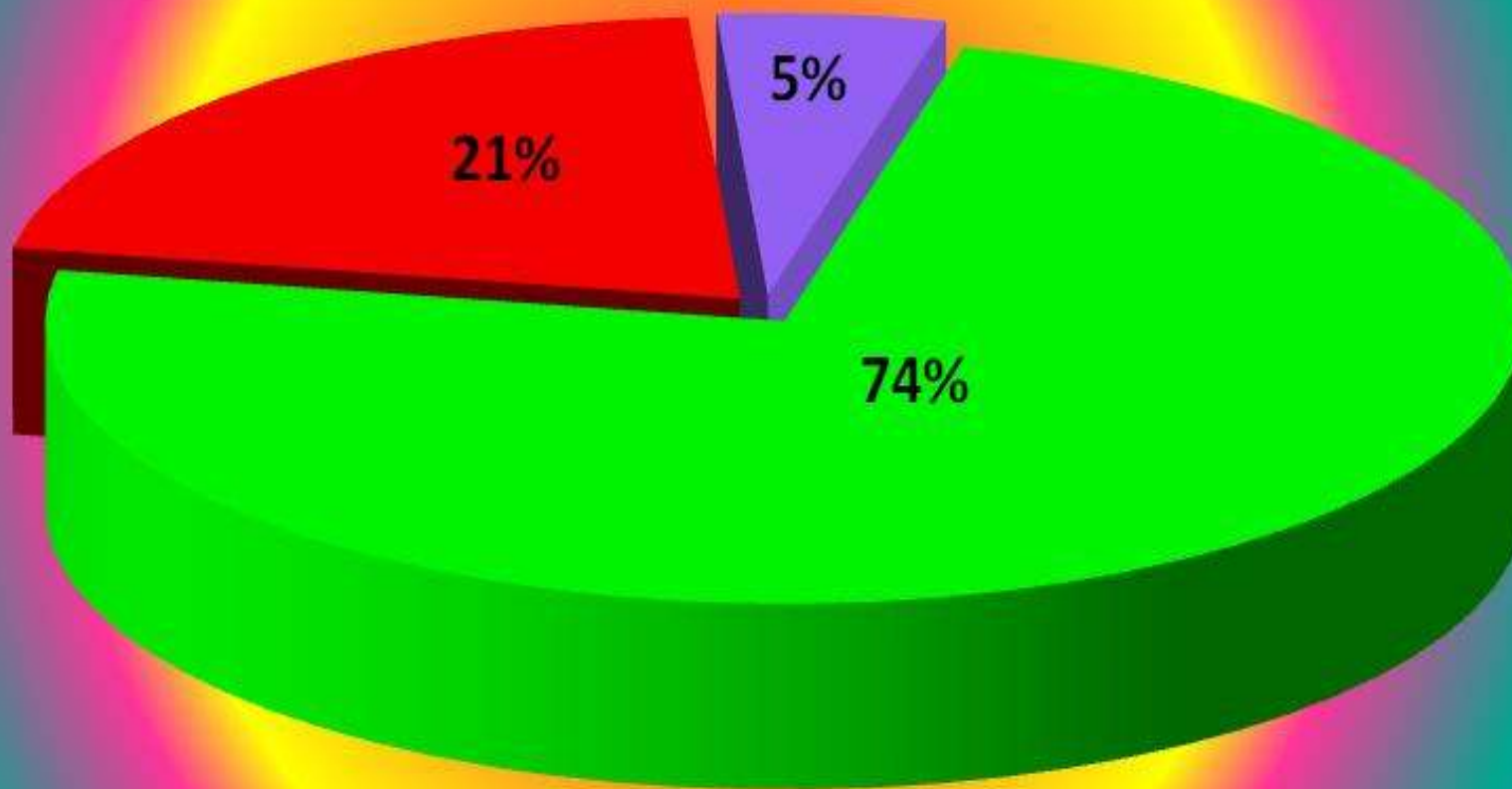
Children Feeling Safe in Placement December 2010

Data Through 12/31/2010

■ YES

■ NO

■ Sometimes



Date Prepared 02/02/2011

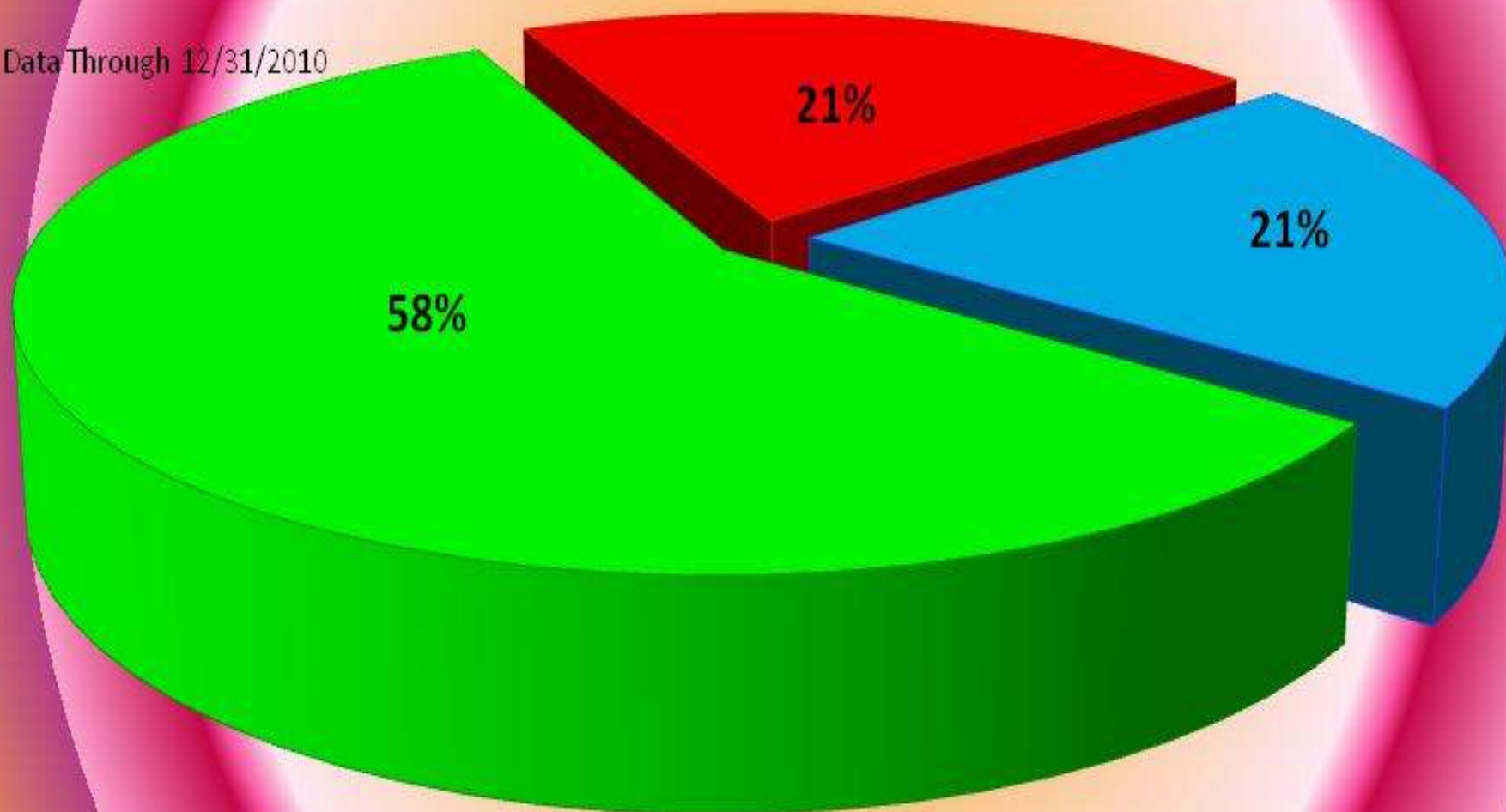
Children Satisfied with Placement December 2010

■ YES

■ NO

■ Sometimes

Data Through 12/31/2010

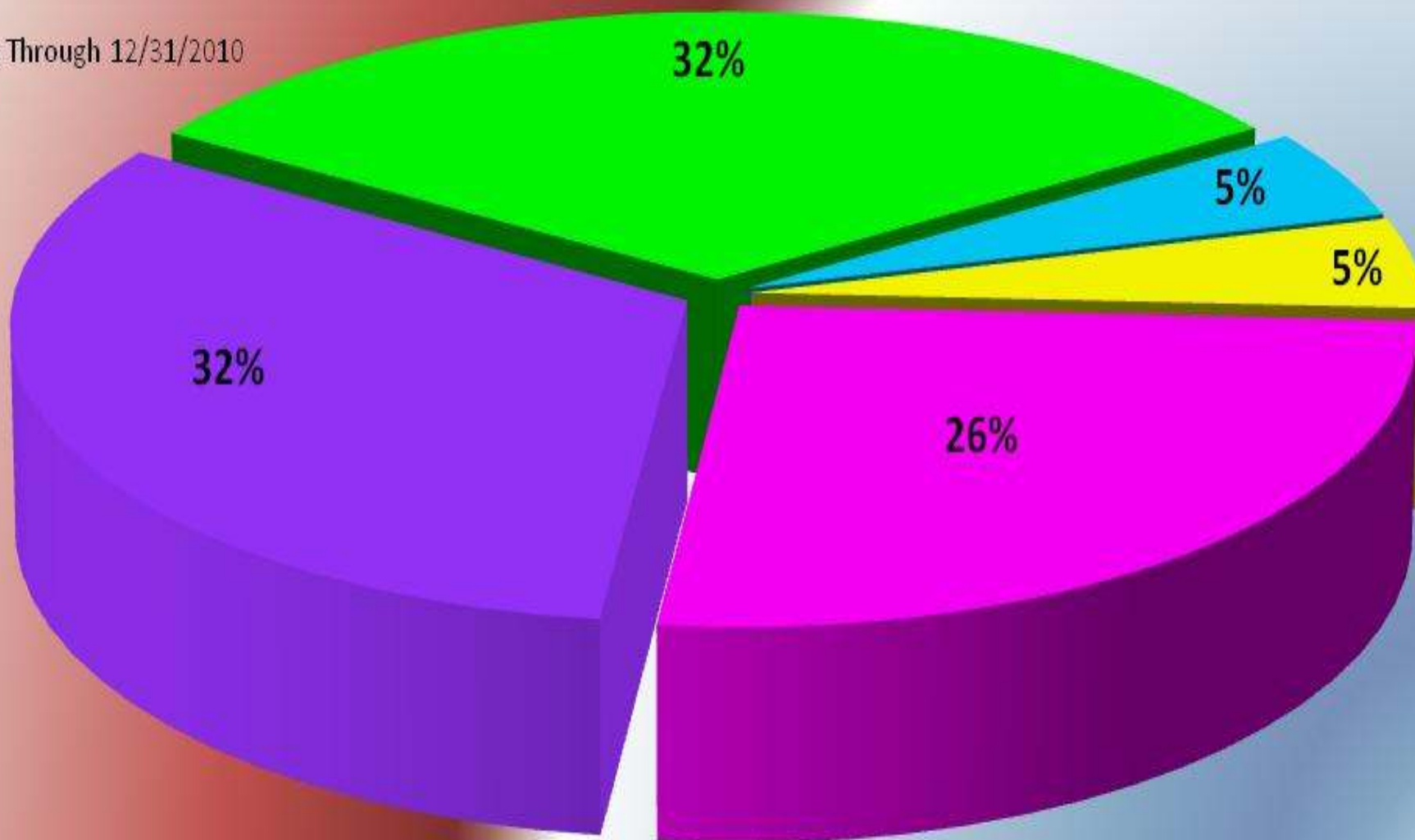


Date Prepared 02/02/2011

Reason for Leaving Placement December 2010

■ Case Management Agency Decision ■ Child Request ■ Foster Parent Request ■ Other ■ Planned Placement Change

Data Through 12/31/2010



Date Prepared 02/02/2011

Inquiry, Complaint and Grievance Reports

Inquiry, Complaint and Grievance Reports - # of Submissions, Timely Submissions & # Founded

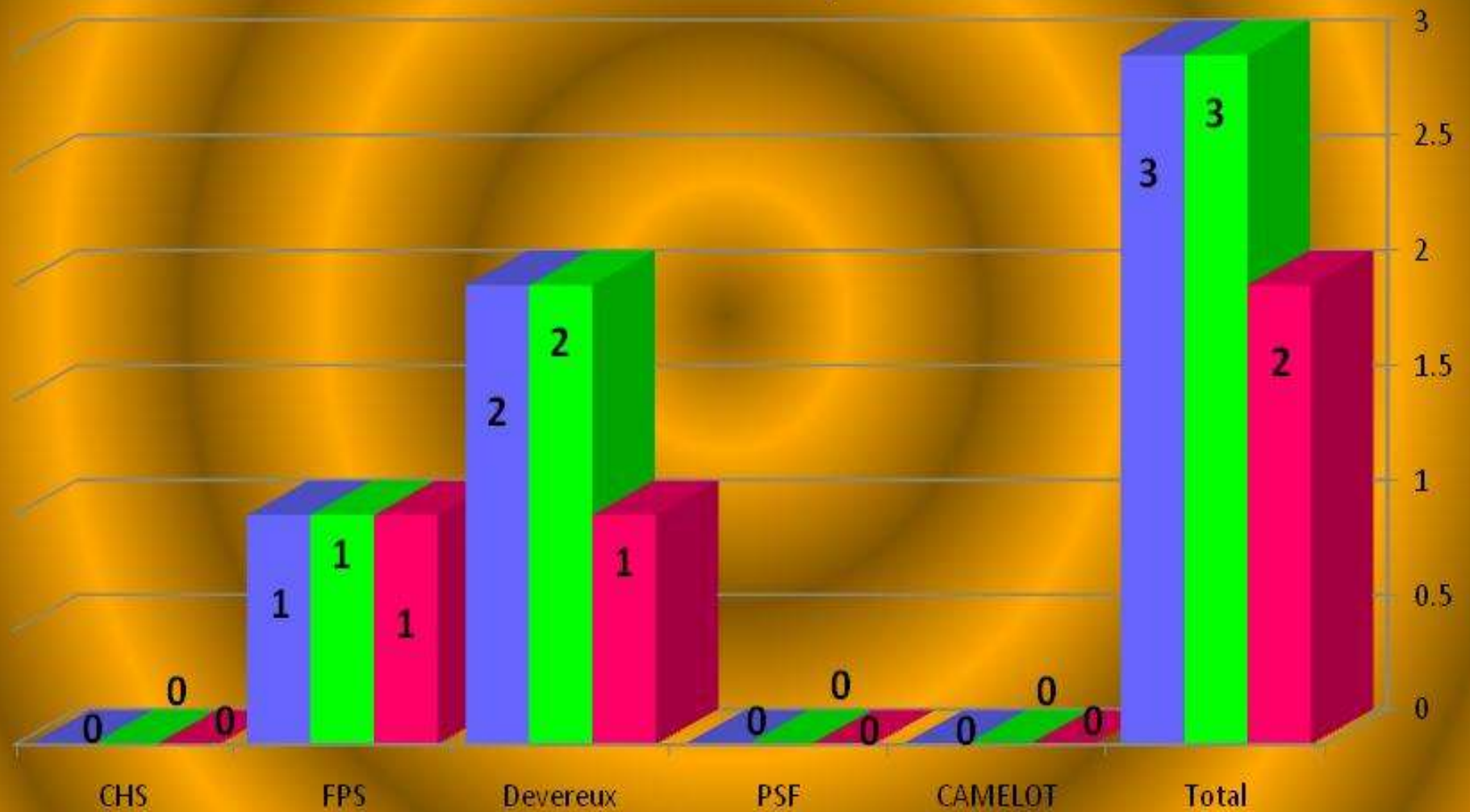
Data Through 12/31/2010

December 2010

■ # Submitted

■ # Timely

■ # Founded

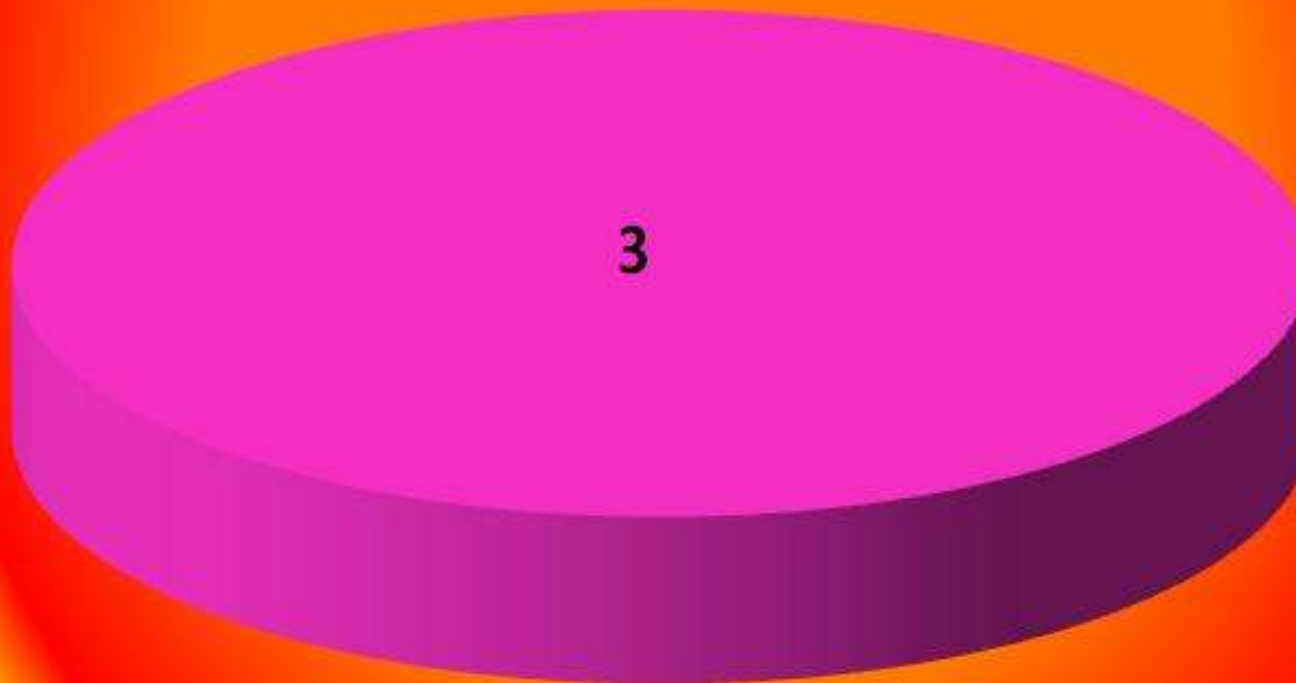


Date Created 01/21/2011

Inquiry, Complaint and Grievance Reports by Category December 2010

Data Through 12/31/2010

- Category Partner Agency Client Care
- Category Billing/Payment
- Category Service Provider Network
- Category Partner Agency Employee and Program Issues
- Category PSF Policy and Procedure
- Category Foster Parent



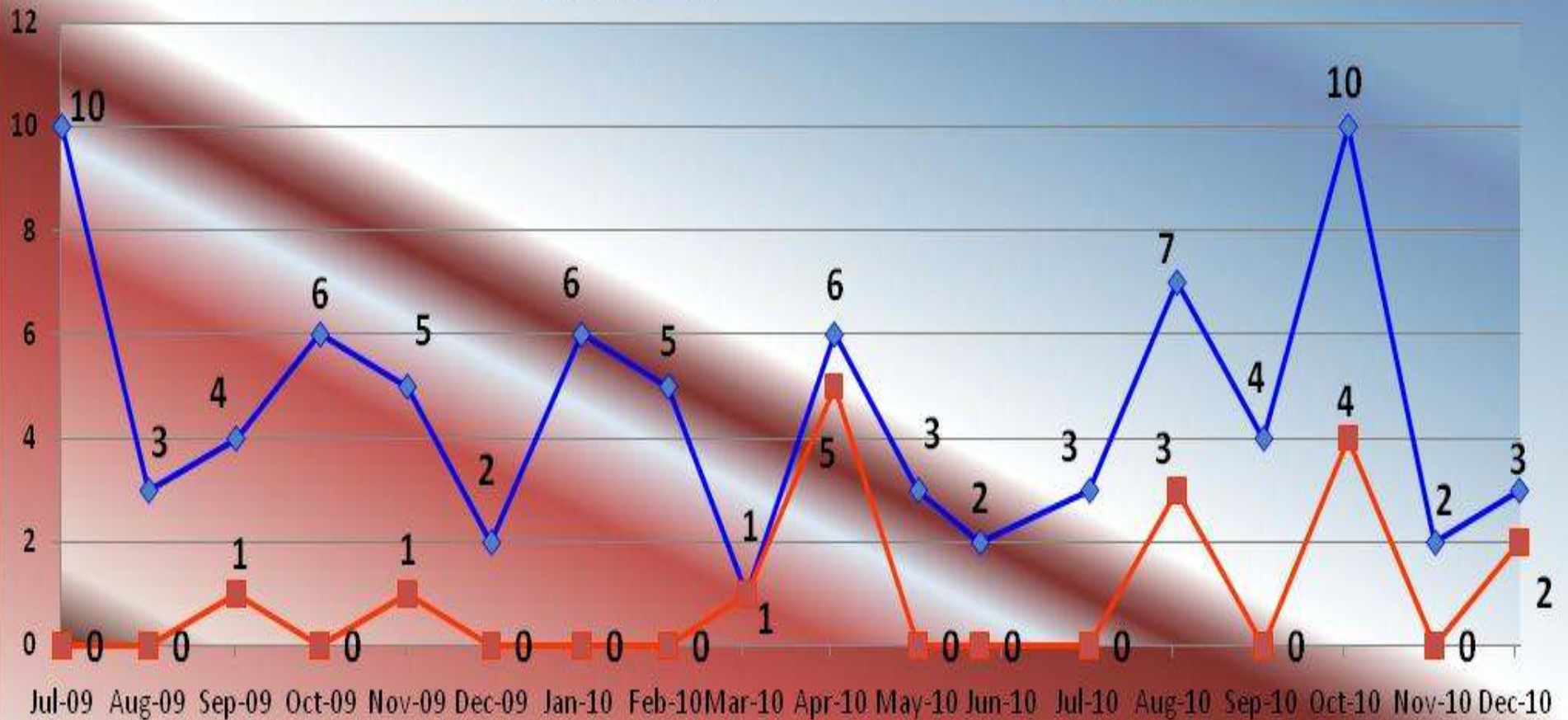
Date Created 01/24/2011

Inquiry, Complaint and Grievance Reports Number of Submissions and Number Founded July 2009 - December 2010

Data Through 12/31/2010

◆ # of Submissions

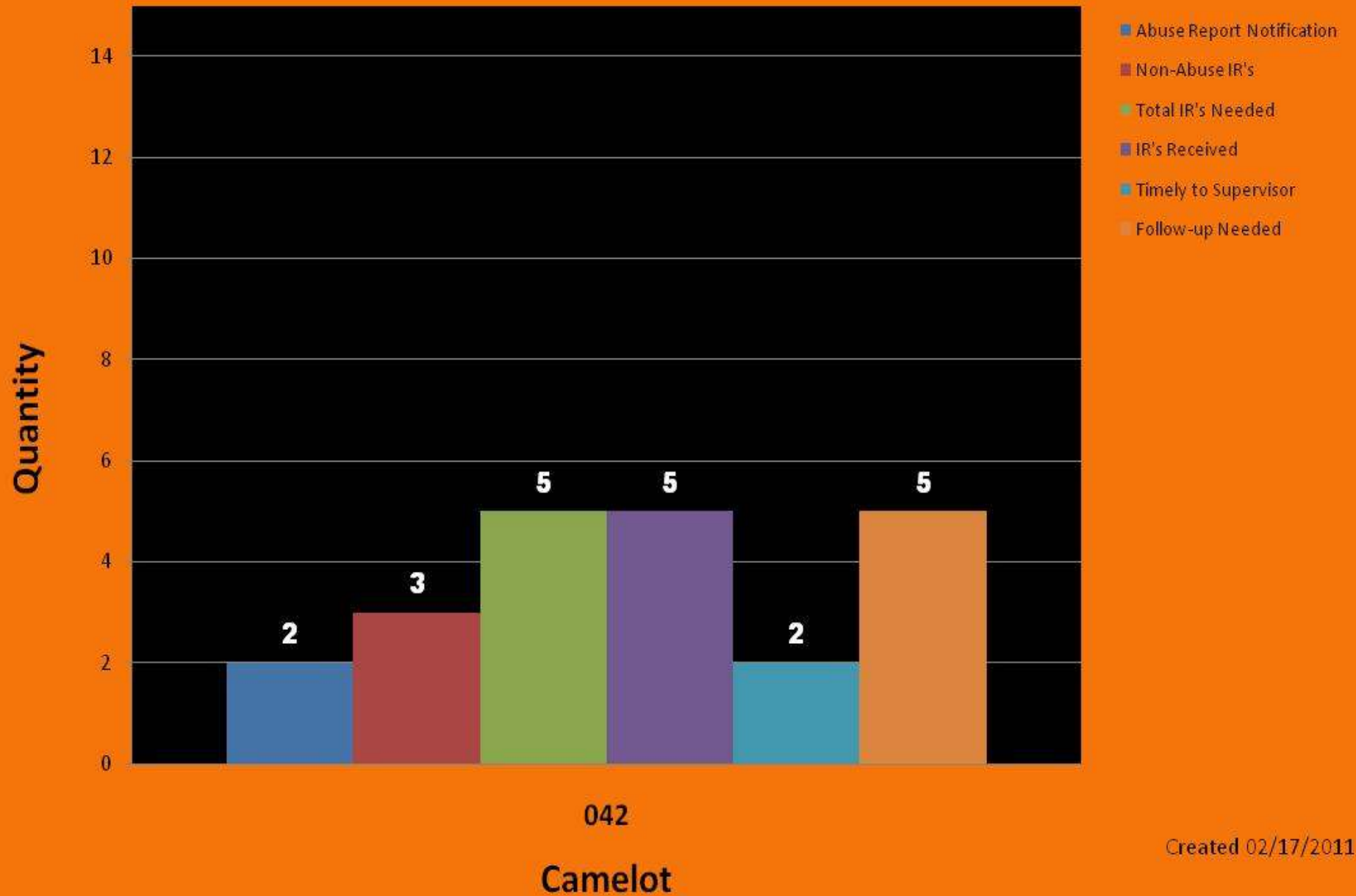
■ # Founded



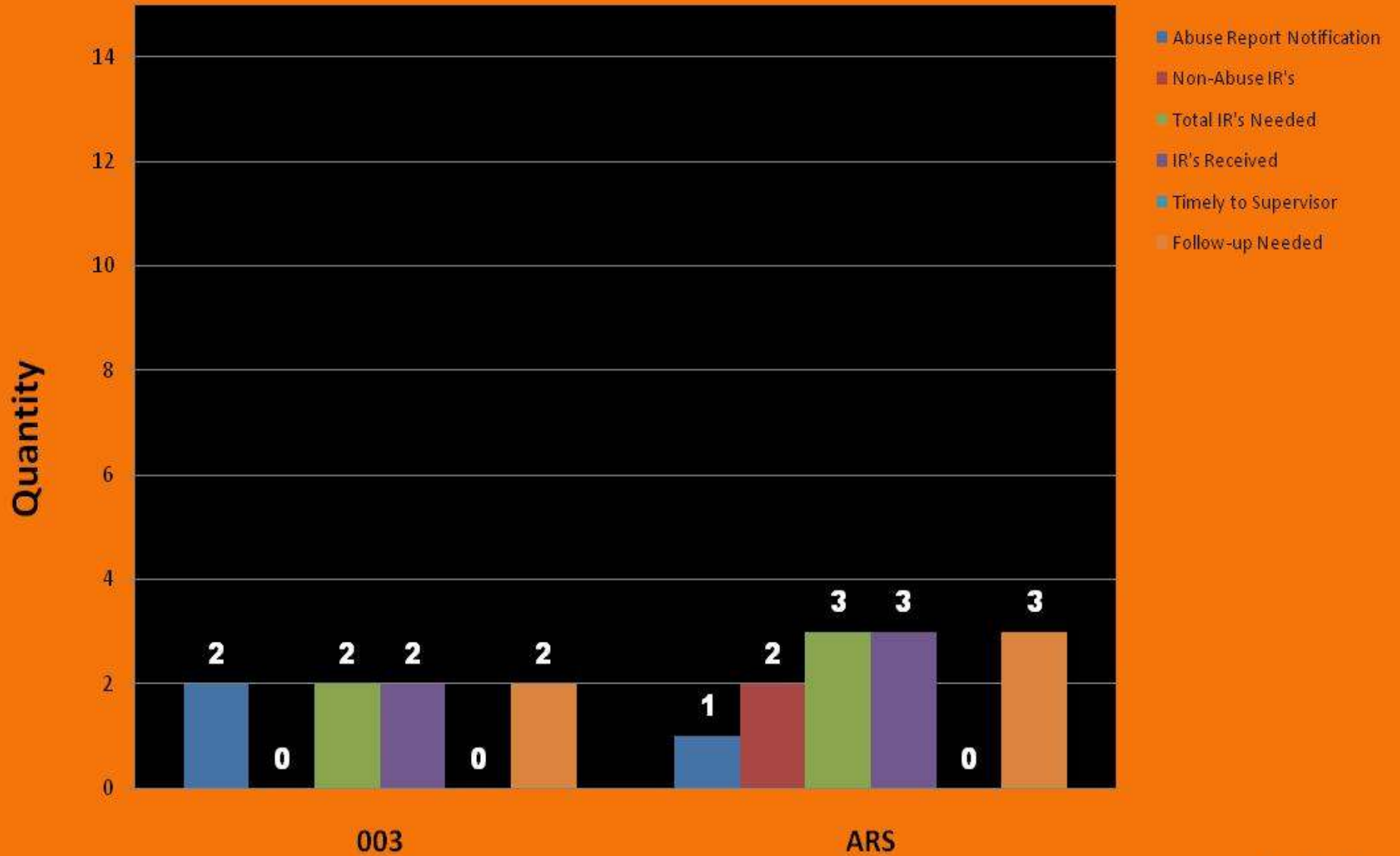
Date Created 01/24/2011

Critical Incidents

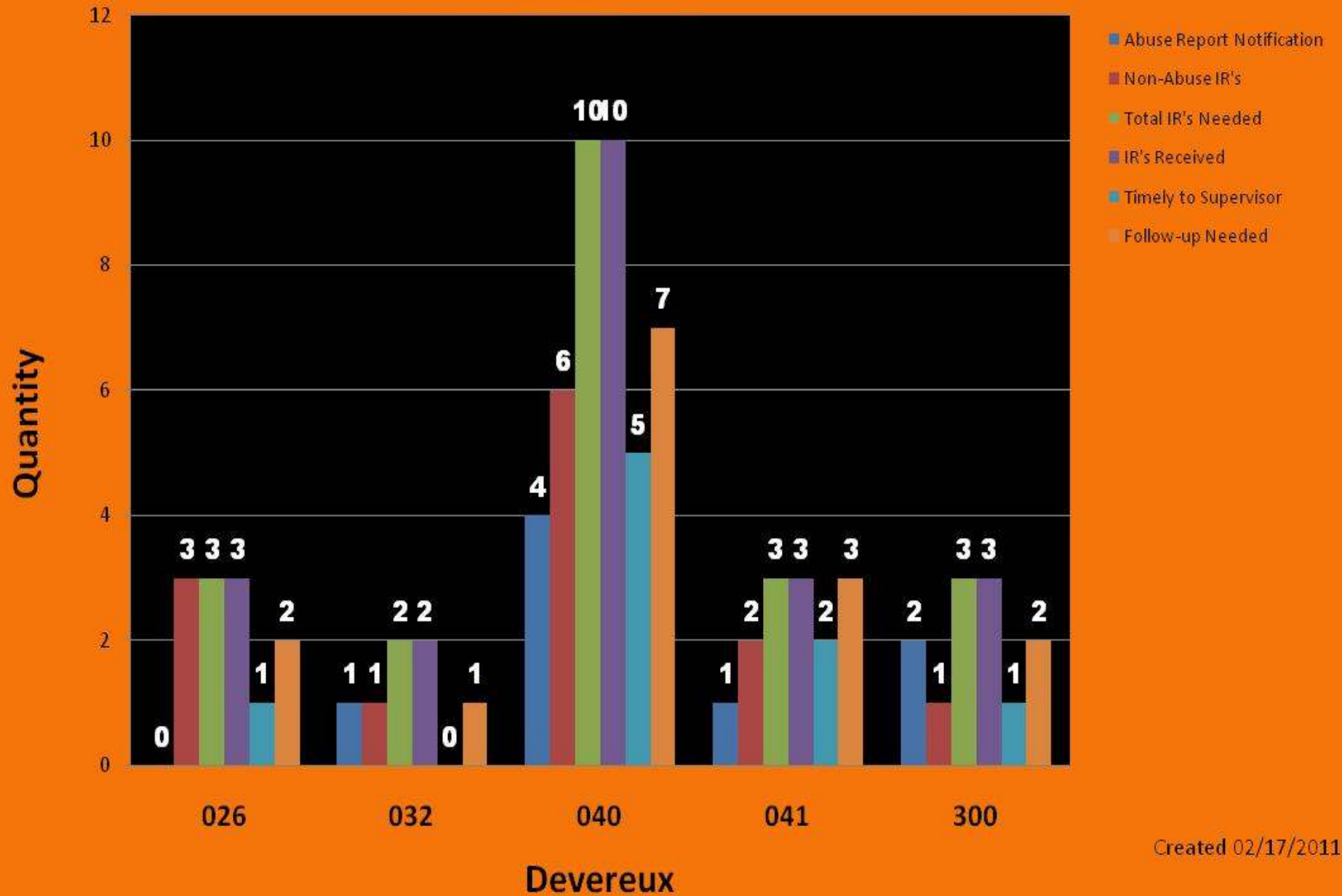
Incident Review Summary by Unit December 2010



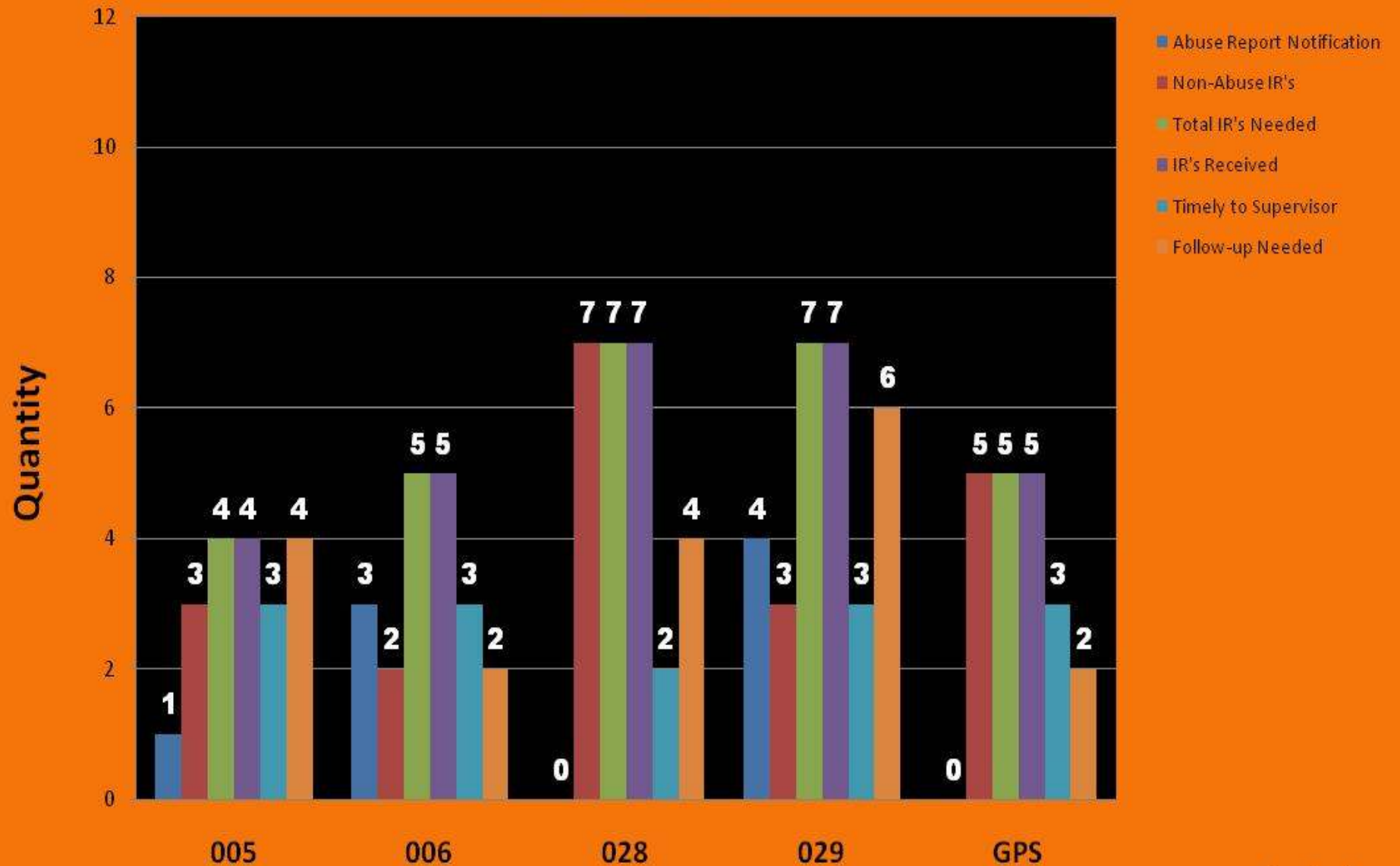
Incident Review Summary by Unit December 2010



Incident Review Summary by Unit December 2010



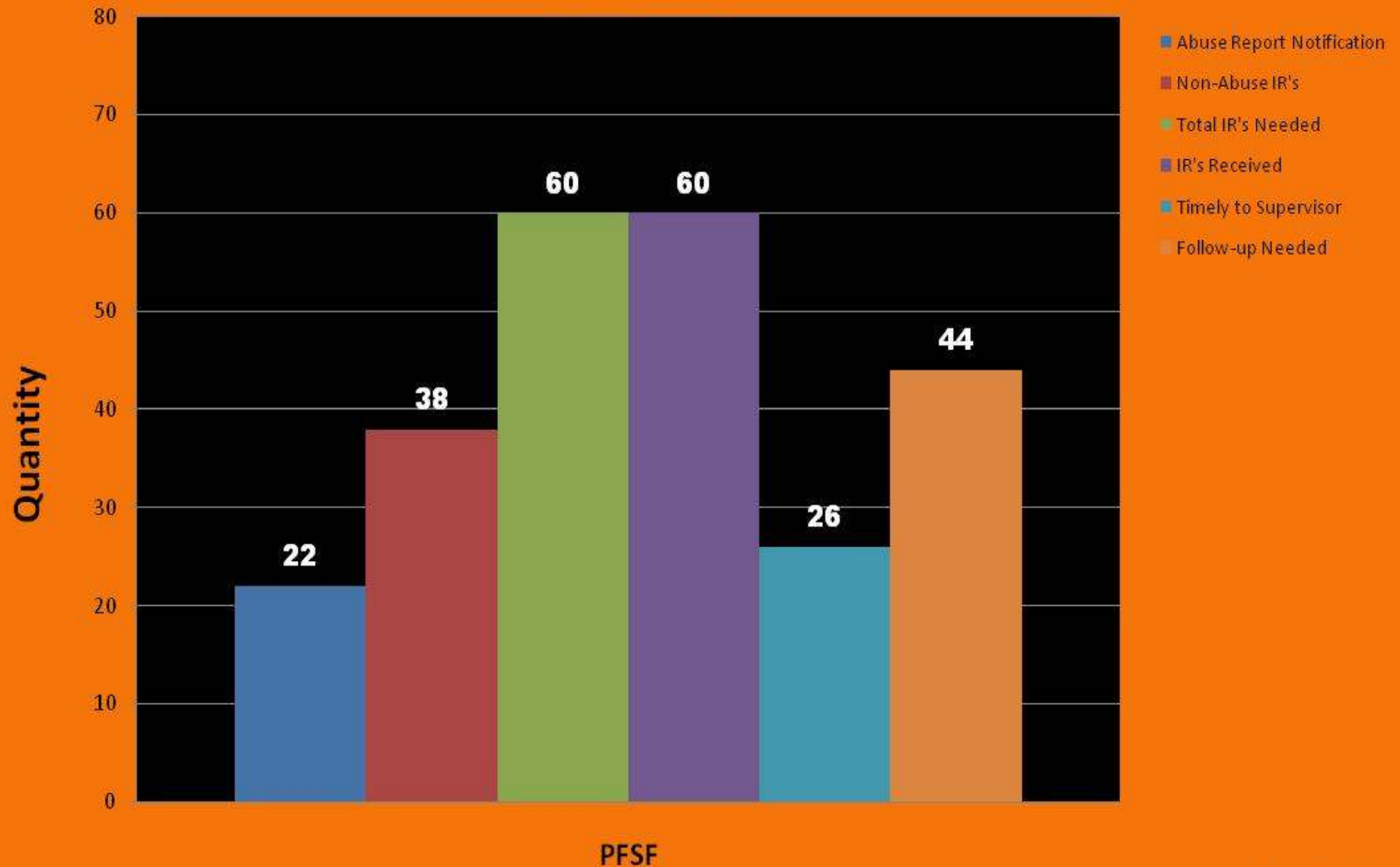
Incident Review Summary by Unit December 2010



Family Preservation Services

Created 02/17/2011

Incident Review Summary by Unit December 2010



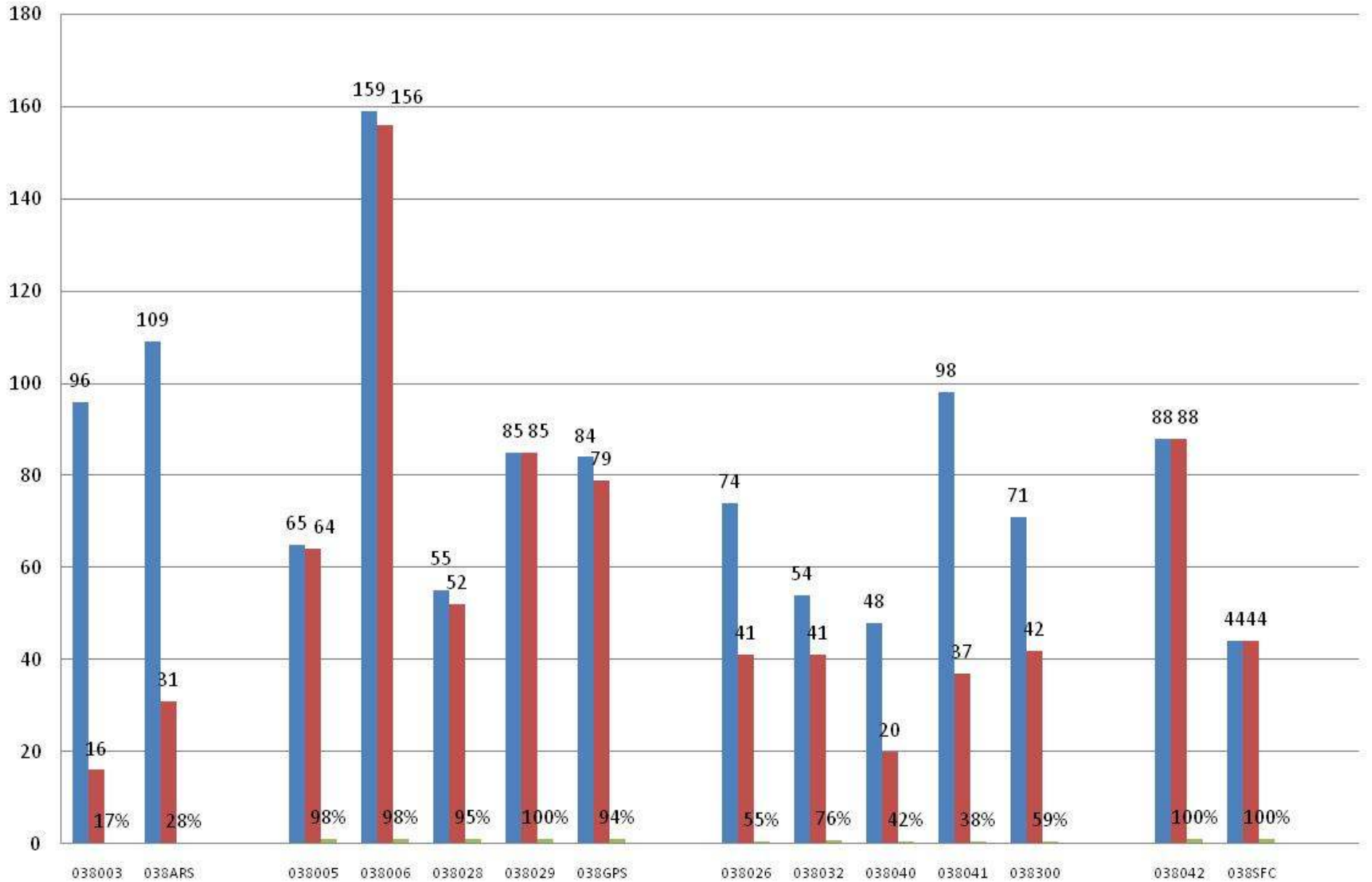
Partnership for Strong Families

Created 02/17/2011

Supervisory Reviews

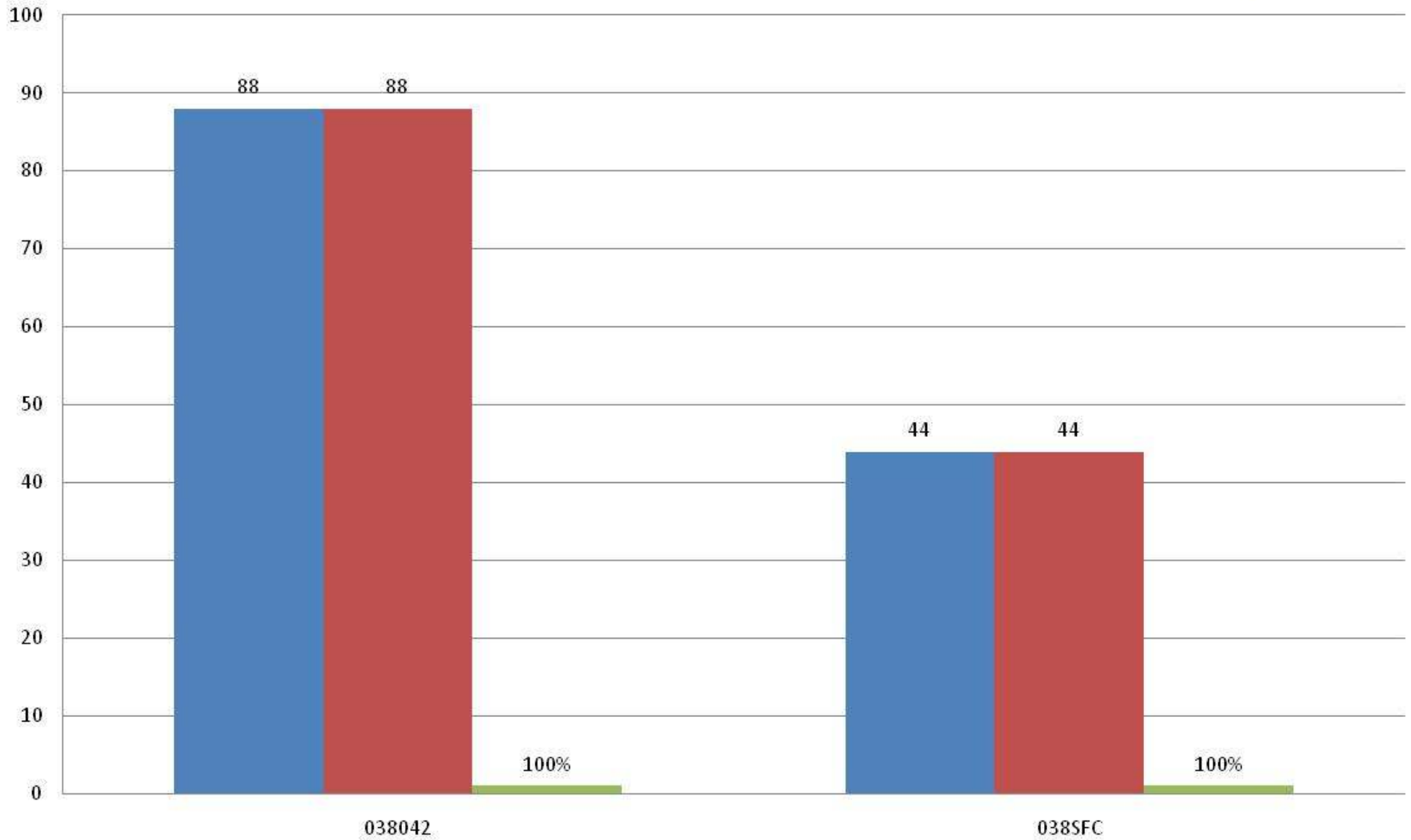
July - September 2010 Supervisory Reviews by Unit

- #Eligible
- #Reviews
- Percentage



July - September 2010 Supervisory Reviews by Unit

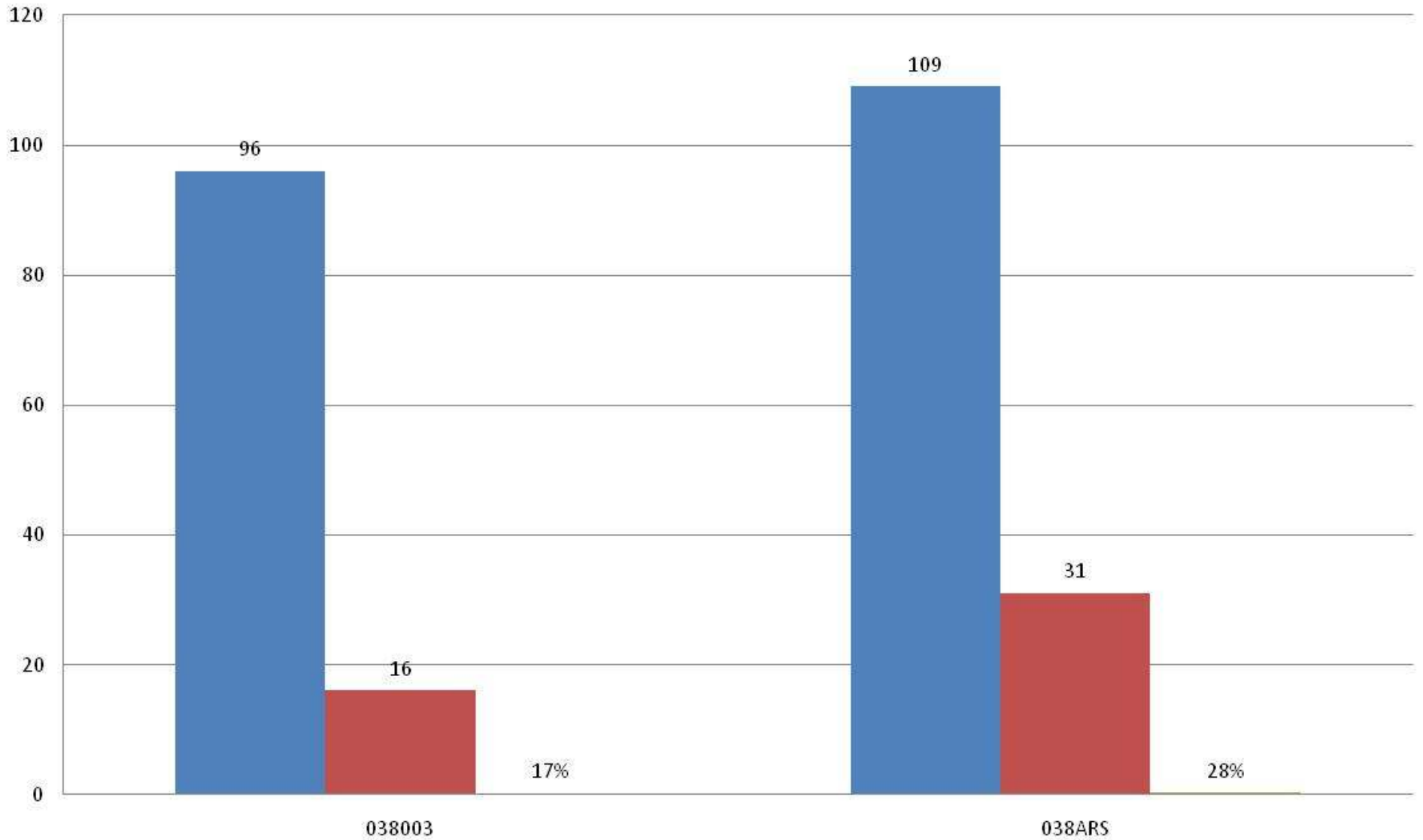
- # Eligible
- # Reviews
- Percentage



CAM

July - September 2010 Supervisory Reviews by Unit

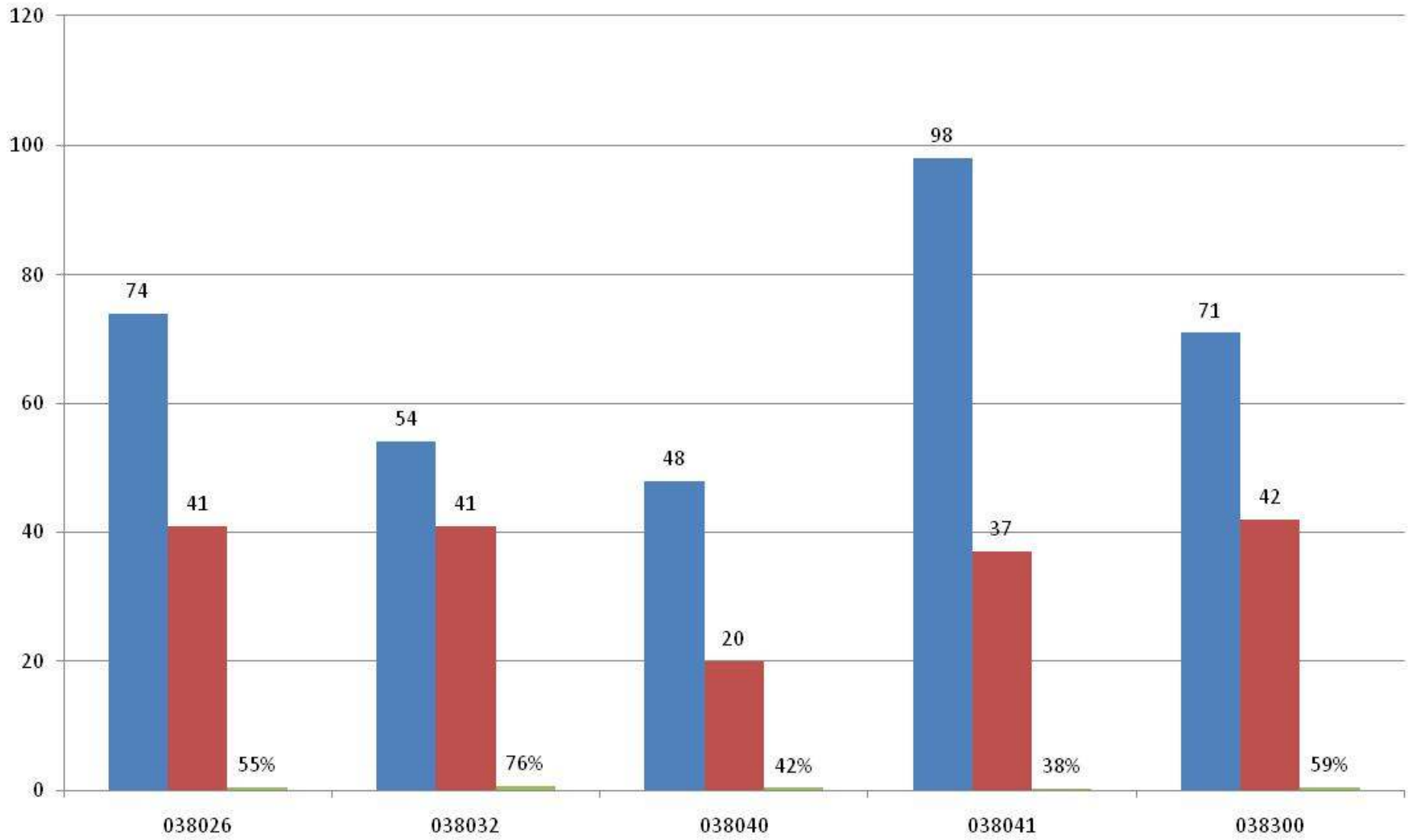
- # Eligible
- # Reviewed
- Percent Reviewed



CHS

July - September 2010 Supervisory Reviews by Unit

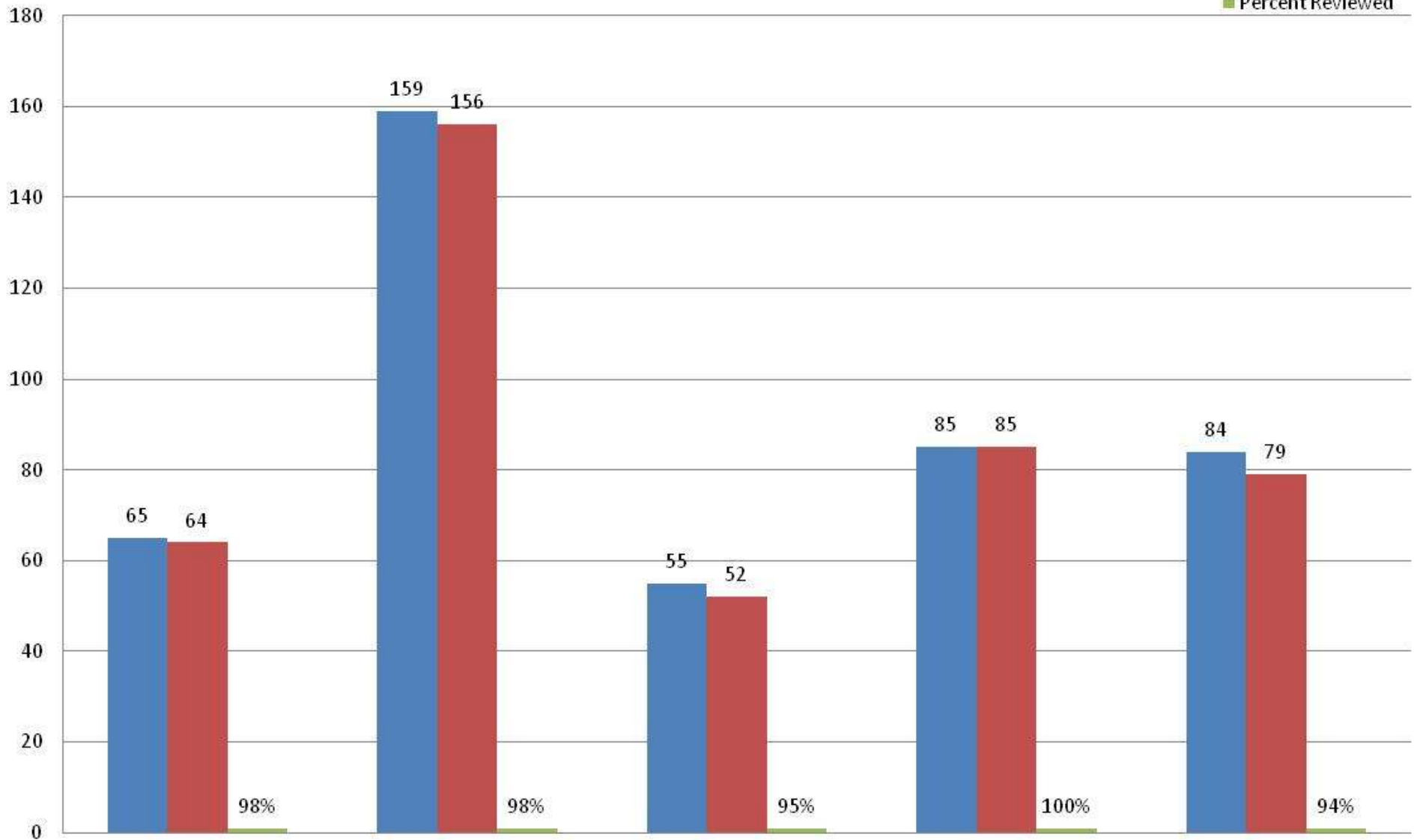
- # Eligible
- # Reviewed
- Percent Reviewed



DEV

July - September 2010 Supervisory Reviews by Unit

- # Eligible
- # Reviewed
- Percent Reviewed



FPS

Foster Home Licensing Status

FOSTER HOMES BY COUNTY

County	Jun -09	July -09	Aug -09	Sept -09	Oct -09	Nov -09	Dec -09	Jan -10	Feb -10	Mar -10	Apr -10	May -10	Jun -10	July -10	Aug -10	Sept -10	Oct -10	Nov -10	Dec -10
Alachua	62	63	60	62	65	68	68	68	68	70	70	71	72	66	58	59	57	58	58
Bradford	8	8	8	8	8	8	8	8	8	9	8	8	7	4	4	4	4	4	4
Columbia	24	24	24	24	26	27	28	27	27	26	26	24	24	13	13	10	10	9	8
Dixie	4	4	4	3	2	2	2	2	2	2	2	2	2	2	1	1	1	1	1
Gilchrist	9	9	9	9	9	9	9	9	9	8	8	9	9	7	7	7	7	8	8
Hamilton	8	8	8	8	8	8	8	8	8	10	10	10	11	9	9	9	9	7	7
Lafayette	2	2	2	2	2	1	1	1	1	1	1	1	1	0	0	0	0	0	0
Levy	27	27	27	27	27	27	28	28	28	28	27	26	26	13	12	10	10	10	10
Taylor	8	8	8	8	8	8	8	8	8	8	7	7	7	2	2	2	2	2	2
Madison	6	6	6	7	7	6	6	6	6	6	6	6	6	2	2	1	1	1	1
Baker	7	7	7	7	7	7	7	7	7	7	7	7	7	6	4	6	6	6	6
Suwannee	22	22	21	20	20	18	18	18	18	17	17	18	16	11	11	10	8	8	8
Union	7	7	7	7	7	7	7	7	7	7	6	6	5	1	1	1	1	1	1
Putnam	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1	1	1	1	1	1	1
Total	193	193	189	190	194	195	197	196	196	198	194	194	194	137	125	121	117	116	115

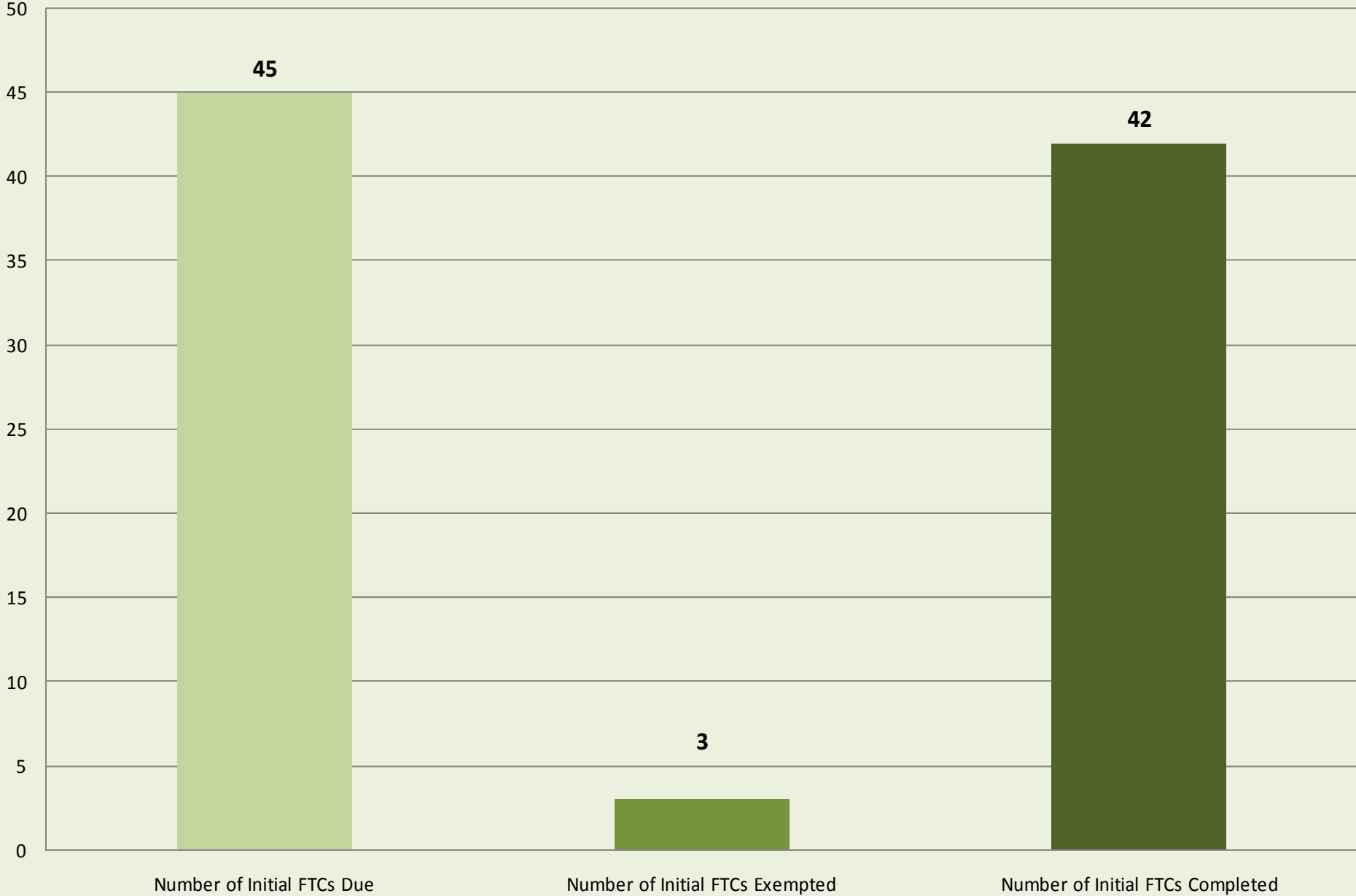
	Number of Homes																		
	Jun 09	July 09	Aug 09	Sep 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10	Apr 10	May 10	Jun 10	July 10	Aug 10	Sep 10	Oct 10	Nov 10	Dec 10
Total New Homes	5	2	1	4	5	5	2	0	0	5	1	5	5	3	5	4	0	2	0
<i>STFC</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<i>Child Specific</i>	0	1	0	1	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0
<i>Traditional</i>	5	1	1	3	5	5	2	0	0	4	0	5	5	3	5	4	0	2	0
Homes with Corrective Action	2	5	4	4	4	4	4	4	4	4	1	1	1	3	1	0	0	0	0
Homes Revoked/ Pending Revocation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Homes Closed	3	3	5	3	1	5	0	1	0	3	5	5	4	6	3	7	3	3	1

Family Team Conference Data

Initial FTC and Updated FTC

Due to technical difficulties the Family Team Conference data for both initial and updated FTCs is not available. This data will be added back to this report once the technical difficulties have been eliminated and the reporting data can be Considered accurate.

Initial Family Team Conference Data October 2010



Follow-Up Family Team Conference Data October 2010

